

Re: YP 4939K-DOA: 25/5/21 (AIG OD)

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Tue 22/6/2021 9:56 AM

To: ray@procarcare.com.sg <ray@procarcare.com.sg>

Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Ray,

As spoken, please proceed with part by part on cost plus 10%, supplier parts invoice to be provide.

NEW / OLD parts photos required after repair, conduct resurvey & before paint for all panels and parts

Best Regards,

Denise Tay | Case Handler

LKKAUTO Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ray <ray@procarcare.com.sg>**Sent:** Tuesday, 22 June 2021 9:20 AM**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>**Subject:** FW: YP 4939K-DOA: 25/5/21 (AIG OD)

Dear Veron/ Naz,

Regarding the above vehicle, recon parts are not available in current market.

We would like to request on part by part basis for this repairs.

Regards,

Ray Lin

Damage Assessment

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sgW: www.procarcare.com.sg [Progressive Car Care Pte Ltd \(email\)](mailto:claims@procarcare.com.sg)

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From: Wayne **On Behalf Of** Claims**Sent:** Thursday, June 17, 2021 2:24 PM**To:** Veron Chen (LKKAUTO); SUR**Cc:** Naz (LKKAUTO); Ray; Claims**Subject:** RE: YP 4939K-DOA: 25/5/21 (AIG OD)

Dear Veron

Thanks for the email.

c.c: ray – please take note.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

 [Progressive Car Care Pte Ltd \(email signature\)](#)

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, June 17, 2021 2:12 PM

To: SUR <sur@lkkauto.com>; Claims <claims@procarcare.com.sg>

Cc: Naz (LKKAuto) <Naz@lkkauto.com>

Subject: YP 4939K-DOA: 25/5/21 (AIG OD)

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle YP 4939K, (Excess NIL).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)