

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 3 June, 2021 3:29 PM  
**To:** JWG CLAIMS; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: O/R: SNM21D203139/C02/SLD9094G/Chngpw/ RE: PRI ARRANGEMENT FOR VEHICLE: SMK5982X  
  
**Importance:** High

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** JWG CLAIMS <jwg.claims@yahoo.com>  
**Sent:** Thursday, 3 June 2021 12:20 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: O/R: SNM21D203139/C02/SLD9094G/Chngpw/ RE: PRI ARRANGEMENT FOR VEHICLE: SMK5982X

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Without Prejudice**

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Thursday, 3 June 2021, 11:55:04 am SGT, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D203139C02/SLD9094G/Chngpw (please note that this is the correct claim number)**

**Your reference: SMK5982X**

Dear Sirs

**ACCIDENT INVOLVING SLD9094G & SMK5982X ON 01/06/2021**

We refer to your email of 02/06/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

**Sent:** Wednesday, June 2, 2021 6:00 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI  
<[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: O/R: SNM21D203128/C02/GBA8188K/CHEESC/ RE: PRI ARRANGEMENT FOR VEHICLE: SMK5982X

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**Without Prejudice**

Dear Sir/Madam,

Kindly send us a survey list to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: **8498 0038** | FAX: **6909 9592**

On Wednesday, 2 June 2021, 03:32:06 pm SGT, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Sir,

Kindly note case handler is Chee So Chow.

Dear So Chow,

Fya.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

**Sent:** Wednesday, 2 June 2021 3:03 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: O/R: SNM21D203128/C02/GBA8188K/CHEESC/ RE: PRI ARRANGEMENT FOR VEHICLE: SMK5982X

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**Without Prejudice**

Dear Sir/Madam,

Kindly send us a survey list to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Wednesday, 2 June 2021, 11:53:28 am SGT, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Dear So Chow,

Please conduct PRS for SMK5982X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Chee So Chow 63896176.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>  
**Sent:** Wednesday, 2 June 2021 11:40 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI ARRANGEMENT FOR VEHICLE: SMK5982X

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**Without Prejudice**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMK5982X,SLD9094G & GBA8188K ALONG SLE TOWARDS BKE ON 01/06/2021 @ 0825HRS.**



We are instructed to notify you of a road accident on **01 June 2021** at about **0825 hours** along **SLE TOWARDS BKE** involving our client's vehicle registration number **SMK5982X** and vehicle registration number **SLD9094G** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**