

Auburn Auto Pte Ltd
176 Sin Ming Drive
#04-18 Sin Ming AutoCare
Singapore 575721
UEN200805305G
Email: AuburnAuto.Insurance@gmail.com

25 August 2021

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #08-16
Singapore 079120

Attn : Claims Department

Dear Sir / Mdm,

Accident Involving SGR2849C / GBF7777R AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST
CENTRAL ON 01/06/2021

We refer to the above matter.

Append below our claims in respect of our client's car SGR2849C :

Cost of Repair (Lump Sum)	-	\$2,700.00
Loss of use (5 Days x \$150-00)	-	\$750.00
Loss of Rental (5 Days x \$300-00)	-	\$1,500.00
Estimator's Cost	-	\$300.00
LTA Search Fee	-	\$7.45
Tow Fee	-	\$0.00
Transportation Fee	-	\$50.00
Admin Fee(Police/GIA and other supporting services)	-	\$400.00
Disbursement (photocopying, fax and other incidentals)	-	\$100-00

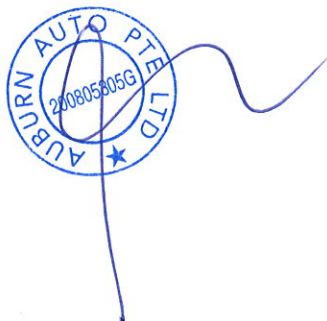
Total:

=====
\$5,807.45
=====

Kindly issue us your cheque payable to Auburn Auto Pte Ltd in Settlement.
Thank You

Yours Faithfully

Jennie
Claims Department
Auburn Auto Pte Ltd
HP: 9093 8998



AUTHORIZATION FOR CAR REPAIR WORKSHOP

1. I/We, PARADIGM AUTO PTE LTD (claimant), owner of vehicle no. SGR2849C hereby unconditionally appoint authorize my repairer, Auburn Auto Pte Ltd to act as my / our agent and proceed on behalf for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use and / or admin fee ("claim") for my/our vehicle no. SGR2849C that was damage pursuant to the accident which occurred at Junction of Toh Guan Road and Jurong East Central.
2. I/We hereby authorize the workshop to proceed on with the repairs of my/our damage vehicle as mentioned in the above accident and in particular appointing a surveyor on my/our behalf to protect their interest. Since I/We would not be able to pay for the repairs, I/We further authorized my/our repairer to claim on all costs and expenses caused to my/our vehicle damages on the above mentioned accident. With that, my/our repairer will settle the claim in a manner that they deem fit from the 3rd party involved in the above mentioned accident. My/Our repairer is then further authorized on my/our behalf to payment with regards of my/our claim with payment cheque(s) being made in favour to my/our repairer Auburn Auto Pte Ltd from the 3rd party insurers. I/We further acknowledge that any settlement and liability my/our repairer may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned and I/We will accept any settlement on costs and liability my/our repairer reached on behalf for me/us with the 3rd party insurers which are final and agree to release all payment to my / our repairer without delay.
3. I/We authorize my/our repairer and/or solicitors to be appointed by me/us to communicate and quantify my/our claim against the negligent party and/or his insurers and unconditionally settle all claims and liability on my/our behalf. I/We also undertake that I/We will give attend at the office of my repairer to Authorize to Act, Discharge Voucher and all other necessary documents which is needed to be sign by me/us and in connection with my/our claim.
4. I/We understand that the law does not recognize false claims. With that, it is my/our duty to speak the truth to my/our repairer of the accident and will not communicate with the owner and/or driver and /or the insurers of the third party relating to the accident on my claim. As

thus, this will bring to jeopardize my/our claim thus resulting in repudiating my/our claim and/or affecting my/our settlement and liability.

5. Further, if there is a dispute with the third party settlement and/or liability and the case will be proceeded further for legal action and mediation may/will conducted to resolve the matter. I/We will agree on findings by third party insurances and/or the judge's final decisions on the claims and liability given by the court and/or the third party insurance. Should I/We disagree with the third party insurances and/or judge's final decision. I/We will agree to discharge my/our repairers/solicitor from this cause and agreed made payment to my/our repairer/solicitor on the repair costs and all other incidental charges including legal cost & disbursement.
6. If there is a dispute with the third party, I/We understand and authorize my/our repairer will/may appoint solicitors on my/our behalf and will file all legal documents and mediations will be conducted to resolve the matter. I/We will agree give my/our full co-operation with my/our repairer and/or solicitor on my/our claim and to obtain witness statements, scene of accident/place of accident /place of accident photos and all other documents/information inquired by them.
7. I/We hereby declare that I/We will always remain and be liable to my repairer for the cost of repair to my/our said vehicle and other incidental expenses.

.....
Sign & Company stamp by owner of vehicle.....

NRIC No

Date 9-11-2021



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, AUBURN AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,200.00 (Global Sum) for vehicle no. SGR2849C that was damaged pursuant to the accident which occurred on 01/06/2021 (date) along JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL involving vehicle no/s GBF7777R.

This is pursuant to the inspection conducted on 04/06/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner PARADIGM AUTO PTE LTD (“the third party claimant”) of vehicle no. SGR2849C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGR2849C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 11 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Auburn Auto Pte Ltd
176 Sin Ming Drive
#04-18 Sin Ming AutoCare
Singapore 575721
UEN200805305G
Email: AuburnAuto.Insurance@gmail.com

INVOICE (Final)

25/08/2021 ✓

To: AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #08-16
Singapore 079120

Attn: Claims Department

S/N	DESCRIPTION	NO. OF DAYS	PER DAY	AMOUNT
	Vehicle registration number SGR2849C ✓			
1	Cost of Repair (Lump Sum)			\$2,700.00 ✓
2	Loss of use	5 ✓	\$150.00	\$750.00
3	Loss of Rental	5 ✓	\$300.00	\$1,500.00
4	Estimator's Cost			\$300.00
5	LTA Search Fee			\$7.45
6	Tow Fee			\$0.00
7	Transportation Fee			\$50.00
8	Admin Fee (Police/GIA and other supporting services)			\$400.00
9	Disbursement (photocopying, fax and other incidentals)			\$100.00
Total:				\$5,807.45 ✓

Auburn Auto Pte Ltd



PARADIGM AUTO PTE LTD

UEN: 201943139H

LINK@AMK, 3 ANG MO KIO STREET 62 #07-26 S569139

INVOICE

To: Auburn Auto Pte Ltd
176 Sin Ming Drive
#04-18 Sin Ming AutoCare
Singapore 575721

Description

Being rental of Honda City SKF6560Z (accident car SGR2849C DOA 01062021)
Period from 07/06/2021 to 11/06/2021 (5 days)

Amount: \$1,500

Paradigm Auto Pte Ltd



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jun 2021 / 15:41:26

Receipt Date/Time : 02 Jun 2021 / 15:41:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210602-002869

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBF7777R As at 01 Jun 2021/04:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBF7777R Enquiry Fee 20210602154001142749	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	423179XXXXXX2699	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 28 June 2021 11:40 AM
To: HD
Subject: RE: ACCIDENT INVOLVING GBF 7777R(AIG) AND SGR 2849C ON 01/06/2021 @ 16:50HRS ALONG/ AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL
Attachments: GIA report(GBF7777R).PDF

Dear Sirs/Mdm,

Received with thanks.

Attached is a copy of accident report for your record purpose.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: HD <finance.jiajiafu@gmail.com>
Sent: Wednesday, 23 June 2021 11:53 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: 回复: ACCIDENT INVOLVING GBF 7777R(AIG) AND SGR 2849C ON 01/06/2021 @ 16:50HRS ALONG/ AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL

Hi, Hsiao Tong,

Pls find the attachment for your reference, thank you very much.

Xuexue Gao

发送自 Windows 10 版邮件应用

发件人: [Hsiao Tong \(LKKAuto\)](#)

发送时间: Tuesday, 22 June 2021 1:48 PM

收件人: finance.jiajiafu@gmail.com

主题: RE: ACCIDENT INVOLVING GBF 7777R(AIG) AND SGR 2849C ON 01/06/2021 @ 16:50HRS ALONG/ AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL

Hi XueXue,

We are unable to accept the above docs for accident reporting.

Kindly assist to let us have a copy of Insurance Certificate during the period of accident happened for our further action.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: JIAJIAFU <finance.jiajiafu@gmail.com>

Sent: Wednesday, 16 June 2021 3:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: 回复: ACCIDENT INVOLVING GBF 7777R(AIG) AND SGR 2849C ON 01/06/2021 @ 16:50HRS ALONG/ AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL

Dear Hsiao Tong,

Here attached our AIG insurance policy FYI, thank you very much.

Gao Xuexue

发送自 Windows 10 版邮件应用

发件人: [Hsiao Tong \(LKKAuto\)](#)

发送时间: 2021年6月10日 下午 2:39

收件人: finance.jiajiafu@gmail.com

主题: ACCIDENT INVOLVING GBF 7777R(AIG) AND SGR 2849C ON 01/06/2021 @ 16:50HRS ALONG/ AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL

Our Ref: CC4/AIG21006359/Epa3

M/s JIAJIAFU TRADING PTE. LTD.

Dear Sir,

ACCIDENT INVOLVING GBF 7777R(AIG) AND SGR 2849C ON 01/06/2021 @ 16:50HRS ALONG/ AT JUNCTION OF TOH GUAN ROAD AND JURONG EAST CENTRAL

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre. Attached is a copy of AIG Authorised Rpt Centre listing for your reference.

To enable us to look into the matter immediately, please let us hear from you within fourteen **(14)** days from date of this letter (by **28 JUNE 2021**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jun 2021 09:46	Clim Dtl Modified	Claimant's Name: -> -.	[A] LEE SU THING
2	03 Jun 2021 09:46	Clim Veh Model Changed	(201999) HONDA ACCORD 1.6 (M).	[A] LEE SU THING
3	03 Jun 2021 09:46	Clim Created	Reg No: SGR2849C. Acct Date: 2021/06/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Auburn Auto Pte Ltd (HQ)	[A] LEE SU THING
4	03 Jun 2021 09:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
5	03 Jun 2021 09:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/14	[A] LEE SU THING
6	03 Jun 2021 09:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] LEE SU THING
7	03 Jun 2021 09:46	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	03 Jun 2021 09:46	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Jun 2021 09:46	Label Added	(62):PRI.	[A] LEE SU THING
10	03 Jun 2021 09:46	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] LEE SU THING
11	03 Jun 2021 10:18	Adj Adjuster Assigned	Lim Teow Guan -> CHEN TSUE YEE	[A] LEE SU THING
12	03 Jun 2021 17:55	Label Removed	(62):PRI.	[A] HOW MEI KWAN
13	04 Jun 2021 15:13	Clim Dtl Modified	Claimant's Name: - -> PARADIGM AUTO PTE LTD.	[A] HOW MEI KWAN
14	04 Jun 2021 15:13	Clim Veh Model Changed	(201999) -> (201172) TOYOTA WISH 1.8 (A).	[A] HOW MEI KWAN
15	04 Jun 2021 16:19	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
16	24 Jun 2021 08:48	Clim Registration Modified	Acct Time:00:00:00->16:50:00.	[I] AIG OneClaim Integration User
17	28 Jun 2021 09:15	Clim Registration Modified	Acct Time:16:50:00->16:00:00. Pol No:1900231556-01->1900231556.	[I] Low, Xianyu
18	07 Sep 2021 17:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	07 Sep 2021 17:45	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	07 Sep 2021 17:45	Clim Dtl Modified	JPJ Reg. Date: -> 2007/02/05.	[A] JOANNE LEE KHANG MIN
21	07 Sep 2021 17:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	01 Oct 2021 12:51	Adj Mandate Request	Cur.Req:3307.45:Liability: 100%(b27) *Quantum: (a)COR: \$2,700.00 + (b)LOR(5days x \$120.00): \$600.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,307.45 *5recommmendation repair days *For you	[A] CHEW HSIAO TONG
23	13 Oct 2021 11:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/14. Mandate Remarks: please proceed with settlement @ \$33 07.45[COR-\$2700 LOR-\$600 LTA/GIA:\$7.45]**subject to final bill & ATA	[I] Syed-Yusoff, Saliha
24	13 Oct 2021 11:31	Adj Mandate Set	Approved:3307.45:please proceed with settlement @ \$3307.45[COR-\$2700 LOR-\$600 LTA/GIA:\$7.4 5]**subject to final bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

[10/06/2021 14:39] CHEW HSIAO TONG:

OI PIC called back. They are aware of the accident but not yet do report. Advise her to get the driver make the report ASAP.

[10/06/2021 12:08] CHEW HSIAO TONG:

Called OI company at 67485200. PIC not around. Leave msg and get PIC to call back.

[04/06/2021 15:24] HOW MEI KWAN:

OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2699115	03 Jun 2021 09:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGR2849C	GBF7777R	11.00
2723189	07 Sep 2021 17:45:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGR2849C	GBF7777R	11.00