

Veron Chen (LKKAUTO)

From: ALEXANDER NEO YING SHENG <alexanderneo@lonpac.com>
Sent: Wednesday, 2 June 2021 4:38 PM
To: Admin-D (LKKAUTO)
Cc: GERALD POH WEE BIN
Subject: RE: Damages Claim: Vehicle No.: AEW 7988 (You Hing Transport) Our ref : 19/21/21/VC11/326305 [External Confidential]

Lonpac External - Confidential

Dear Summer,

Accident date on 12/01/2021

Regards,

Alexander Neo

LONPAC INSURANCE BHD

21st Floor, Bangunan Public Bank, 6, Jalan Sultan Sulaiman, 50000 Kuala Lumpur

Tel : 03-27237700 | Email : alexanderneo@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 2 June, 2021 4:29 PM
To: ALEXANDER NEO YING SHENG <alexanderneo@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Damages Claim: Vehicle No.: AEW 7988 (You Hing Transport) Our ref : 19/21/21/VC11/326305 [External Confidential]

Dear Alexandra,

May I know the accident date.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ALEXANDER NEO YING SHENG <alexanderneo@lonpac.com>
Sent: Wednesday, 2 June, 2021 4:12 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Damages Claim: Vehicle No.: AEW 7988 (You Hing Transport) Our ref : 19/21/21/VC11/326305 [External Confidential]

Lonpac External - Confidential

Dear Summer,

Unfortunately the claimant didn't appoint adjuster for survey. Only present claim doc for claim purpose.

Appreciate your assistance for verify reasonability of repair cost.

Regards,

Alexander Neo

LONPAC INSURANCE BHD

21st Floor, Bangunan Public Bank, 6, Jalan Sultan Sulaiman, 50000 Kuala Lumpur

Tel : 03-27237700 | Email : alexanderneo@lonpac.com

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 2 June, 2021 4:05 PM
To: ALEXANDER NEO YING SHENG <alexanderneo@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Damages Claim: Vehicle No.: AEW 7988 (You Hing Transport) Our ref : 19/21/21/VC11/326305 [External Confidential]

Dear Alexander,

Kindly assist to provide the survey report.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ALEXANDER NEO YING SHENG <alexanderneo@lonpac.com>
Sent: Wednesday, 2 June, 2021 3:35 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Damages Claim: Vehicle No.: AEW 7988 (You Hing Transport) Our ref : 19/21/21/VC11/326305 [External Confidential]

Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the property.

Attached please find the following:-

- 1) Claimant's invoice bill.
- 2) Damaged photographs.

Document will separated into a few email as file size is huge.

Thank you.

Regards,

Alexander Neo

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