### Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Friday, 4 June 2021 4:36 PM **To:** 'GERALD POH WEE BIN'

Cc: 'MT\_Claim\_SG'; Cecilia Chong (LKK Auto); Admin A

Subject: RE: ACCIDENT INVOLVING GZ1342L & PC8868E ALONG PIONEER ROAD ON 21.4.2021

[External General] \*\*\* LKK REF: CC4/LPC21006344/ga3

Attachments: TP ESTIMATE - MARKED.PDF; LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf

Categories: HMK

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- preliminary advice
- Estimate cost of repair

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 2 June 2021 6:15 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GZ1342L & PC8868E ALONG PIONEER ROAD ON 21.4.2021 [External General] \*\*\*

LKK REF: CC4/LPC21006344/ga3

Dear Gerald.

We refer to the above matter.

Noted that OINR.

Enclosed for your perusal is:

- Estimate cost of repair
- TP GIA report

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto)

Sent: Wednesday, 2 June 2021 3:45 PM

 $\textbf{To: 'GERALD POH WEE BIN'} < \underline{\text{geraldpoh@lonpac.com}} > ; \ \text{assignments} \\ \underline{\text{assignments@lkkauto.com}} > ; \ \text{Admin A } \\ \underline{\text{admin-longac.com}} > ; \ \underline{\text{Admin A }} \\ \underline{\text{assignments@lkkauto.com}} > ; \ \underline{\text{Admin A }} \\ \underline{\text{Admin A }$ 

a@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING GZ1342L & PC8868E ALONG PIONEER ROAD ON 21.4.2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 2 June, 2021 3:34 PM

To: assignments@lkkauto.com

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING GZ1342L & PC8868E ALONG PIONEER ROAD ON 21.4.2021 [External General]

**Lonpac External - General** 

Our Ref: 20/21/21/VC00/024612

Dear Nivitha/Summer,

### **FYA**

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Tricia Woo [mailto:tricia.onelinemotorworks@gmail.com]

Sent: Wednesday, 2 June 2021 3:32 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Subject: Re: ACCIDENT INVOLVING GZ1342L & PC8868E ALONG PIONEER ROAD ON 21.4.2021 [External General]

Hi Gerald,

We chose Adrian Ling.

Regards, Tricia

Tel: 98210121

On Tue, Jun 1, 2021 at 2:21 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

## **Lonpac External - General**

WITHOUT PREJUDICE

Dear Tricia,

The date of accident should be 23/4/2021

Best Regards

### Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN Sent: Tuesday, 1 June 2021 2:05 pm

To: 'tricia.onelinemotorworks@gmail.com' <tricia.onelinemotorworks@gmail.com>

Cc: MT\_Claim\_SG < <mt claim@lonpac.com>

Subject: ACCIDENT INVOLVING GZ1342L & PC8868E ALONG PIONEER ROAD ON 21.4.2021 [External General]

# **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : TBA

Dear Tricia,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of

Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

For your information, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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