

Our Ref: PTE/GBK 508X/210531/AL  
Date: 13.07.2021

MS First Capital Insurance Ltd  
36 ROBINSON ROAD, CITY HOUSE #16-01  
Singapore 068877

Attn : Motor Claims Department

**Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 31.05.2021 INVOLVING GBK 508X & YP 9596H ALONG 205 Braddell Road, Blk D workshop**

We are the authorised repair workshop for the owner of vehicle No, GBK 508X, which was involved in the captioned accident with your insured vehicle No, YP 9596H.

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

1. Cost of Repairs / Excess		S\$	2,495.51
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	5 days x S\$ 120.00	S\$	600.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	2.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00

[E&OE] **Total Claims** S\$ **3,097.51**

A copy each of the following supporting documents is enclosed:

<input checked="" type="checkbox"/> Original Repair/Excess Bill	<input checked="" type="checkbox"/> Insurance Certificate
<input type="checkbox"/> Survey Report / Bill	<input checked="" type="checkbox"/> Power of Attorney
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Car Rental Bill
<input type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Medical Bill
<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Others: _____	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,

Alice Lau

CDGE Claims Department

DID:62148307

FAX: 62141843

Email:alicelau@cdge.com.sg

This is a computer-generated letter. No signature is required.



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office

205 Braddell Road Singapore 579701

Mainline +65 6383 6230

Facsimile +65 6280 9755

Company Registration No. 192585433V

Car Care Centres

Braddell

205 Braddell Road

Singapore 579701

Tel 6383 8110

Loyang

59 Loyang Drive

Singapore 508969

Tel 6214 8300

Pandan

45 Pandan Road

Singapore 609286

Tel 6338 8778

Senoko

24 Senoko Loop

Singapore 758156

Tel 6757 8760

Sin Ming

383 Sin Ming Drive

Singapore 575717

Tel 6553 0400

Sungei Kadut

7 Sungei Kadut Way

Singapore 728791

Tel 6369 7369

Ubi

320 Ubi Road 3

Singapore 408649

Tel 6848 5721

www.SPARKcarcare.com

A member of

**COMFORTDELGRO**

# COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

## POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) GBK 508X and (Third Party's Vehicle No.)  
YP9596H on 31/05/2021 along 205, Braddell Road  
S'pore 579701

Policy Nos: 2020-V0114372-VCV

BY THIS POWER OF ATTORNEY, \*I/We, United Tech Engineering Pte Ltd \*NRIC/Passport  
No. 1XXXX127N (Address)\* 10 Admiralty Street #05-08  
North Link Building 5757695, a company

incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_

owner of Vehicle Registered No. GBK 508X

\_\_\_\_\_ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a  
company incorporated in Singapore and having its registered office at 205, Braddell Road

its agents or any person authorized by CDGE to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf  
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. 2020-V0114372-VCV taken up by \*me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

\*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

\*IN WITNESS WHEREOF. \*I/We have hereunto to set \*my/our hand and seal this day 11 of the month of  
June, Year Two Thousand - (2021)

Signed, Sealed & Delivered By

UNITED TECH  
KEE KOK SHENG

UNITED TECH ENGINEERING PTE LTD  
KEE KOK SHENG

Customers Name:  
NRIC No.:  
Co's rubber Stamp

delete as appropriate.

File

### DISCHARGE RECEIPT

CLAIM REFERENCE : D21001674MFCV  
ACCIDENT DATE : 31/05/2021  
ACCIDENT LOCATION : 205 BRADDELL RD BLK D WORKSHOP  
INSURED : SBS TRANSIT LTD  
INSURED DRIVER : CHEW TECK SENG NICHOLAS  
INSURED VEHICLE : YP 9596H  
INVOLVED PARTY : GBK 508X  
SETTLEMENT SUM : \$ 2,897.51

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : UNITED TECH ENGINEERING PTE LTD

Signature and Date :

UNITED TECH ENGINEERING PTE LTD  
KEE KOK SHENG

21/07/2021  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

WITNESS :

*f. Calu*  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signature and Date :

**ComfortDelGro Engineering Pte Ltd**

Corporate Office  
205 Braddell Road  
Singapore 579701  
Mainline + 65 6383 6280  
Facsimile + 65 6280 9755  
www.cdge.com.sg

Car Care Centres  
205 Braddell Road Singapore 579701  
59 Loyang Drive Singapore 508969  
45 Pandan Road Singapore 609286  
383 Sin Ming Drive Singapore 575717  
7 Sungei Kadut Way Singapore 728791  
320 Ubi Road 3 Singapore 408649  
www.SPARKcarcare.com

Tel: 6383 8110  
Tel: 6214 8300  
Tel: 6338 8778  
Tel: 6553 0400  
Tel: 6369 7369  
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO. 199506048W  
GST REG. NO. M23821517-3  
Page: 1-3**TAX INVOICE**

8010024

Company MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD, CITY HOUSE #16-01

SINGAPORE SG 068877

CONTACT NO: 62222311

VEHICLE NO  
GRK 508XMAKE  
ISUZUMODEL  
NHR87AUE4AA MT

DATE OF REG

CHASSIS CODE  
JAANHR87ER7100274INVOICE NO./DATE  
91572361 24.06.2021JOB NO.  
305472258

ODOMETER READING

Description : TP - MS FCI - GEGI

S/No	Part No. Description	Qty	Unit Price			Net
01	20-501 LABOUR CHARGES	1 EAC	1,070.00	SGD		1,070.00
02	1979 LH HEADLAMP(GBK508X)	1 PC	260.10	SGD		260.10
03	1979 LH MIRROR BASE COVER	1 PC	18.70	SGD		18.70
04	1979 LH DOOR	1 PC	672.35	SGD		672.35
05	1979 LH DOOR DESIGN STICKER	1 PC	150.00	SGD		150.00
06	1979 LH DOOR COMPANY STICKER	1 PC	20.00	SGD		20.00
07	1979 FRT LH SIGNAL LAMP(GBK508X)	1 PC	93.50	SGD		93.50
08	1979 LH DOOR ORIGINAL STICKER	1 PC	22.95	SGD		22.95

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 90 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd

member of COMFORTDELGRO

Head Office:

205 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

8010024

91572361

2,495.51



**ComfortDelGro Engineering Pte Ltd**  
Corporate Office  
205 Braddell Road  
Singapore 579701  
Mainline + 65 6383 6280  
Facsimile + 65 6280 9755  
www.cedge.com.sg

Car Care Centres  
205 Braddell Road Singapore 579701  
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45 Pandan Road Singapore 609286  
383 Sin Ming Drive Singapore 575717  
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Tel: 6214 8300  
Tel: 6338 8778  
Tel: 6553 0400  
Tel: 6369 7369  
Tel: 6848 5721



ComfortDelGro Engineering

**TAX INVOICE**

COMPANY REG. NO. 199506048W  
GST REG. NO. M28994843  
Page: 2

8010024  
Company MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD, CITY HOUSE #16-01  
SINGAPORE SG 068877

VEHICLE NO  
GBK 508X  
MAKE  
ISUZU  
MODEL  
NHR87AUE4AA MT  
DATE OF REG  
INVOICE NO. /DATE  
91572361 24.06.2021  
JOB NO.  
305472258  
ODOMETER READING  
CHASSIS CODE  
JAANHR87EK7100274

S/No	Part No. Description	Qty	Unit Price	Net
09	1979 LH DOOR VERTICAL GARNISH	1 PC	24.65 SGD	24.65
Items total				2,332.25
Add GST @			7.000 %	163.26
Invoice amount				2,495.51

Issued by : SIEWHWA 24.06.2021 11:29:45  
Repair type : CESO/52/5T  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Lead Office:  
05 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701  
Attn: Finance Department  
Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
to "ComfortDelGro Engineering Pte Ltd"			

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YP9596H

Date of Accident

31/05/2021 🗓

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **MS First Capital Insurance Ltd**Period of Insurance ..... **01/04/2021 - 31/03/2022**Requested By ..... **Kristy Tay (ComfortDelGro 🇸🇬 🇸🇬 🇸🇬)**Requested Date ..... **01/06/2021 12:54****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST  
Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735****UNITED TECH ENGINEERING PTE LTD**  
**KEE KOK SHENG**

**RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3**

Henry Kao <HenryKao@msfirstcapital.com.sg>

Thu 7/15/2021 8:56 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Yes, you may offer up to \$2,897.51

Best Regards

Henry Kao  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: [henrykao@msfirstcapital.com.sg](mailto:henrykao@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Thursday, July 15, 2021 8:55 AM

**To:** Henry Kao <HenryKao@msfirstcapital.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Dear Henry

We would like to confirm the maximum mandate approval is as follow:

COR:2,495.51

LOU:\$400.00 (4days x \$100.00)

LTA:\$2.00

TOTAL : \$2,897.51

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>

**Sent:** Wednesday, July 14, 2021 3:52 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Hi Jaslin,

Your Ref: CC4/FCI21006341/Kra3

Our Ref: D21001674/PTE(SBST)/CJ – TPD1

**ACCIDENT INVOLVING YP 9596H & GBK 508X ON 31/05/2021.**

We refer to the above matter and your preceding email on even date.

Purely for the purpose of an amicable settlement and strictly without admission of liability, we are prepared to offer the following in full and final settlement of the third party **property damage** claim:

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,240.30	\$ 2,495.51 (\$2,332.25+7%GST)
2. Loss of Use(5 days x \$120.00)	\$ 600.00	\$ 240.00 (3 days x \$80.00) to \$ 400.00 (4 days x \$100.00)
3. LTA Report fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ <u>4,842.30</u></b>	<b><u>\$ 2,737.51 to \$2,891.51</u></b>

Best Regards

Henry Kao  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: [henrykao@msfirstcapital.com.sg](mailto:henrykao@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, July 14, 2021 3:27 PM

**To:** Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YP 9596H (FCI) AND GBK 508X (TP) ON 31/05/2021**

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,977.51 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,240.30	\$ 2,495.51 (\$2,332.25+7%GST)
2. Loss of Use(5 days x \$120.00)	\$ 600.00	\$ 480.00 (4 days x \$120.00)
3. LTA Report fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b><u>\$ 4,842.30</u></b>	<b><u>\$ 2,977.51</u></b>

Surveyor recommended 3 days for repair + 1 PRS = 4 days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, June 9, 2021 3:35 PM  
**To:** 'Henry Kao' <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 2 June 2021 2:45 PM  
**To:** 'Harinder Kaur' <[Harinder@msfirstcapital.com.sg](mailto:Harinder@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Henry Kao' <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>

**Subject:** RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Sent:** Wednesday, 2 June, 2021 2:39 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>

**Subject:** OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Sirs,

Kindly assist to arrange for survey.

Thank you.

**Best Regards,**

Harminder Kaur

**Motor Claims**

**MS First Capital Insurance Ltd**

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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**from:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Sent:** Wednesday, 2 June 2021 1:59 pm  
**To:** Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Choo Jing Yuan <[choojy@cde.com.sg](mailto:choojy@cde.com.sg)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>  
**Subject:** Re: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Hi Henry,  
Kindly refer to repair estimate and arrange for survey.

Thank you  
Patrick Tia  
Customer Care Specialist(Accident Repair )  
T:63837441 I M: 97288916  
W: [www.Sparkcarcare.com](http://www.Sparkcarcare.com)

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**From:** Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 1 June 2021 4:43 PM  
**To:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Cc:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Subject:** RE: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

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Hi Patrick,

Your Ref: GBK 508X  
Our Ref: D21001674/SBST/CJ – TPD1

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING YP 9596H & GBK 508X ON 31/05/2021.**

We refer to the above matter and your preceding email on even date.

Our insured driver reported that the driver of your client's vehicle informed him that he had collided into your client's parked vehicle. Therefore, in view of the current information, we are of view that liability is in your client's favour.

Please let us have the repair estimates to your client's vehicle for us to appoint our surveyors to arrange the survey.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressively reserved.

Best Regards

Henry Kao  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: [henrykao@msfirstcapital.com.sg](mailto:henrykao@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>

**Sent:** Tuesday, June 1, 2021 2:06 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Subject:** GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Claims,

Kindly refer to SAS report attached and revert liability clearance soonest.

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair )

T:63837441 | M: 97288916

W: [www.Sparkcarcare.com](http://www.Sparkcarcare.com)

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