

Our Ref: PTE/GBK 508X/210531/AL
Date: 13.07.2021

MS First Capital Insurance Ltd
36 ROBINSON ROAD, CITY HOUSE #16-01
Singapore 068877

Attn : Motor Claims Department

Dear Sir/Madam



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

Company Registration No: 199504083V

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 609286
Tel 6338 8778

Senoko
24 Senoko Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408649
Tel 6848 5721

www.SPARKcarcare.com

Without Prejudice

ACCIDENT ON 31.05.2021 INVOLVING GBK 508X & YP 9596H ALONG 205 Braddell Road, Blk D workshop

We are the authorised repair workshop for the owner of vehicle No, GBK 508X, which was involved in the captioned accident with your insured vehicle No, YP 9596H.

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

1. Cost of Repairs / Excess		S\$	2,495.51
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	5 days x S\$ 120.00	S\$	600.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	2.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00

[E&OE]

Total Claims

S\$ 3,097.51

A copy each of the following supporting documents is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Survey Report / Bill | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Car Rental Bill |
| <input type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,

Alice Lau

CDGE Claims Department

DID:62148307

FAX: 62141843

Email:alicelau@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) GBK 508X and (Third Party's Vehicle No.)
YP9596H on 31/05/2021 along 205, Braddell Road
S'pore 579701

Policy Nos: 2020-V0114372-VCV

BY THIS POWER OF ATTORNEY, *I/We, United Tech Engineering Pte Ltd *NRIC/Passport
No. 1XXXX127N (Address)* 10 Admiralty Street #05-08
North Link Building 5757695 / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____

_____ owner of Vehicle Registered No. GBK 508X

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at 205, Braddell Road

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. 2020-V0114372-VCV taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of CDGE.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day 11 of the month of
June, Year Two Thousand - (2021)

Signed, Sealed & Delivered By

UNITED TECH ENGINEERING PTE LTD

KEE KOK SHENG

UNITED TECH ENGINEERING PTE LTD
KEE KOK SHENG

Customers Name:
NRIC No.:
Co's rubber Stamp

delete as appropriate.

File

DISCHARGE RECEIPT

CLAIM REFERENCE : D21001674MFCV
ACCIDENT DATE : 31/05/2021
ACCIDENT LOCATION : 205 BRADDELL RD BLK D WORKSHOP
INSURED : SBS TRANSIT LTD
INSURED DRIVER : CHEW TECK SENG NICHOLAS
INSURED VEHICLE : YP 9596H
INVOLVED PARTY : GBK 508X
SETTLEMENT SUM : \$ 2,897.51

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : UNITED TECH ENGINEERING PTE LTD

Signature and Date :

UNITED TECH ENGINEERING PTE LTD
KEE KOK SHENG

21/07/2021
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

WITNESS :

f. Calu
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signature and Date :

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO. 199506048W
GST REG. NO. M23821517-3
Page: 1

TAX INVOICE

8010024
Company MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD, CITY HOUSE #16-01
SINGAPORE SG 068877
CONTACT NO: 62222311

VEHICLE NO
GRK 508X
MAKE
ISUZU
MODEL
NHR87AUE4AA MT
DATE OF REG
CHASSIS CODE
JAANHR87EK7100274
INVOICE NO./DATE
91572361 24.06.2021
JOB NO.
305472258
ODOMETER READING

Description : TP - MS FCI - GEGI

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LABOUR CHARGES	1 EAC	1,070.00 SGD	1,070.00
02	1979 LH HEADLAMP(GBK508X)	1 PC	260.10 SGD	260.10
03	1979 LH MIRROR BASE COVER	1 PC	18.70 SGD	18.70
04	1979 LH DOOR	1 PC	672.35 SGD	672.35
05	1979 LH DOOR DESIGN STICKER	1 PC	150.00 SGD	150.00
06	1979 LH DOOR COMPANY STICKER	1 PC	20.00 SGD	20.00
07	1979 FRT LH SIGNAL LAMP(GBK508X)	1 PC	93.50 SGD	93.50
08	1979 LH DOOR ORIGINAL STICKER	1 PC	22.95 SGD	22.95

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 90 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010024	91572361	2,495.51	

ComfortDelGro Engineering Pte Ltd
Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cedge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

TAX INVOICE

COMPANY REG. NO. 199506948W
GST REG. NO. M2-8921897-3
Page: 2

8010024
Company MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD, CITY HOUSE #16-01
SINGAPORE SG 068877

VEHICLE NO
GBK 508X
MAKE
ISUZU
MODEL
NHR87AUE4AA MT
DATE OF REG
INVOICE NO./DATE
91572361 24.06.2021
JOB NO.
305472258
ODOMETER READING
CHASSIS CODE
JAANHR87EK7100274

S/No	Part No. Description	Qty	Unit Price	Net
09	1979 LH DOOR VERTICAL GARNISH	1 PC	24.65 SGD	24.65
Items total				2,332.25
Add GST @ 7.000 %				163.26
Invoice amount				2,495.51

Issued by : SIEWHWA 24.06.2021 11:29:45
Repair type : CESO/52/5T
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
to "ComfortDelGro Engineering Pte Ltd"			

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP9596H

Date of Accident

31/05/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **MS First Capital Insurance Ltd**Period of Insurance **01/04/2021 - 31/03/2022**Requested By **Kristy Tay (ComfortDelGro 🇸🇬 🇸🇬 🇸🇬)**Requested Date **01/06/2021 12:54****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST
Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735****UNITED TECH ENGINEERING PTE LTD**
KEE KOK SHENG

RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Henry Kao <HenryKao@msfirstcapital.com.sg>

Thu 7/15/2021 8:56 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Yes, you may offer up to \$2,897.51

Best Regards

Henry Kao
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: henrykao@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, July 15, 2021 8:55 AM

To: Henry Kao <HenryKao@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Dear Henry

We would like to confirm the maximum mandate approval is as follow:

COR:2,495.51

LOU:\$400.00 (4days x \$100.00)

LTA:\$2.00

TOTAL : \$2,897.51

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry Kao <HenryKao@msfirstcapital.com.sg>

Sent: Wednesday, July 14, 2021 3:52 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Hi Jaslin,

Your Ref: CC4/FCI21006341/Kra3

Our Ref: D21001674/PTE(SBST)/CJ – TPD1

ACCIDENT INVOLVING YP 9596H & GBK 508X ON 31/05/2021.

We refer to the above matter and your preceding email on even date.

Purely for the purpose of an amicable settlement and strictly without admission of liability, we are prepared to offer the following in full and final settlement of the third party **property damage** claim:

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,240.30	\$ 2,495.51 (\$2,332.25+7%GST)
2. Loss of Use(5 days x \$120.00)	\$ 600.00	\$ 240.00 (3 days x \$80.00) to \$ 400.00 (4 days x \$100.00)
3. LTA Report fee	\$ 2.00	\$ 2.00
Total	\$ <u>4,842.30</u>	<u>\$ 2,737.51 to \$2,891.51</u>

Best Regards

Henry Kao
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: henrykao@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, July 14, 2021 3:27 PM

To: Henry Kao <HenryKao@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 9596H (FCI) AND GBK 508X (TP) ON 31/05/2021

We refer to the above matter.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$2,977.51 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,240.30	\$ 2,495.51 (\$2,332.25+7%GST)
2. Loss of Use(5 days x \$120.00)	\$ 600.00	\$ 480.00 (4 days x \$120.00)
3. LTA Report fee	\$ 2.00	\$ 2.00
Total	<u>\$ 4,842.30</u>	<u>\$ 2,977.51</u>

Surveyor recommended 3 days for repair + 1 PRS = 4 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, June 9, 2021 3:35 PM
To: 'Henry Kao' <HenryKao@msfirstcapital.com.sg>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, 2 June 2021 2:45 PM
To: 'Harinder Kaur' <Harinder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Henry Kao' <HenryKao@msfirstcapital.com.sg>

Subject: RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Wednesday, 2 June, 2021 2:39 PM

To: assignments@lkkauto.com

Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Sirs,

Kindly assist to arrange for survey.

Thank you.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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from: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Wednesday, 2 June 2021 1:59 pm
To: Henry Kao <HenryKao@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Harminder Kaur <Harminder@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Choo Jing Yuan <choojy@cde.com.sg>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>
Subject: Re: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Hi Henry,
Kindly refer to repair estimate and arrange for survey.

Thank you
Patrick Tia
Customer Care Specialist(Accident Repair)
T:63837441 I M: 97288916
W: www.Sparkcarcare.com

From: Henry Kao <HenryKao@msfirstcapital.com.sg>
Sent: Tuesday, 1 June 2021 4:43 PM
To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Cc: Harminder Kaur <Harminder@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: RE: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Patrick,

Your Ref: GBK 508X
Our Ref: D21001674/SBST/CJ – TPD1

WITHOUT PREJUDICE

ACCIDENT INVOLVING YP 9596H & GBK 508X ON 31/05/2021.

We refer to the above matter and your preceding email on even date.

Our insured driver reported that the driver of your client's vehicle informed him that he had collided into your client's parked vehicle. Therefore, in view of the current information, we are of view that liability is in your client's favour.

Please let us have the repair estimates to your client's vehicle for us to appoint our surveyors to arrange the survey.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressively reserved.

Best Regards

Henry Kao
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: henrykao@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>

Sent: Tuesday, June 1, 2021 2:06 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

Subject: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Claims,

Kindly refer to SAS report attached and revert liability clearance soonest.

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair)

T:63837441 | M: 97288916

W: www.Sparkcarcare.com

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