

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 9 June 2021 3:36 PM
To: 'Henry Kao'
Cc: Jaslin Kok (LKK Auto); Admin A
Subject: RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY // LKK REF: CC4/FCI21006341/Kra3
Attachments: TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, 2 June 2021 2:45 PM
To: 'Harmander Kaur' <Harmander@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Henry Kao' <HenryKao@msfirstcapital.com.sg>
Subject: RE: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, 2 June, 2021 2:39 PM
To: assignments@lkkauto.com
Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>
Subject: OUR REF D21001674MFCV GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Sirs,

Kindly assist to arrange for survey.

Thank you.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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from: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Wednesday, 2 June 2021 1:59 pm
To: Henry Kao <HenryKao@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Harminder Kaur <Harminder@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Choo Jing Yuan <choojy@cdge.com.sg>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>
Subject: Re: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Hi Henry,
Kindly refer to repair estimate and arrange for survey.

Thank you
Patrick Tia
Customer Care Specialist(Accident Repair)
T:63837441 I M: 97288916
W: www.Sparkcarcare.com

From: Henry Kao <HenryKao@msfirstcapital.com.sg>
Sent: Tuesday, 1 June 2021 4:43 PM
To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Cc: Harminder Kaur <Harminder@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: RE: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

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Hi Patrick,

Your Ref: GBK 508X
Our Ref: D21001674/SBST/CJ – TPD1

WITHOUT PREJUDICE

ACCIDENT INVOLVING YP 9596H & GBK 508X ON 31/05/2021.

We refer to the above matter and your preceding email on even date.

Our insured driver reported that the driver of your client's vehicle informed him that he had collided into your client's parked vehicle. Therefore, in view of the current information, we are of view that liability is in your client's favour.

Please let us have the repair estimates to your client's vehicle for us to appoint our surveyors to arrange the survey.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressively reserved.

Best Regards

Henry Kao
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3584 | Fax No. : 6507 3849 | Email: henrykao@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>

Sent: Tuesday, June 1, 2021 2:06 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

Subject: GBK508X /TP CLAIMS AGAINST YP9596H(MSFCI) /DOA31/05/21 /CHECK LIABILITY

Dear Claims,

Kindly refer to SAS report attached and revert liability clearance soonest.

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair)

T:63837441 | M: 97288916

W: www.Sparkcarcare.com

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