

Re: EQI Ref:DM21HO00790 / SL : Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservior road

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 4/6/2021 8:27 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Steve Lim' <steve.lim@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

 1 attachments (133 KB)

PRELI ADVISE FX 512S.pdf;

Dear Steve,

Enclosed preliminary advice of FX 512S

*Thanks and regards,*

*Denise*

*Case handler*

*LKK Auto Consultants Pte Ltd*

*Tel: ☎ 62563561 Fax: ☎ 6256 4315*

*Email: ✉ [sur@lkkauto.com](mailto:sur@lkkauto.com)*

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Wednesday, 2 June 2021 1:29 PM

**To:** 'Steve Lim' <steve.lim@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: EQI Ref:DM21HO00790 / SL : Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservior road

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Steve Lim <steve.lim@eqinsurance.com.sg>

**Sent:** Wednesday, 2 June, 2021 12:58 PM

**To:** assignments <assignments@lkkauto.com>

**Subject:** FW: EQI Ref:DM21HO00790 / SL : Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservior road

Hi LKK,

Please attend below PRS. Our insured's report not in

Announcement

-  
In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Steve Lim**

Assistant Manager | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore  
069110  
did 65 6496 9885 | tel 65  
6223 9433 ext 885 |  
fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Adline Tan [<mailto:adline@uniquemotorsports.com.sg>]

**Sent:** Wednesday, 2 June 2021 12:52 PM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Cc:** 8999 <[8999@uniquemotorsports.com.sg](mailto:8999@uniquemotorsports.com.sg)>; Daphne Yap <[daphne@uniquemotorsports.com.sg](mailto:daphne@uniquemotorsports.com.sg)>

**Subject:** Re: EQI Ref:DM21HO00790 / SL : Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservoir road

Hi,

LKK Auto consultants

Bike Location: 48 Toh Guan Road East 02-140 Enterprise Hub Singapore 608586.

Thank you.

Adline Tan  
Office Manager  
Unique Motorsports Pte Ltd  
Website: [www.uniquemotorsports.com.sg](http://www.uniquemotorsports.com.sg)  
Email: [adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)

**Unique Motorsports @ Toh Guan: 48 Toh Guan Road East #02-140 Enterprise Hub Singapore 608586 Tel: 6515 4978 / Fax: 6515 4979**

Unique Motorsports @ Kaki Bukit: 1 Kaki Bukit Ave 6 #02-54/55 Autobay @ Kaki Bukit Singapore 417883 Tel: 6844 6378 / Fax: 6844 6379  
Unique Motorsports @ Woodlands: 280 Woodlands Industrial Park E5 #01-43 Harvest @ Woodlands Singapore 757322 Tel: 6339 2178 / Fax: 6339 3379

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On Wed, Jun 2, 2021 at 12:21 PM Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)> wrote:

Hi,

Which surveyor did you select?

**Announcement**

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Regards,

Steve Lim  
Assistant Manager | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-  
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069110  
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**From:** Adline Tan [mailto:[adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)]  
**Sent:** Wednesday, 2 June 2021 12:14 PM  
**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Cc:** 8999 <[8999@uniquemotorsports.com.sg](mailto:8999@uniquemotorsports.com.sg)>; Daphne Yap <[daphne@uniquemotorsports.com.sg](mailto:daphne@uniquemotorsports.com.sg)>  
**Subject:** Re: EQI Ref:DM21HO00790 / SL : Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservoir road

Hi,

Please advise when the surveyor will be coming.

Thank you.

Adline Tan  
Office Manager  
Unique Motorsports Pte Ltd  
Website: [www.uniquemotorsports.com.sg](http://www.uniquemotorsports.com.sg)  
Email: [adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)

**Unique Motorsports @ Toh Guan: 48 Toh Guan Road East #02-140 Enterprise Hub Singapore 608586 Tel: 6515 4978 / Fax: 6515 4979**

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On Tue, May 25, 2021 at 2:57 PM Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)> wrote:

***Without Prejudice  
Save As To Costs***

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services
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Tel: 6255 0808 Fax: 6849 9155	<b>Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>8) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>9) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	<b>10) Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

#### Announcement

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Regards,

**Steve Lim**  
Assistant Manager | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore  
069110  
did 65 6496 9885 | tel 65  
6223 9433 ext 885 |  
fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Adline Tan [mailto:[adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)]

**Sent:** Tuesday, 25 May 2021 11:40 AM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Cc:** 8999 <[8999@uniquemotorsports.com.sg](mailto:8999@uniquemotorsports.com.sg)>

**Subject:** Re: Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservoir road

Hi Steve,

Please find the SAS report as attached.

Thank you.

Adline Tan  
Office Manager  
Unique Motorsports Pte Ltd  
Website: [www.uniquemotorsports.com.sg](http://www.uniquemotorsports.com.sg)  
Email: [adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)

**Unique Motorsports @ Toh Guan: 48 Toh Guan Road East #02-140 Enterprise Hub Singapore 608586 Tel: 6515 4978 / Fax: 6515 4979**

Unique Motorsports @ Kaki Bukit: 1 Kaki Bukit Ave 6 #02-54/55 Autobay @ Kaki Bukit Singapore 417883 Tel: 6844 6378 / Fax: 6844 6379

Unique Motorsports @ Woodlands: 280 Woodlands Industrial Park E5 #01-43 Harvest @ Woodlands Singapore 757322 Tel: 6339 2178 / Fax: 6339 3379

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On Tue, May 25, 2021 at 11:31 AM Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)> wrote:

Hi Adline,

Case not reported. Could provide your client's GIA report so we could reach out to our insured?

**Announcement**

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Regards,

**Steve Lim**  
Assistant Manager | Claims



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**From:** Adline Tan [mailto:[adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)]

**Sent:** Tuesday, 25 May 2021 11:24 AM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>; EQI PRS

<[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

Cc: 8999 <[8999@uniquemotorsports.com.sg](mailto:8999@uniquemotorsports.com.sg)>

**Subject:** Immediate Attention: Accident Involving FX512S & GBH8098A on 14052021 at about 1506 hours along 718 Bedok Reservoir road

Hi,

We refer to the above subject.

Please assist to arrange for PRS

Should you require any further information please do not hesitate to contact us at 81685797.

Thank you.

Adline Tan

Office Manager

Unique Motorsports Pte Ltd

Website: [www.uniquemotorsports.com.sg](http://www.uniquemotorsports.com.sg)

Email: [adline@uniquemotorsports.com.sg](mailto:adline@uniquemotorsports.com.sg)

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