

Shiau Chan (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 24 August 2021 11:36 am
To: PBSP
Cc: SUR
Subject: RE: OUR REF: SNM21D203125/CO2/GBE7280L/TANCHC & YOUR REF: DS/2409189/SLS5955U, TPP Request Supporting Document

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Melanie,

Kindly furnish us a copy of the Tax Invoice for Recoat Ceramic Coating urgently.

Without the tax invoice, we are unable to agree the payout amount S\$450.00.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 23 August 2021 11:19 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D203125/CO2/GBE7280L/TANCHC & YOUR REF: DS/2409189/SLS5955U, TPP LOD
ACKNOWLEDGEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Please let us have your offer of settlement.

Thank you.

Best regard,

Melanie

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

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*T&Cs apply.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 2 August 2021 11:48 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: OUR REF: SNM21D203125/CO2/GBE7280L/TANCHC & YOUR REF: DS/2409189/SLS5955U, TPP LOD
ACKNOWLEDGEMENT

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WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 28th July 2021 with enclosures on 29th July 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 29 July 2021 1:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: LOD Y/Ref: SNM21D203125/CO2 O/Ref: DS/2409189/SLS5955U

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Hi,

We refer to the above.

Attached herewith copy of our LOD dated 28.07.21 and all its supporting documents for your perusal.

Please let us have your offer soon.

Originals are in the mail.

Regards,

Evelyn

c/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0175 Fax: 6479 4601

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