

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 5 August 2021 6:47 PM  
**To:** Veron Chen (LKKAUTO); SUR; assignments  
**Cc:** 'Claims'  
**Subject:** LOD - OD CLAIMS FOR SMX 7128 P -DOA: 27/4/21  
**Attachments:** 7128.pdf

Dear Veron,

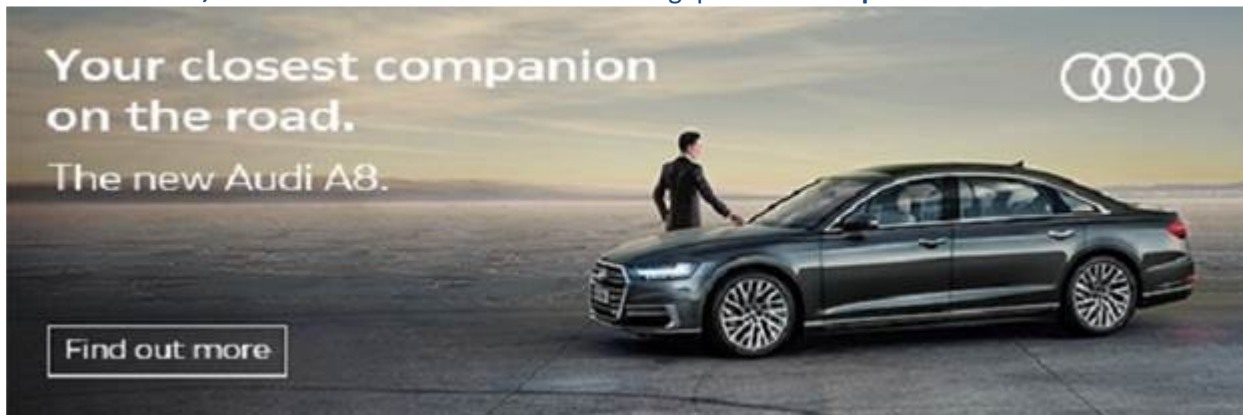
Attached LOD for your perusal. We will be mailing the original documents to your office shortly.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, 3 June 2021 2:31 PM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SMX 7128 P -DOA: 27/4/21

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMX 7128P, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Before paint photos for all NEW Panels and Parts required after repair**

**Item #6 - REAR LIGHT REFLECTOR - LH no CLEAR damage photos - not approve**

**Rear Bumper to repair as per current review**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 24 May 2021 8:36 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIMS FOR SMX 7128 P

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange for survey on Thursday, 27 of May @2pm at Ubi. Owner waiting.

Address : 55 Ubi Road 1 S408699

Thank you.

**Best regards,  
George Wong  
Claims advisor**

**▪ PREMIUM AUTOMOBILES**  
(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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