

Veron Chen (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 3 June 2021 2:33 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR; assignments
Cc: MT_Claim_SG
Subject: RE: OD SURVEY FOR GBD8600X- doa 30.5.2021 Our Ref:: 21/21/21/VC05/024608 [External General]

Lonpac External - General

Dear Veron

Please proceed with OD repairs as proposed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 3 June 2021 10:16 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ONG LI LI <llong@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD SURVEY FOR GBD8600X- doa 30.5.2021 Our Ref:: 21/21/21/VC05/024608 [External General]

Dear Li Li,

Enclosed preliminary revised of vehicle GBD 8600X
Date of survey: 2/6/21
Number of days (estimated) : 21 days

Repairer asking for repair cost \$13,000/-

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 June 2021 10:06 AM

To: 'ONG LI LI' <long@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: OD SURVEY FOR GBD8600X- doa 30.5.2021 Our Ref:: 21/21/21/VC05/024608 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 2 June, 2021 9:32 AM

To: 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OD SURVEY FOR GBD8600X- doa 30.5.2021 Our Ref:: 21/21/21/VC05/024608 [External General]

Lonpac External - General

Dear Summer

Please arrange OD survey.

Excess \$600

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: June Phua (Cheng Hoe Motor) [<mailto:chmotor@singnet.com.sg>]
Sent: Tuesday, 1 June 2021 7:06 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OD SURVEY FOR GBD8600X- doa 30.5.2021

Hi,

Estimate, GIA report and driver's IC & DL attached.

Kindly assist to arrange for survey soonest as vehicle lying at **WOODLANDS WORKSHOP**.

Kindly advise on the EXCESS amount to be collected.

Thank you.

Rgds
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719
Email – chmotor@singnet.com.sg