

Our ref:

Your ref:

Date:

To:

Attn:

SLM 4880 E

S6F 7772 U

30 JUN 2021

India

Singapore

Motor Claims Department

Direct Settlement

Re: Accident Involving Motor Vehicle Nos. S6F 7772 U & SLM 4880 E
At/Along 43 Conway Circle On 31/5/21 @ 18:30pm

I am the owner of vehicle no. S6F 7772 U that was involved in an accident with your insured vehicle no. SLM 4880 E of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs
2. Loss of Use / Rental (5 days @ \$ 60 per day)
3. LTA/GLA Search Fee
4. GLA Report Fee
5. Others

\$ 8,390.66
\$ 300.00
\$ 7.45
\$
\$

Total: \$ 8,698.11

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Vincent Seah/ Ms Amanda Ang

E-mail: vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg


Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name WCV38200/Hay Hui Hoon (Xia Huifen)
ATTN: MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SGF7772U / 26/12/2018
64 CECIL STREET	Date In/Mileage 09/06/2021/ 13670
#04/#05 IOB BUILDING	Chassis No WDC1569422J5782583
SINGAPORE 049711	Engine No 27091031800717
Contact No 63476100	Make/Model MB/MB GLA 180 Urban
	Colour/Trim 027 787 Mountain Gr/ 043 381 ARTICO Mari

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WI000576	Credit	25/06/2021/ 10:41	VS	356 / Vincent Seah	50265	28172374

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :1800152279-02 // 31.05.2021			
DRIVE IN/EXCESS : 01.06.2021 // TP CAR NO.: SLM4990E=INDIA INS			
DATE IN/DATE SURVEY:09.06.2021 // 09.06.2021 STEVE- LKK 15:10PM			
DIRECT SETTLEMENT: GABRIEL WEE-INDIA INS			15.00
M BPNSUN			
SUNDRIES		0.10	380.00
A BPILAB			
"USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT"			120.00
A BPILAB			
REMOVE & REPLACE HEADLAMP WITH FOCUS ADJUSTMENT.NETT			960.00
A BPILAB			
REMOVE & REPLACE ON FRONT BUMPER,LHF HEADLIGHT			600.00
A BPIRES			
RESPRAY ON FRONT BUMPER			
X FRONT BUMPER	1.00	1388.72	1388.72
X IMPACT ABSORBER	1.00	155.41	155.41
X SPRING NUT	4.00	3.52	14.08
X CTR FRONT BUMPER-SILVER	1.00	877.71	877.71
X ENG. LOWER COVER	1.00	305.06	305.06
X LH FOGLAMP COVER	1.00	61.92	61.92
X GROMMET	2.00	2.64	5.28
X LEFT FRONT BUMPER MOULDING	1.00	140.45	140.45
X LH FRT FENDER MOULDING	1.00	218.89	218.89
X LEFT HEADLAMP UNIT	1.00	2581.32	2581.32
X CLIP LOCK	5.00	3.58	17.90
Guarantee Your Warranty, Maintain with Cycle & Carriage!			

Parts	5,766.74	Nett	7,841.74
Labour	2,060.00	7% GST on	548.92
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00		
Sundry/Others	15.00		
Total(w/o GST)	7,841.74	Total Payable	8,390.66
		Paid	0.00
		Total Due	8,390.66

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Jun 2021 / 14:47:08

Receipt Date/Time : 01 Jun 2021 / 14:47:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210601-002868

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLM4990E				
As at 31 May 2021/18:30:00				
Insurance Co: INDIA INT'L INS PTE LTD				
Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLM4990E Enquiry Fee 20210601144506777103	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
542550XXXXXX1699		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

 SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	01/06/2021 09:43 (SGT)
Date of Accident	31/05/2021 18:30 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	43 CONWAY CIRCLE
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGF7772U
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	HAY HUI HOON
NRIC No	SXXXX856H
Email Address	HHHAY@YAHOO.COM
Mobile Phone No	(Phone) +65-81826963
Alternative Phone No	+65-81826963

VEHICLE PARTICULARS	
Manufacturer	Mercedes
Model	Gla180
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1595

INSURANCE COMPANY	
Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	1800152279-02
Cover Note Number	-

DRIVER	
Name of Driver	HAY HUI HOON
NRIC No	SXXXX856H

Date Of Birth 13/08/1973
Occupation Indoor
Date Of Driving Pass 06/02/1996
Driving experience 25 YEARS AND 3 MONTHS
Gender Female
Mobile Number (Phone) +65-81826963
Alt. Phone Number +65-81826963
Email Address HHHAY@YAHOO.COM
Address 43 CONWAY CIRCLE
Address complement -
Postcode 558281
Is the driver the policyholder? Yes
If No, Relationship of the Driver with the Insured -
Does Driver Own Other Vehicles? No
Vehicle Registration Number of Other Vehicle Owned by Driver -
Insurance Company of Other Vehicle Owned by Driver -

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Collision - Head to Rear
Weather Conditions Clear
Road Surface Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident? No
Number of vehicles involved in the accident 2
Was anybody injured in the Accident? No
Was any injured conveyed to hospital by ambulance? -
Was any other material or property damaged? Yes
Number of Passengers (Including Driver) 0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No

DETAILS OF POLICE ACTION

Was the accident reported to the police? No
Was notice of intended Prosecution given? No
If yes, against whom? -

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment? Yes
Was there any video captured by Car Camera? No
Was there any audio recorded? No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLM4990E
Vehicle Manufacturer Mazda
Vehicle Model -
Vehicle Variant -
Vehicle Colour -
Vehicle Category Private car
Name of Driver CHUA WEE LIP
NRIC No SXXXX632E
Contact Number (Phone) +65-86664423
Address -

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

01/06/2021
09:00am

Driver's Signature

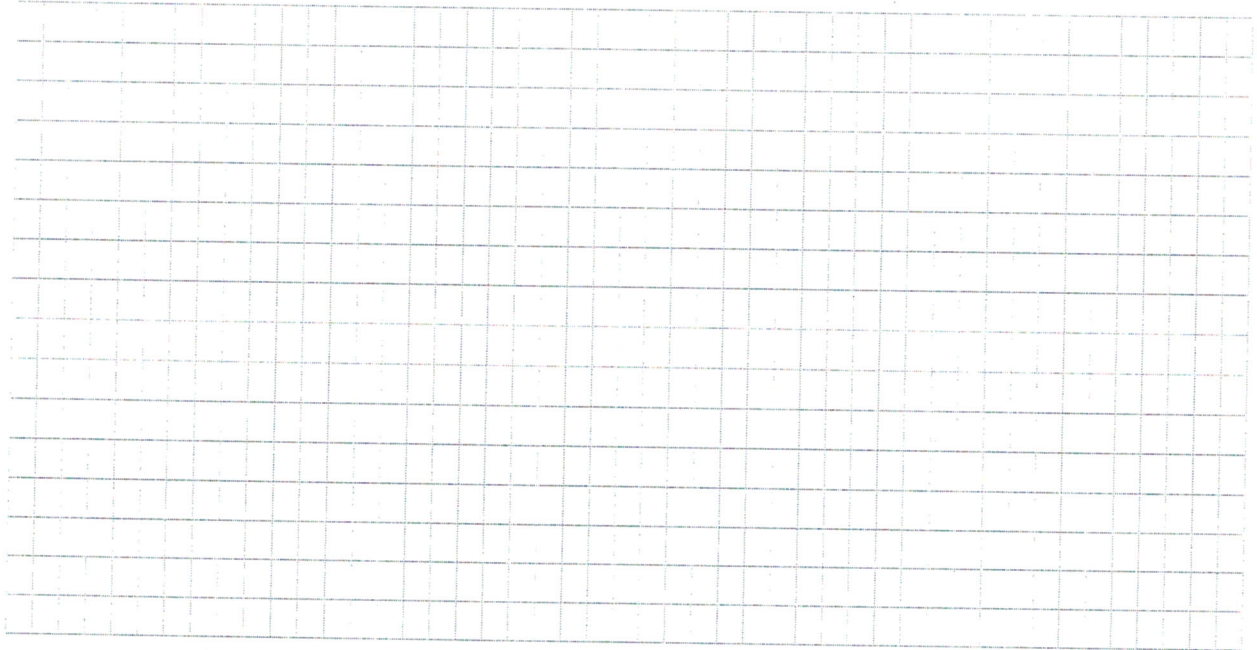
(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's

Name:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At around 6:30pm at 31 May 2021, my mum called me and told me that there's a guy at the gate and he said he hit into my car.
My car is parked outside my house @ Conway circle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)


Policyholder's Signature

Date & Time

01/06/2021

09:00am

Cycle & Carriage Industries Pte Ltd

Driver's Signature

(If driver is not the policyholder)

Date & Time


Reporting Centre Personnel's
Name:

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : HAY HUI HOON (XIA HUIFEN)
Period of Insurance : 26 Dec 2020 To 25 Dec 2021
Engine No. : 27091031800717
Chassis No. : WDC1569422J578258

Vehicle No. : SGF7772U
Policy No. : 1800152279-02
Endorsement No. :
Issued Date : 10 Nov 2020

ABOUT THE COVER

Make/Model : MERCEDES Benz GLA180
Engine Capacity/Tonnage : 1,595.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Mileage Condition : Unlimited Mileage

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

HAY HUI HOON (XIA HUIFEN) - \$800 (Own Damage), \$800 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Eunus Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061818
2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 128378 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Daimler Financial Services Africa & Asia Pacific Ltd

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504612262

CYCLE & CARRIAGE - FRANCHISE

239 ALEXANDRA ROAD
SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

AIGSGMOBILEAPP

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7328856H
Name: HAY HUI HOON (XIA HUIFEN)

FOR C&C USE ONLY

Birth Date: 13 Aug 1973
Issue Date: 06 Jan 2003

000124728G

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	PASS DATE
Class 3		06 Feb 1996

FOR C&C USE ONLY

NP 428A

Licence No: S7328856H