


Letter of Demand

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Re : Accident involving my vehicle no. SMA 3138H and vehicle no. SMU 9356A on 16/05/2021 at 20:30 HRS PM/AM along LORONG AH SOO

1) I/We, the owner of vehicle no. SMA 3138H hereby appoint 1ST AUTOWORKS PTE LTD ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>9769.85</u>
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$ _____
Loss of use/ rental for <u>4</u> days @ \$ <u>100</u> per day	\$ <u>400.00</u>
Loss of income for _____ days @ \$ _____ per day	\$ _____
Police search fee/police report fee/LTA search fees	\$ _____
Others / <u>Search fees</u>	\$ <u>2.00</u>
Total :	\$ <u>10171.85</u>

Signature of vehicle owner 

Name - Chao Seng Won

Address : 5 Riverside Crescent

#13-08 Riverside Crest S'pore 540874

Tel : 97602630

Witnessed by :

Subram

Authorization To Act

I, Choo Seng Won ("the third party claimant") of
S Rivervale Crescent #13-08 Rivervale Crescent S'pore 55084
(address), owner of SMA 3138H (vehicle no.) hereby
authorize 1st Automobiles Pte Ltd
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMA 3138H that was damaged pursuant to the accident which
occurred on 16/5/2021 (date) along Loyang Ah Soo
(location) involving
vehicle no/s SMU 9356A
("the accident").

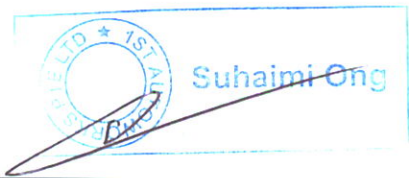
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 day of May (month) 20 21 (year)



Signed by "the third party claimant"



Signed by "the workshop"

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SMA 3138H and SMU 9356A On 16/05/2021

At Loray Ah So

1. I/We, the owner of vehicle no. SMA 3138H hereby instruct and authorize 1st Automobiles Pte Ltd ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$_____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 31 day of May 2021

Signature of vehicle owner

Name - Chow Seng Wan

IC No : S1 9740674

(Company stamp, if applicable)

Address : Silvervale Crescent #13-08

Silvervale Crest Sph S45084

Tel : 97602636

Witnessed by :

Su Lian

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **1ST AUTOWORKS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 9,769.85** (Repair Cost), **S\$ 240.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SMA 3138H** that was damaged pursuant to the accident which occurred on **16/05/2021** (date) along **LORONG AH SOO** (location) involving vehicle no/s **SMU 9356A**. This is pursuant to the inspection conducted on **31/05/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **CHOO SENG WON** ("the third party claimant") of vehicle no. **SMA 3138H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMA 3138H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 10 (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd
78 SHENTON WAY
#07-16
SINGAPORE 079120

GST Ref. No: 20-0000274-Z

Vehicle No: SMA3138H
Chassis No: W0LBE8EA6H8050438
Engine No: B1170037HRXX0899

Invoice No: CGI-ASC-21IR01641G

Invoice Date: 3 Sep 2021

DESCRIPTION	AMOUNT	SGD
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Parts

No.	Qty.	Description	Price (SGD)
<u>1</u>	1	RR BUMPER	\$ 1,474.00
<u>2</u>	10	RR BUMPER CLIPS	\$ 30.00
<u>3</u>	1	RR BUMPER SIDE RETAINER RH(outer)	\$ 164.00
<u>4</u>	1	RR BUMPER CENTER RETAINER	\$ 160.00
<u>5</u>	1	RR BUMPER SIDE RETAINER LH(outer)	\$ 164.00
<u>6</u>	1	RR BUMPER LOW BRACKET RH	\$ 86.00
<u>7</u>	1	RR BUMPER LOW BRACKET LH	\$ 86.00
<u>8</u>	1	RR BUMPER REINFORCEMENT	\$ 537.00
<u>9</u>	1	RR BUMPER REVERSE SENSOR	\$ 264.00
<u>10</u>	1	RR BUMPER REFLECTOR RH	\$ 144.00
<u>11</u>	1	RR TAILGATE	\$ 2,196.00
<u>12</u>	1	RR TAILGATE ASTRA EMBLEM	\$ 174.00
<u>13</u>	1	RR TAILGATE ASTRA LETTERING	\$ 150.00
<u>14</u>	1	RR TAILGATE ECO LETTERING	\$ 130.00
<u>15</u>	1	RR TAILGATE FLEX LETTERING	\$ 120.00
<u>16</u>	1	RR TAILGATE LOCK KEYLESS RECEIVER SENSOR	\$ 274.00
<u>17</u>	1	RR TAILGATE WEATHERSTRIP	\$ 190.00

Supplementary

<u>18</u>	1	RR BUMPER SPONGE		\$	180.00
<u>19</u>	1	RR TAILGATE OPEN MOTION SENSOR		\$	450.00

Total: \$ 6,973.00
Less 10%: \$ 697.30
Parts Total : \$ 6,275.70

Labour

<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$650 per day)	\$ 1,300.00
<u>2</u>	Carry out spray painting on accident affected area (\$550 per panel)	\$ 1,100.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
<u>4</u>	To remove and refix reverse sensor and conduct test	\$ 50.00
<u>5</u>	To remove and refix reverse camera and conduct test	\$ 50.00
<u>6</u>	To conduct transfer of parts from old tailgate to new tailgate	\$ 195.00
<u>7</u>	To remove and refix rear tail gate windscreen	\$ 130.00

Labour Total : \$ 2,855.00


Other

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
	NA	

Other Total : \$ -

Total : \$ 9,130.70
GST (7%) \$ 639.15
Grand Total: \$ 9,769.85

Yours Faithfully,


Suhaimi Ong

Service Advisor

Tel: 68441985 Fax: 68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "IST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU9356A

Date of Accident

16/05/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	ALG Asia Pacific Insurance Pte....
Period of Insurance	08/09/2020 - 07/09/2022
Requested By	Mohammad Suhaimi Bin Moh...
Requested Date	18/05/2021 16:25

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SMU 9356A & SMA 3138H ALONG/AT LORONG AH SOO /PEDESTRIAN CROSSING /BLK 128 ON 16/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/7/2021 5:57 PM

To: HILLYCLIFF@YAHOO.COM.SG <HILLYCLIFF@YAHOO.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21006299/Ara3

CLIFFORD HILARY GOH SENG CHYE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 9356A & SMA 3138H ALONG/AT LORONG AH SOO /PEDESTRIAN CROSSING /BLK 128 ON 16/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMA 3138H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Jun 2021 14:01	Clm Dtl Modified	Claimant's Name: -> CHOO SENG WON.	[A] HOW MEI KWAN
2	01 Jun 2021 14:01	Clm Veh Model Changed	(205890) OPEL ASTRA ST 999cc (A).	[A] HOW MEI KWAN
3	01 Jun 2021 14:01	Clm Created	Reg No: SMA3138H. Acct Date: 2021/05/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: 1st Autoworks Pte L td (HQ)	[A] HOW MEI KWAN
4	01 Jun 2021 14:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Jun 2021 14:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/10	[A] HOW MEI KWAN
6	01 Jun 2021 14:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Jun 2021 14:01	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	01 Jun 2021 14:01	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Jun 2021 14:03	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Jun 2021 14:03	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	02 Jun 2021 13:06	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
12	07 Jun 2021 17:52	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	02 Jul 2021 14:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	02 Jul 2021 14:57	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	02 Jul 2021 14:57	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/25.	[A] JOANNE LEE KHANG MIN
16	02 Jul 2021 14:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	03 Sep 2021 14:08	Adj Mandate Request	Cur.Req:10171.85:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST:\$9,769.85+(b)LOR(4days x \$100):\$400+(c)GIA search fee:\$2=Total:\$10,171.85**Recommended 4 repair days.	[A] Jaslin Kok Chin Yi
18	03 Sep 2021 14:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/10. Mandate Remarks: rental item subject to rental invoice & duly signed rental agreement.	[I] Loh, Chee-Heng
19	03 Sep 2021 14:16	Adj Mandate Set	Approved:10171.85:rental item subject to rental invoice & duly signed rental agreement.	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2698874	02 Jun 2021 10:54:12	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMA3138H	Teo, Ericweihong	xx.xx
2698877	02 Jun 2021 10:55:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMA3138H	SMU9356A	11.00
2706254	02 Jul 2021 14:57:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA3138H	SMU9356A	11.00

