

## Celine Fong (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 25 January 2022 1:39 PM  
**To:** 'MTPRI'; assignments; SUR  
**Cc:** 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'  
**Subject:** Re: SLR9283D / SG5159G Date of accident:23-05-2019

Dear Hua yen ,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>

**Sent:** Tuesday, 1 June 2021 9:31 am

**To:** 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>

**Subject:** RE: SLR9283D / SG5159G Date of accident:23-05-2019

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Tuesday, 1 June, 2021 8:55 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** MTPRI <MTPRI@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>  
**Subject:** FW: SLR9283D / SG5159G Date of accident:23-05-2019

Ref: BUS/05/21/5040

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SLR9283D  
Insured: SG5159G  
Workshop: Cycle & Carriage Industries Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [onghuayen@smrt.com.sg](mailto:onghuayen@smrt.com.sg) | [www.smrt.com.sg](http://www.smrt.com.sg)



**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** 27 May 2021 09:19  
**To:** MTPRI  
**Cc:** Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Wong Kok Wah (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Magnaye Ana Margie Marasigan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
**Subject:** SLR9283D / SG5159G Date of accident:23-05-2019

**SMRT**

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SLR 9283 D & SG 5159 G.**  
Along **NEWTON CIRCUS.**

We have instructs by our client's of motor vehicle no:**SLR 9283 D**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SG 5159 G** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



Exceptional Journeys



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