

Asher Sng (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 9 August 2021 11:00 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [REJECTION REQUEST] RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir/Mdm,

We refer to your email below.

Please proceed to reject the TP CLAIM.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, August 4, 2021 10:45 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [REJECTION REQUEST] RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

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Hi Irene,

We refer to the email dated 17/06/2021.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 30 July 2021 10:25 AM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: [REJECTION REQUEST] RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

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email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Asher Sng (LKKAuto)

Sent: Wednesday, 23 June 2021 11:25 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [REJECTION REQUEST] RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

Hi Irene,

We refer to the above matter.

Based on the accident scenario third party open door and collided with insured vehicle while exiting the parking lot.

We are of the opinion that BOLA 26 shall be applicable and the liability in not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Thursday, 17 June 2021 3:29 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [REJECTION REQUEST] RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

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For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 17 June 2021 12:13 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

From: Irene Tay
Sent: Thursday, June 17, 2021 11:32 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

Dear Sir,

Enclosed herewith our insured GIA REPORT

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, June 17, 2021 11:16 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

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Hi Irene,

We refer to the above matter.

Kindly advise if insured reported, if so kindly let us have a copy of our insured GIA report.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 1 June 2021 4:32 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203083/C02/XE295E/TAYHP / FW: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK REF - CC6/CTI21006278/Aea3) on 30.05.2021

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM21D203083/C02/XE295E/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 1 June 2021 3:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE295E (OI : CTI - TBA) AND XB4072X (TP : LKK
REF - CC6/CTI21006278/Aea3) on 30.05.2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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