

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHD1240B/VC**

**WITHOUT PREJUDICE**

17 June 2021

**(By Email Only)**

**Attn: The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

## **ACCIDENT INVOLVING SHD1240B & YQ2504P ALONG PARIS RIS DR 8 SLIP ROAD ON 29.05.21**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1240B** to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: YQ2504P at the material time of the accident with the driver of our client's vehicle, **Mr Muhammad Bin ABD Rahman**

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **YQ2504P**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 1712.00
(2) Loss of Rental – 5 Days @\$42.76 per day	\$ 213.80
(3) Loss of Income – 5 Days @\$100.00 per day	\$ 500.00
(4) GIA Search fee	\$ 2.00
	<b><u>\$ 2427.80</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1240B**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1240B/VC**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Vincent**

Email: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

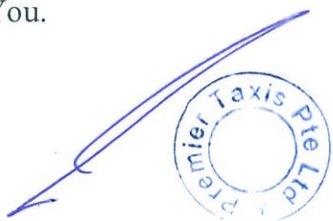
Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1240B & YQ2504P ALONG PARIS RIS DR 8 SLIP  
ROAD ON 29.05.21**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1240B**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "Premier Taxis Pte Ltd" around its perimeter.

Premier Taxis Pte Ltd  
Authorized Signatory

Date 14/10/21

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00092272000

Claim No : SNM21D203122/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$ 2,177.80

SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED SEVENTY SEVEN  
AND CENTS EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1240B

Insured Vehicle No. : YQ 2504P

Date of Loss : 29/05/2021

Place of Accident : SLIP ROAD OF PASIR RIS DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : X-TEAM LOGISTICS PTE LTD

Driver Name : VEEJAYAN S/O MAREYAPPAN

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	1,712.00
(3) Loss of Use/Rental/Earning	S\$	463.80
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	2,177.80
	=====	

---

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 200304975H

Signature :



Date :

14/00/21



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road # 16-00 Springleaf Tower  
SINGAPORE 079909

DATE 17-Jun-2021  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1240 B			\$ 1,600.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,600.00
GST @ 7%				\$ 112.00
GRAND TOTAL				\$ 1,712.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



17 June 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Rahmat Bin Ali of NRIC Number S1791105H is a registered driver of SHD1240B. Rahmat Bin Ali is paying a discounted daily rental rate of \$42.76 (Inclusive of GST) on 29 May 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



## CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

\_\_\_\_\_

DRIVER'S NAME **MUHAMMAD BIN ABD RAHMAN**

NRIC **S 77 36 41 7 E** HANDPHONE **90126670**

VEH. REGN NO. **SHD 1240 B** MAKE / MODEL **KIA K5**

DATE IN **290521** TIME IN **1400** DATE OUT **020621** TIME OUT **1906**

KILOMETRES IN **802516** FUEL IN **E 1/4 1/2 3/4 F** KILOMETRES OUT **802516** FUEL OUT **E 1/4 1/2 3/4 F**

CURRENT LOCATION



DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

**MUHAMMAD**

DRIVER'S NAME

*[Signature]*

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

**MUHAMMAD**

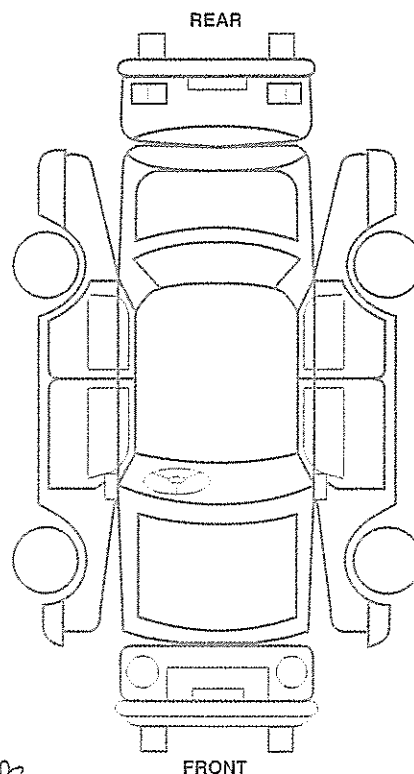
DRIVER'S NAME

*[Signature]*

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



FRONT

BODY MARKINGS

- 1 - Light Dent
- 2 - Serious Dent
- 3 - Light Scratch
- 4 - Serious Scratch
- 5 - Damaged
- 6 - Chip
- 7 - Crack
- 8 - Peeling

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- ☐ SERVICING
- ☐ T / BELT
- ☐ AIRCON SYSTEM
- ☐ TURBO
- ☐ BRAKE SYSTEM
- ☐ CLUTCH SYSTEM
- ☐ BULB
- ☐ UNDER CARRIAGE
- ☐ CPF
- ☐ BATTERY
- ☐ OTHERS:
- ☐ ACCIDENT: DATE / TIME of ACCIDENT:

**290521**

**TP**


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YQ2504P

Date of Accident

29/05/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **29/09/2020 - 28/09/2021**Requested By ..... **GOH WEE DEK (PREMIER AUTO...**Requested Date ..... **31/05/2021 10:57****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING YQ 2504P & SHD 1240B ALONG/AT PASIR RIS AVE 8 TO DRIVE 3 ON 29/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 9/15/2021 9:53 AM

To: mail2xteam@gmail.com <mail2xteam@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006276/T1rs3q2

**X-TEAM LOGISTICS PTE LTD - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING YQ 2504P & SHD 1240B ALONG/AT PASIR RIS AVE 8 TO DRIVE 3 ON 29/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 1240B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Jenny Lew <jenny.lew@sg.cntaiping.com>

Thu 10/14/2021 2:13 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Jaslin

Please proceed the mandate up to S\$2,177.80.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Tuesday, 5 October 2021 1:57 pm

**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

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Dear Sirs/Mdm,

**ACCIDENT INVOLVING YQ 2504P (CTI) AND SHD 1240B (TP) ON 29/05/2021**

We refer to the above matter.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$ 2,177.80 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,308.20	\$ 1,712.00 (\$1,600.00 + 7% GST)
2. Loss of Rental (5 days x \$42.76)	\$ 213.80	\$ 213.80 (5 days x \$42.76)
3. Loss of Income (3 days x \$100.00)	\$ 500.00	\$ 250.00 (5 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 3 days for repair + 1Sun + 1PRS = 5Days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Monday, June 21, 2021 11:34 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Dear Suli

Please refer to attached.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, June 18, 2021 8:57 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, June 2, 2021 10:23 AM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Dear Su li,

Insured yet to lodge accident report.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, June 2, 2021 9:12 AM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D203122/C02/YQ2504P/LEWLC.

Dear Jenny,

Pls revert LKK.

**NOTICE :**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 2 June 2021 9:01 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 1240B at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

**To check availability of the case handler, you may contact the undersigned.**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**