

RE: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Jenny Lew <jenny.lew@sg.cntaiping.com>

Mon 6/21/2021 11:34 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (962 KB)

RE: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021;

Dear Suli

Please refer to attached.

Thank you.

-
** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, June 18, 2021 8:57 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, June 2, 2021 10:23 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Dear Su Li,

Insured yet to lodge accident report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 2, 2021 9:12 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203122/C02/YQ2504P/LEWLC / FW: Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D203122/C02/YQ2504P/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Wednesday, 2 June 2021 9:01 AM**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Subject:** Direct Settlement - Accident Involving YQ 2504P (OI : CTI - TBA) and SHD 1240B (TP : LKK REF - CC3/CTI21006276/T1rs3) on 29/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 1240B at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd