

## Shiau Chan (LKKAUTO)

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**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Wednesday, 1 September 2021 10:41 am  
**To:** Denise Tay (LKKAUTO); Shiau Chan (LKKAUTO); SUR  
**Cc:** Rajah Kumar  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Dear Denise,

We have received LOD from the TP lawyers.

Please assist to submit your final survey report in Merimen.

Thanks.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at [service@sg.msig-asia.com](mailto:service@sg.msig-asia.com) at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

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**From:** Nor Azian Binte Noordin  
**Sent:** Monday, 16 August 2021 2:59 PM  
**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Rajah Kumar <rajah\_kumar@sg.msig-asia.com>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Dear All,

Please try to finalise the COR at \$5,350.00.

Thanks.

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Best Regards





**Nor Azian Binte Noordin**

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---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Monday, 16 August 2021 2:49 PM

**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>

**Subject:** Re: TP / SLP 1925Z / 257990 / SEEK MANDATE

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Azian,

As spoken, due to shiau chan absense.

Will check and update you tomorrow when Shiau Chan returns.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Sent:** Monday, 16 August 2021 2:42 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Hi Shiau Chan,

Can you call me at 6594 2558? Can check if you have finalised the COR at \$5400.00 with the workshop?

Thanks.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at [service@sg.msig-asia.com](mailto:service@sg.msig-asia.com) at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, 11 August 2021 4:42 PM  
**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

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Dear Nor Azian,

Enclosed herewith SLP 1925Z report.

Please let us have your approval.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Sent:** Wednesday, 4 August 2021 6:02 pm  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Dear Shiau Chan,

As advised by Kumar, please assist to remove the intercooler and re-finalise the repair cost.

Thanks.

 *Visits to our offices are by appointments only. To schedule an appointment with us, please email us at [service@sg.msig-asia.com](mailto:service@sg.msig-asia.com) at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.*

Best Regards





**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, 4 August 2021 5:14 PM  
**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Nor Azian,

Please refer to the attached damaged photos of intercooler.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, 2 August 2021 10:37 am  
**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Dear Nor Azian,

Thank you for the email.

We will check and revert to you.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Sent:** Monday, 2 August 2021 9:58 am  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Dear Shiau Chan,

Please point out to us in the photo that shows the damages to intercooler.

Thanks.

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Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, 28 July 2021 5:39 PM  
**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

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---

Dear Nor Azian,

As per your requested.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Sent:** Wednesday, 28 July 2021 5:33 pm  
**To:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: TP / SLP 1925Z / 257990 / SEEK MANDATE

Dear Shiao Chan,

Please let us have a copy of the marked estimate.

Thanks.

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Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Wednesday, 28 July 2021 5:27 PM

**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** TP / SLP 1925Z / 257990 / SEEK MANDATE

---

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

---

Dear Nor Azian

Re-send.

Enclosed herewith SLP 1925Z report.

Please let us have your approval.

Photos uploaded in merimen.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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