

RE: TP claim - Accident case between GBC2083H & XE3225M (your insured) on 27/05/2021 @ 1135 hrs at Near 71 Tuas South Ave 1 Our Ref: 20/21/21/VC00/024604 [External General]

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 5/31/2021 5:07 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 31 May, 2021 4:41 PM

To: 'Catherine Chong Kai Ling' <CatherineChongKL@goldbell.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>

Subject: RE: TP claim - Accident case between GBC2083H & XE3225M (your insured) on 27/05/2021 @ 1135 hrs at Near 71 Tuas South Ave 1 Our Ref: 20/21/21/VC00/024604 [External General]

Lonpac External - General

Without Prejudice

Dear Catherine

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Catherine Chong Kai Ling [<mailto:CatherineChongKL@goldbell.com.sg>]

Sent: Monday, 31 May 2021 3:28 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ONG LI LI <long@lonpac.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>

Subject: RE: TP claim - Accident case between GBC2083H & XE3225M (your insured) on 27/05/2021 @ 1135 hrs at Near 71 Tuas South Ave 1

Dear Officer-in-Charge,

Our customer **AIR LIQUID SINGAPORE PRIVATE LIMITED**, had made an accident reporting with us and would like us to handle his 3rd party claim against **XE3225M**.

Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement. Kindly contact our Motor Claims Officer Ms. Catherine for survey as vehicle currently with owner.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected.

All correspondence should be done via email instead. Thank you for staying safe with us!



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41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

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