

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 18.06.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJK 9996R / SGG 899D ON 29.05.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SJK 9996R** , which was involved in the captioned accident with your insured vehicle no: **SGG 899D** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | |
|--------------------------------------|--------------------|
| 1) Cost of Repair (inclusive of GST) | \$ 5,671.00 |
| 2) Loss of Rental | \$ 400.00 |
| 3) GIA Search Fee | \$ 2.00 |
| | <u>\$ 6,073.00</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 29.05.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJK 9996R / SGG 899D

ALONG Clementi Avenue 2 (Slip Road) Towards West Coast Rd

ON 29.05.2021

I/We, Choo Chih Huet
of (NRIC No./ROC No.) S1560391G
of 2 Jalan Rajawali # 05-08 Singapore 598435.
owner of vehicle no. SJK 9996R in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SJK 9996R at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : CHOO CHIH HUET

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPSCNW00039502100 Claim No : SNM21D203095/C02/SGG899D/TANKL

Claimant : CHOO CHIH HUEI

Amount : S\$ 6,073.00
DOLLARS SIX THOUSAND AND SEVENTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJK 9996R

Insured Vehicle No. : SGG 899D

Date of Loss : 29/05/2021

Place of Accident : CLEMENTI AVENUE 2 (SLIP ROAD) TOWARDS WEST COAST ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG CHENG LYE

Driver Name : NG CHENG LYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 5,671.00 |
| (3) Loss of Use/Rental/ Earning | S\$ | 400.00 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees /Towing Fee | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | S\$ | 6,073.00 |

Claimant Name : CHOO CHIH HUEI

NRIC No : SXXXX391G

Signature : 

Date : 3 Aug. 2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22417

Date : 18.06.2021

Vehicle No : SJK 9996R

Make/Model : TOYOTA ALLION 1.5A

Chassis/Eng# :

Accident Date : 29.05.2021

Claim No :

Reference : 0521 -22417

Policy No :

| | Amount |
|-------------------------------|-------------|
| To proceed on lump sum repair | S\$ 5300.00 |

E. & O. E.

Total : S\$ 5300.00

GST @ 7% : S\$ 371.00

Amount Due : S\$ 5671.00


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: CHOO CHIH HUEI

Invoice : DCR-2021-06-04

Date : 02.06.2021

Agreement No : 21808

Payment Terms : LOD

| DESCRIPTION | AMOUNT |
|--|-----------|
| Rental charges for vehicle : <u>SFD 2299A</u> (0521-22417) | \$ 400.00 |
| Rental Period from <u>29.05.2021</u> to <u>02.06.2021</u> . | |

E. & O. E.

Total \$ 400.00

SHI YING

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21808

| | | | | | | |
|---|----------------|----------------|---|--|---------------------------------------|-----------------|
| Name: Choo Chih Huei (S1560391G) | | | REG. No. SFD 2299A | | MAKE MODEL: | |
| ADDRESS: 2 Jalan Rajawali # 05-08 Singapore 598435 | | | DIESEL | | PETROL | E 1/4 1/2 3/4 F |
| NAMED DRIVER: Choo Su Bin, Clement | | | KM IN | | DATE & TIME IN: 02.06.2021 @ 16:10pm | |
| | | | KM OUT | | DATE & TIME OUT: 29.05.2021 @ 12:20pm | |
| | | | KM DRIVEN | | TIME USED | |
| DRIVING LICENCE NO S9538076Z | DATE OF EXPIRY | PLACE OF ISSUE | HOURS | | @SS | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | 4 DAYS | | @SS 100.00 | \$ 400.00 |
| ADD NAMED DRIVER | | | WEEKS | | @SS | |
| DRIVING LICENCE NO | DATE OF EXPIRY | PLACE OF ISSUE | MONTHS | | @SS | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.) | | SUB-TOTAL | |
| IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered. | | | | | TOTAL RENTAL \$ 400.00 | |
| | | | | | DELIVERY FEE | |
| | | | | | COLLECTION FEE | |
| ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 2000.00 *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used in S'pore Only : SGD 1500.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER: Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience. | | | X PER DAY \$ PER WEEK \$ PER MONTH \$ BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) X PER DAY \$ PER WEEK \$ PER MONTH \$ | | | |
| COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 6000.00 *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used in S'pore Only : SGD 6000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00 Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims. | | | PREPAYMENT TOTAL CHARGE CHECK DEPOSIT CASH RECEIPT NO. NETT CHARGE AMOUNT DUE / REFUND | | | |

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE _____ DAY OF _____

X 
DYNAMIC CAR RENTAL

X 
RENTER'S/DRIVER'S SIGNATURE

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGG899D

Date of Accident

29/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 01/03/2021 - 28/02/2022

Requested By ALLAN TANG (KIM CHWEE AUT...

Requested Date 29/05/2021 11:31

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 16 June 2021 11:00 AM
To: NGTINGERN@GMAIL.COM
Subject: ACCIDENT INVOLVING SGG 899D AND SJK 9996R ON 29/05/2021

Our Ref: CC6/CTI21006253/Ues3

16 JUNE 2021

NG CHENG LYE

Dear Sir/Madam,

ACCIDENT INVOLVING SGG 899D AND SJK 9996R ON 29/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 23 July 2021 2:21 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - SNM21D203095/C02/tkl) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$6,073.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, July 23, 2021 9:53 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - SNM21D203095/C02/tkl) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

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Hi Kah Leong,

We refer to the email dated 30/06/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 30 June 2021 12:20 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - SNM21D203095/C02/tkl) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Your ref : SNM21D203095/C02/SGG899D/TANKL

Our ref : CC6/CTI21006253/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$6,073.00 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|----------------|---------------------------|
| 1. Cost of Repairs (with GST) | \$ 26,004.64 | \$ 5,671.00 |
| 2. Loss of Rental (4days x \$100) | \$ 400.00 | \$ 400.00 (4days x \$100) |
| 3. LTA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 26,406.64 | \$ 6,073.00 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 1 June 2021 4:31 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - SNM21D203095/C02/tkl) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 1, 2021 2:35 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D203095/C02/SGG899D/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 1 June 2021 2:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SGG 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

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Dear Boon Sen,

Amended done.

Sorry for your inconvenience caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 1, 2021 2:25 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Su Li,

Kindly amend our car plate and resend over pls.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 1 June 2021 1:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

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Dear Boon Sen,

Please refer to the attached search.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 1, 2021 10:53 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Su Li,

No cover under us.

Pls provide proof for cover or is it car plate need amend or?

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 1 June 2021 10:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJK 9996R at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd