

RE: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - SNM21D203095/C02/tkl) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Tue 6/1/2021 4:30 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (2 MB)

OI SAS.pdf;

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 1, 2021 2:35 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203095/C02/SGG899D/TANKL / FW: Direct Settlement - Accident Involving SGG 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D203095/C02/SGG899D/TANKL.

Dear Kah Leong,

Pls revert LKK.

-

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 1 June 2021 2:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving SGG 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Amended done.

Sorry for your inconvenience caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 1, 2021 2:25 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Su Li,

Kindly amend our car plate and resend over pls.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 1 June 2021 1:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

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Dear Boon Sen,

Please refer to the attached search.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 1, 2021 10:53 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

Dear Su Li,

No cover under us.

Pls provide proof for cover or is it car plate need amend or?

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 1 June 2021 10:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGS 899D (OI : CTI - TBA) and SJK 9996R (TP : LKK REF - CC6/CTI21006253/Ues3) on 29/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJK 9996R at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd