

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: PC 8451 Z

30-Sep-2021

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way, #07-06
Singapore 079120

Dear Sir/Mdm:

**ACCIDENT INVOLVING PC8451Z AND SMZ2702D ON 19-MAY-2021 AT ALONG 684
HOUGANG AVE 8 , CARPARK LOT NUMBER 135**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					Amount
Repair Costs					\$ 3,745.00
Loss of Rental	\$0.00	X	0	days	\$ -
Loss Of Use	\$180.00	X	5	days	\$ 900.00
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 4,652.45

Please look into our client claims and let us hear from you shortly.

Thank you


Kerry Tan

Xin Hua Workshop Pte Ltd
Tel : 8399 6267
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G
23 KAKI BUKIT AVE 4,
#04-01 (SOUTH WING),
SINGAPORE 415933.
TEL: 6844 1985
FAX: 6844 5185



ERIC
PC 84512
Thursday
69081928

AUTHORISATION & INDEMNITY LETTER

I/We Mr Transport And Shuttle NRIC No./UEN No. 53380356W
(the third party claimant), having address at 350 Anchorvale Road #05-141 S(540350)
and the owner of PC84512 (vehicle) hereby to authorize **XIN HUA**
WORKSHOP PTE LTD to repair the damage to my vehicle in a reasonable time that was pursuant to the
accident which occurred 19/5/2021 (date) along 684 Hougang Ave 8, Carpark Lot 135
involving vehicle/s PC84512 and SM227020

I/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. PC84512 hereby instruct & authorise **XIN HUA WORKSHOP PTE LTD** to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/sign any document discharge voucher/ agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or the lodge an own damage claim (only for Comprehensive Cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.



20/5/21

ky

Owner Signature / Company Stamp / Date

Witness Signature / Name / Date

XIN HUA WORKSHOP PTE LTD
REG: 201838521G
23 KAKI BUKIT AVE 4,
#04-01 (SOUTH WING),
SINGAPORE 415933.
TEL: 6844 1985
FAX: 6844 5185



Motor Claim Department:

Dear Sir / Madam,

On 19/5/2021 (date) there was an accident along 684 Hougang Ave 8, Carpark
Lot 135 involving vehicle PC84512 with vehicle 8M22702D.

I/We, Mr Transport And Shuttle, are the registered owner of the motor
vehicle no, PC84512.

Please note that I/We hereby agree that all compensation monies due to me/us in the above said accident
to **XIN HUA WORKSHOP PTE LTD**.

I/We, hereby authorized you to release all compensation monies pertaining to the above-mentioned accident
to **XIN HUA WORKSHOP PTE LTD** and forward your settlement cheque to **XIN HUA WORKSHOP PTE LTD** who
I/We had authorized to collect the said compensation/monies.


Owner Signature / Company Stamp / Date

20/5/21


Witness Signature / Name / Date

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, XIN HUA WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,050.00 (Global Sum) for vehicle no. PC 8451Z that was damaged pursuant to the accident which occurred on 19/05/2021 (date) along 684 HOUGANG AVE 8 involving vehicle no/s SMZ 2702D.

This is pursuant to the inspection conducted on 28/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MR TRANSPORT AND SHUTLE ("the third party claimant") of vehicle no. PC 8451Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to PC 8451Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of December (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Tax Invoice

BILL TO
AIG Asia Pacific Insurance Pte Ltd
AIG Building #07-06
78 Shenton Way
079120

INVOICE	XHW-INV-210302
DATE	03/12/2021
TERMS	Due on receipt
DUE DATE	03/12/2021

DESCRIPTION	AMOUNT
PC 8451 Z - Toyota Hiace Date of Accident: 19/5/2021 Lump Sum Repair for Third Party Claim	3,500.00

All cheque payments should be crossed and made payable to "XIN HUA WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	SUBTOTAL 3,500.00
	GST TOTAL 245.00
	TOTAL 3,745.00

	BALANCE DUE S\$3,745.00

Transfer the amount to the business account below.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

PC 84512

Print Date/Time : 28 May 2021 / 11:06:21

Receipt Date/Time : 28 May 2021 / 11:06:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210528-001206

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMZ2702D As at 19 May 2021/19:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMZ2702D Enquiry Fee 20210528110456062661	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	421808XXXXXX7506	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SMZ 2702D & PC 8451Z ALONG/AT BLK 684 HOUGANG AVENUE 8 CARPARK S(530684) ON 19/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/7/2021 5:48 PM

To: HL_KUA@HOTMAIL.COM <HL_KUA@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21006245/Ara3

KUA HOCK LEONG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ 2702D & PC 8451Z ALONG/AT BLK 684 HOUGANG AVENUE 8 CARPARK S(530684) ON 19/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from PC 8451Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as you are U-turning and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 May 2021 14:52	Clim Dtl Modified	Claimant's Name: -> MR TRANSPORT AND SHUTTLE.	[A] HOW MEI KWAN
2	31 May 2021 14:52	Clim Veh Model Changed	(206573) TOYOTA HIACE 2.8 D COMMUTER GL (A).	[A] HOW MEI KWAN
3	31 May 2021 14:52	Clim Created	Reg No: PC8451Z. Acct Date: 2021/05/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Xin Hua Workshop Pte Ltd (HQ)	[A] HOW MEI KWAN
4	31 May 2021 14:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 May 2021 14:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/09	[A] HOW MEI KWAN
6	31 May 2021 14:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 May 2021 14:52	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	31 May 2021 14:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	31 May 2021 14:53	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	31 May 2021 14:53	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	22 Nov 2021 16:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	22 Nov 2021 16:26	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	22 Nov 2021 16:26	Clim Dtl Modified	JPJ Reg. Date: -> 2019/07/22.	[A] JOANNE LEE KHANG MIN
14	22 Nov 2021 16:26	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	23 Nov 2021 17:32	Adj Mandate Request	Cur.Req:4352.45:Lia:100%*Quantum:(a)CORw/GST:\$3,745+(b)LOU(5days x \$120):\$720+(c) LTA search fee:\$7.45 =Total: \$4,352.45*Vehicle Model: TOYOTA HIACE*Recommended 3 repair days +1 PRS +1S UN= 5 Days	[A] Jaslin Kok Chin Yi
16	01 Dec 2021 14:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/09. Mandate Remarks: Mandate approved. LOU to give at 3 days @ \$60 first then settle at best. please amend report to reflect LOU not LOR	[I] Goh, Jeremy-CX
17	01 Dec 2021 14:22	Adj Mandate Set	Approved:4052.45:Mandate approved. LOU to give at 3 days @ \$60 first then settle at best. please amend report to reflect LOU not LOR	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2698647	01 Jun 2021 12:44:51	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	PC8451Z	SMZ2702D	11.00
2742706	22 Nov 2021 16:26:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC8451Z	SMZ2702D	11.00

