

Veron Chen (LKKAUTO)

From: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Sent: Friday, 1 October 2021 3:19 PM
To: Veron Chen (LKKAUTO)
Cc: Rajah Kumar; SUR
Subject: RE: TP Survey - SMP5108C (257316)

Dear Veron,

Noted. Thank you.

🔔 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin
Executive, Claims Services (Motor)
Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 1 October 2021 3:14 PM
To: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: TP Survey - SMP5108C (257316)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Azian,

Our surveyor has spoken to the repairer, agree LS at \$7600.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin [mailto:NorAzian_Noordin@sg.msig-asia.com]

Sent: Friday, 1 October 2021 2:24 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>

Subject: RE: TP Survey - SMP5108C (257316)

Dear Veron,

Please finalise at \$7600.00.

🔒 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 1 October 2021 12:12 PM
To: Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: RE: TP Survey - SMP5108C (257316)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Azian,

Enclosed immediate advice with the MV and ERV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin [mailto:NorAzian_Noordin@sg.msig-asia.com]
Sent: Friday, 1 October 2021 12:03 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: RE: TP Survey - SMP5108C (257316)

Dear Veron,

Please let us have your proper documentation on immediate advice with the MV and ERV.

Thanks.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 1 October 2021 10:35 AM
To: SUR <sur@lkkauto.com>; Nor Azian Binte Noordin <NorAzian_Noordin@sg.msig-asia.com>
Subject: FW: TP Survey - SMP5108C (257316)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Azian,

Enclosed adjuster report for your approval.

Market Value :\$135,000.00 (est)
LTA Rebate :\$41,260.00
Nett Value :\$93,740.00

Photos upload in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin [mailto:NorAzian_Noordin@sg.msig-asia.com]
Sent: Wednesday, 29 September 2021 6:19 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: TP Survey - SMP5108C (257316)

Dear LKK Auto,

We have received LOD from Advance Auto Garage.

Please assist to let us have your final survey report subject to our mandate for finalisation.

🔒 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.