

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: July 26, 2021 4:22 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021
[External General] / 20/21/21/VC00/024606

Lonpac External - Confidential

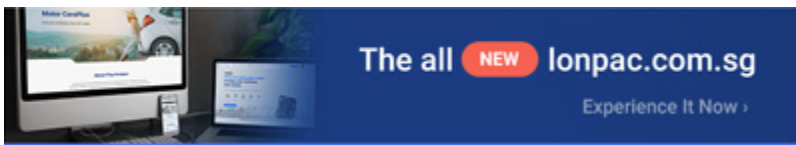
Dear Jasper

Please proceed to settle as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 26 July 2021 1:30 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021 [External General] / 20/21/21/VC00/024606

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 20,498.53	\$ 5,350.00
Loss of Use (6 days x \$100.00)	\$ 600.00	\$ 600.00
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 21,100.53	\$ 5,952.00

Breakdown of days is as follows:

Recommended repair days	5
Weekends / Downtime	1
CLAIM DAYS	6

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 31 May, 2021 1:11 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021 [External General]

Lonpac External - General

Dear Nivitha,

Attached copy of insured 's report for your onward transmission to the case handler.

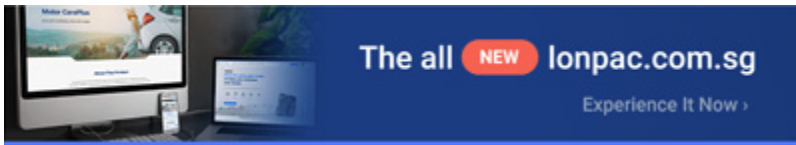
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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Lonpac External - General data is for internal / external use.

From: GERALD POH WEE BIN
Sent: Monday, 31 May 2021 9:29 am
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021 [External General]

Lonpac External - General

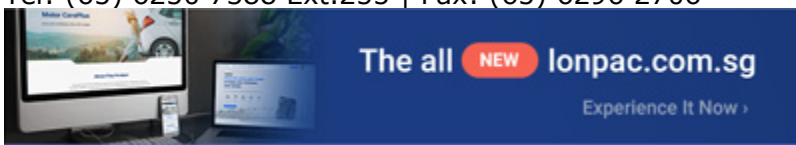
Our Ref : 20/21/21/VC00/024606

Dear Nivitha/Summer,

FYA.

Our insured has yet to lodge the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ong Shiyong [<mailto:shiyong.ong@fastechauto.com.sg>]
Sent: Monday, 31 May 2021 9:21 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021 [External General]

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, May 31, 2021 7:38 AM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shiyong

We intend to conduct a pre-repair survey of your client' s vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK

8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

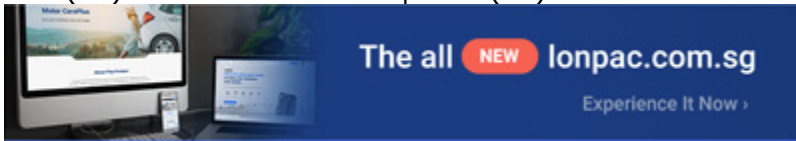
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ong Shiyong [<mailto:shiyong.ong@fastechauto.com.sg>]

Sent: Saturday, 29 May 2021 2:38 pm

To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SKS 3538R DOA: 28.05.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: XD 7790B.

Date of accident: 28/05/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: SKS 3538R.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

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