## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 2 June 2021 1:44 PM

To: Alfred Toh

Cc: Jaslin Kok (LKK Auto); Admin A; Claims Dept of CTI

Subject: RE: SNM21D203064/C02/GBH5440P/TOHHS / FW: Direct Settlement - Accident

Involving GBH5440P (OI: CTI - TBA) AND GK888L (TP: LKK REF -

CC6/CTI21006240/Kra3) on 28/05/2021

Attachments: TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Categories: HMK

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimate cost of repair
- preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Jaslin.

### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Monday, 31 May 2021 2:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203064/C02/GBH5440P/TOHHS / FW: Direct Settlement - Accident Involving GBH5440P (OI: CTI -

TBA) AND GK888L (TP: LKK REF - CC6/CTI21006240/Kra3) on 28/05/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D203064/C02/GBH5440P/TOHHS.

Dear Alfred,

Pls revert LKK.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Thank you

## **Chong Boon Sen**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 31 May 2021 12:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH5440P (OI: CTI - TBA) AND GK888L (TP: LKK REF -

CC6/CTI21006240/Kra3) on 28/05/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd, Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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