Shiau Chan (LKKAuto)

From: Celine Fong (LKKAuto)

Sent: Friday, 28 May 2021 4:47 PM

To: Tan Kah Leong; assignments

Cc: Claims Dept of CTI; SUR

Subject: RE: ACCIDENT INVOLVING SJR7264X AND SME978Z ALONG LENTOR AVE ON 28

MAY 2021 - Our ref: SNM21D203025/C02/tkl

Dear Mr Tan,

Thank you for the assignment.

Best Regards, Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 28 May 2021 4:22 PM

To: alfred_ng@juseq.com.sg; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJR7264X AND SME978Z ALONG LENTOR AVE ON 28 MAY 2021 - Our ref:

SNM21D203025/C02/tkl

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Alfred.

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Friday, May 28, 2021 4:10 PM

To: Tan Kah Leong < KahLeong KahLeong KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI < Cc: Claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING SJR7264X AND SME978Z ALONG LENTOR AVE ON 28 MAY 2021.

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Dear Sir,

Your ref: SNM21D203025/C02/SME978Z/TANKL

Our ref: JEQ/210302/0521/KA

We refer to your email today.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- Absolute Appraisal Services Pte Ltd;
- 2. Sincere Appraisal Services;
- 3. Mc Coy Appraiser Pte Ltd;
- 4. Delta V Consultant;
- 5. Prominent Appraiser Pte Ltd;
- 6. Advance Automotive Consultancy Pte Ltd;
- 7. Pal's Appraiser Pte Ltd;
- 8. S K Auto Consultants:
- 9. Prudent Adjustors Services;
- 10. CL Appraiser Pte Ltd;

Please be informed that if the above mentioned surveyors is not agreeable by you, our clients' motor vehicle is available for pre-repair inspection at the under-stated workshop;-

King's Auto Repair & Service Pte Ltd

Blk 176 Sing Ming Drive

#02-10.

Singapore 575721 Tel: 6457-8629 Fax: 6451-7651

* Further, please remind your appointed surveyor to request for dismantle & post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

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