

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 10 June 2021 11:03 AM
To: Yong, Joanne-LF
Subject: RE: [Seek Instruction] - AIG Ref: 7085005389SG// LKK Ref: CC6/AIG21006221/pa3 [ACCIDENT INVOLVING SBR 9808J(OI) AND SDT 1829S(TP) ON 26/05/2021]

Hi Joanne,

Apologised.

Both parties has **no** video footage.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Thursday, 10 June 2021 11:00 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: [Seek Instruction] - AIG Ref: 7085005389SG// LKK Ref: CC6/AIG21006221/pa3 [ACCIDENT INVOLVING SBR 9808J(OI) AND SDT 1829S(TP) ON 26/05/2021]

Hi Ms Tong,

Can you upload the videos

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, June 10, 2021 10:46 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] [Seek Instruction] - AIG Ref: 7085005389SG// LKK Ref: CC6/AIG21006221/pa3 [ACCIDENT INVOLVING SBR 9808J(OI) AND SDT 1829S(TP) ON 26/05/2021]

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Hi Joanne,

We refer to the above matter.

Third party reported that he stopped at the stop line to check for the traffic before he make a right turn. Third party checked that the traffic was cleared and started to execute his right turn. As he was turning, OI darted out from the carpark lot 434 and third party could not stop in time and hit OI.

OI reported that while he was exiting the carpark lot, another vehicle, SDT1829S which was turning right from the linkway collided into his car. OI car's front door was damaged from the impact.

Both parties has **no** video footage for this matter.

We have spoken to OI Mr Ng to confirm his position on this case. OI said that Third Party did not stop at the stop line to check before turning right, his car had already out from the parking lot and hit by Third Party. OI said that after the accident, Third Party reversed and parked his car in a lot as third party does not want to block the traffic. OI disagreed on third party claim against his policy as his position is both parties should bear their own repair cost since both parties should exercise caution.

In view of OI disputed on third party claim, we would like to seek your comments/instruction in order for us to proceed further.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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