

CHIP HONG Farm Product

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 10-06-2021

INDIA INTERNATIONAL INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

64 CECIL STREET

#04-00/#05-00

IOB BUILDING

SINGAPORE 069711

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES

ALONG BALESTIER ROAD

YK999P AND SHD 2013J

ON 23-05-2021

I / We, the owner of Vehicle No. YK 999P which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | |
|---|------------------------|
| 1. Costs of repair | - \$1498.00 |
| 2. Loss-of-Use/Rental fees <u>2 days</u> | - \$ 240.00 |
| 3. Police / GIA report / LTA fees | - \$ 7.45 |
| 4. Surveyor report fees | - |
| 5. Others | - |
| Total: | <u>\$1745.45</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

Song Tei



LETTER OF AUTHORITY

ACCIDENT INVOLVING YK999P AND SHD2013J
ALONG BALESTIER ROAD
ON 23-05-2021

BY THE LETTER OF AUTHORITY, I / We, CHIP HONG FARM PRODUCT

NRIC NO. 33264300L The owner of Vehicle No. YK999P

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 28 (day) 05 (month) 2021 (year)

Song Fei



Acknowledged by Owner
(company stamp if applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0002226
Claimant Ref: YK999P

We/I, Alan's United Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,498.00 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. YK999P that was damaged pursuant to the accident which occurred on 23/05/2021 (date) at Balestier Road (location) involving vehicle no. SHD2013J (insured vehicle). This is pursuant to the inspection conducted on 07/06/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chip Hong Farm Product ("the third party claimant") of vehicle no. YK999P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to YK999P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,745.45 to ALAN'S UNITED AUTO PTE LTD

Dated this 05 day of July 2021

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name: ALAN'S UNITED AUTO PTE. LTD.

NRIC: Company Reg. No.: 201113667N

Address: Blk 7 Sin Ming Industrial Estate
#01-75 Singapore 575642
Tel: 6453 8686 Fax: 6459 8550

Nationality: _____

Occupation: _____

WITNESS:

Signature:

Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

TAX INVOICE

No. : 225777

Date : 05.07.2021

PAGE : 1

Vehicle Insured : SHD2013J
Accident Date : 23-May-2021

Our Ref : 021080 (III) / CHAN

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00/#05-00
IOB BUILDING
Singapore 049711

FINAL REPAIR COST FOR MIT.CANTER FEB21EA21131 YK999P
=====

To supply spare parts

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	1,400.00
Add 7% GST :	98.00

Total :	S\$ 1,498.00
	=====

Singapore Dollars One Thousand Four Hundred and
Ninety Eight Only

ALAN'S UNITED AUTO PTE. LTD.

.....
Authorised Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 28 May 2021 / 14:21:00

Receipt Date/Time : 28 May 2021 / 14:21:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210528-002428

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD2013J As at 23 May 2021/03:50:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD2013J Enquiry Fee 20210528141630803517	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	558860XXXXXX3937	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 May 2021 14:23	Clim Dtl Modified	Claimant's Name: -> CHIP HONG FARM PRODUCT.	[A] HOW MEI KWAN
2	29 May 2021 14:23	Clim Veh Model Changed	(204542) MITSUBISHI CANTER 3.0 D FEB21ER4SDEB (CBU) (M).	[A] HOW MEI KWAN
3	29 May 2021 14:23	Clim Created	Reg No: YK999P. Acct Date: 2021/05/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Great American Insurance Company (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 May 2021 14:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 May 2021 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/08	[A] HOW MEI KWAN
6	29 May 2021 14:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 May 2021 14:25	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	29 May 2021 14:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	31 May 2021 16:23	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100%(BOLA 27) Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	01 Jun 2021 11:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/08. Mandate Remarks: Agree to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	01 Jun 2021 11:11	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	09 Jun 2021 15:40	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
13	22 Jun 2021 07:31	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	22 Jun 2021 07:31	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	22 Jun 2021 07:31	Clim Dtl Modified	JPJ Reg. Date: -> 2017/01/12.	[A] JOANNE LEE KHANG MIN
16	22 Jun 2021 07:31	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	24 Jun 2021 21:13	Adj Mandate Request	Cur.Reg:1745.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,498.00 + (b)LOU(2days x \$120.00): \$240.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,745.45 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	26 Jun 2021 19:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/06/08. Mandate Remarks: Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
19	26 Jun 2021 19:07	Adj Mandate Set	Approved:1745.45:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2697879	31 May 2021 09:04:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	YK999P	SHD2013J	11.00
2703126	22 Jun 2021 07:31:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	YK999P	SHD2013J	11.00

