Mei Kwan (LKKAuto)

From: Jenny Lew < jenny.lew@sg.cntaiping.com>

Sent: Monday, 31 May 2021 10:50 AM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM21D202960/C03/SKM1322R/LEWLC / FW: Direct Settlement - Accident

Involving SKM1322R (OI: CTI - TBA) AND SKB8662X (TP: LKK REF -

CC6/CTI21006218/Aea3) on 23/05/2021

Attachments: SKM1322R.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

Hi Mei Kwan,

Please refer to attached.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, May 28, 2021 6:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202960/C03/SKM1322R/LEWLC / FW: Direct Settlement - Accident Involving SKM1322R (OI : CTI -

TBA) AND SKB8662X (TP: LKK REF - CC6/CTI21006218/Aea3) on 23/05/2021

Dear Sir,

^{**} Note: Please cc to com when you reply to us.

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D202960/C03/SKM1322R/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 28 May 2021 5:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKM1322R (OI: CTI - TBA) AND SKB8662X (TP: LKK REF -

CC6/CTI21006218/Aea3) on 23/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 8662X at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.