

## KUM CHEW MOTOR WORKSHOP

160, Sin Ming Drive #05-08  
Sin Ming Autocity, Singapore 575722.  
TEL: 6453 6256, 6456 3715 FAX: 6455 7754  
Email:kumchew1@singnet.com.sg

Date : 09/06/2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78, SHENTON WAY #07-16  
SINGAPORE 079120.

Dear Sir/Madam

ACCIDENT INVOLVING SDL 8800 U & SFH 7333 E ON 12/05/2021.

We act for M/s Comfortdelgro Rent-A-Car Pte Ltd, the owner of motor vehicle No. SDL 8800 U which was involved in the above accident.

Our client has suffered loss and damage as a result of your agent and/or servant/your insured's negligence in the driving of motor vehicle No. SFH 7333 E.

We quantify our client's claim as follows:-

Cost of Repair (inclusive of GST)	: \$856.00
<del>Use</del> Charges (\$168 X 4 days)	: \$672.00
LTA Search fee	: \$ 7.45
Total	: \$1535.45

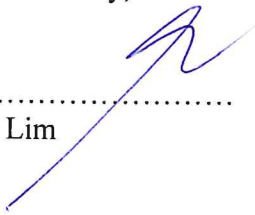
The following supporting documents are enclosed herewith:-

1. Copy of Tax Invoice from Kum Chew Motor Workshop;
2. Copy of Vehicle Replacement Voucher from Comfortdelgro Rent-a-Car Pte Ltd;
3. LTA search on SFH 7333 E;

Thank you!

Yours faithfully,

.....  
Mdm Lim



## LETTER OF AUTHORITY & INDEMNITY

To : Kum Chew Motor Workshop  
160, Sin Ming Drive #05-08  
Sin Ming Autocity  
Singapore 575722.

ACCIDENT INVOLVING VEHICLE NO. SDL 8800 U AND SFH 7333 E  
AT NEAR ADAM ROAD ON 12/5/2021.

I/We, the owner of vehicle no SDL 8800 U hereby instruct and authorize you to commence repairs to the said vehicle.

You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.

You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.

Upon resolving my/our claim, you are authorized to agree with my/our solicitors on amount of their professional costs and disbursements for action for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suit is not successful or is dismissed for whatever reason, I/We understand and agree that I/We shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on my/our behalf.

**In the event that I/We am/are required to attend at my/our solicitor's office or to attend Court in connection with my/our claim, I/We shall render full co-operation.**

**In the event that my/our claim against the third party and/or his insurers is not successful or can not be proceeded with and/or if any Judgment or settlement is not honored or satisfied by the third party, I/We agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.**

**I/We undertake to inform you in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communication with you.**

I/We irrevocably authorize Ms Kum Chew Motor Workshop of the Repairers to sign all discharge voucher/ Indemnity forms and all necessary documents in connection with and arising out of the claim.



Dated this 14 day of MAY 2021

(Company stamp if applicable)

Name

I/C No

Address

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, KUM CHEW MOTOR WORKSHOP (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,150.00 (Global Sum) for vehicle no. SDL 8800U that was damaged pursuant to the accident which occurred on 12/05/2021 (date) along ADAM RD TWDS BUKIT TIMAH RD involving vehicle no/s SFH 7333E.

This is pursuant to the inspection conducted on 31/05/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner COMFORTDELGRO RENT-A-CAR PTE LTD (“the third party claimant”) of vehicle no. SDL 8800U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDL 8800U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of OCT (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08  
SIN MING AUTOCITY, SINGAPORE 575722.  
Tel No. : 64536256/64563715 Fax No. : 64557754  
E-Mail : kumchew1@singnet.com.sg  
GST Reg.No. : M90367665T

AIG ASIA PACIFIC INSURANCE PTE LTD  
78, SHENTON WAY #08-16  
SINGAPORE 079120  
Yinrul.Hor@aig.com (TEL : 8001206556)  
Attention : Motor Claim Department  
Contact : 64193000 62243698 Fax No. : 64153723/68357416

## Tax Invoice : TP002096

Date : 02/11/2021  
Vehicle Num. : SDL 8800 U  
Make/Model : NISSAN X-TRAIL  
Chassis/Eng# :  
Accident Date : 12/05/2021  
Claim No. :  
Reference : KC/TP8800/2105-09  
Policy No. :

Amount S\$

LUMP SUM REPAIR

800.00

SingDollars : Eight Hundred Fifty-Six Only

Total S\$ : 800.00  
GST@7% S\$ : 56.00  
Amount Due S\$ : 856.00  
=====

KUM CHEW MOTOR WORKSHOP



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 28 May 2021 / 15:34:40

Receipt Date/Time : 28 May 2021 / 15:34:40

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210528-002963

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFH7333E				
As at 12 May 2021/17:25:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SFH7333E			
	Enquiry Fee	7.00	0.49	7.49
	20210528153243439241			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	512972XXXXXX9646	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING SFH 7333E & SDL 8800U ALONG/AT ADAM RD TWDS BUKIT TIMAH RD ON 12/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 7/13/2021 2:32 PM

To: dottess@gmail.com <dottess@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21006217/Krs3

**TESSEN SOHN DOROTHY BONNIE – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SFH 7333E & SDL 8800U ALONG/AT ADAM RD TWDS BUKIT TIMAH RD ON 12/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SDL 8800U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 May 2021 17:28	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	28 May 2021 17:28	<b>Clim Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	28 May 2021 17:28	<b>Clim Created</b>	Reg No: SDL8800U. Acct Date: 2021/05/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Kum Chew Motor Workshop (160 Sin Ming) (HQ)	[A] Lee Su Li
4	28 May 2021 17:28	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 May 2021 17:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/08	[A] Lee Su Li
6	28 May 2021 17:28	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 May 2021 17:28	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	28 May 2021 17:28	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 May 2021 17:28	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	28 May 2021 17:28	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	02 Jun 2021 00:05	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
12	08 Jun 2021 08:48	<b>Clim Registration Modified</b>	Acct Time:00:00:00->17:30:00.	[I] AIG OneClaim Integration User
13	13 Jul 2021 13:55	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	13 Jul 2021 13:55	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	13 Jul 2021 13:55	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/08/29.	[A] JOANNE LEE KHANG MIN
16	13 Jul 2021 13:55	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	13 Jul 2021 14:25	<b>Adj Mandate Request</b>	Cur.Req:1535.45:Lia:100%*Quantum:(a)CORw/GST:\$856+(b)LOR(4days x \$168):\$672+(c) LTA / GIA search fee:\$7.45= Total:\$1,535.45*Recommended 3 repair days +1 PRS = 4 Days	[A] Jaslin Kok Chin Yi
18	24 Jul 2021 00:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/08. Mandate Remarks: Hi, kindly upload all related survey photos and verify TP vehicle details is correct in your survey report prior to re-seeking mandate.	[I] Tan, Bennie-WZ
19	24 Jul 2021 00:53	<b>Adj Mandate Set</b>	Maintained:Hi, kindly upload all related survey photos and verify TP vehicle details is correct in your survey report prior to re-seeking mandate.	[I] Tan, Bennie-WZ
20	30 Jul 2021 18:52	<b>Adj Mandate Request</b>	Cur.Req:1535.45:Lia:100%*Quantum:(a)CORw/GST:\$856+(b)LOR(4days x \$168):\$672+(c) LTA search fee:\$7.45= Total: \$1,535.45*Recommended 3 repair days +1 PRS = 4 Days*SURVEY PHOTOS UPLOAD ED	[A] Jaslin Kok Chin Yi
21	30 Jul 2021 19:46	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/06/08. Mandate Remarks: Subj to all docs/billings in order, SAB from: 923.45-1023.45 (All-in). TP rental vehicle = LOU, pls provide proof if they are claiming for loss of rental opportunity **Pls amend TP vehicle detail	[I] Tan, Bennie-WZ
22	30 Jul 2021 19:46	<b>Adj Mandate Set</b>	Approved:1023.45:Subj to all docs/billings in order, SAB from: 923.45-1023.45 (All-in). TP rental vehicle = LOU, pls provide proof if they are claiming for loss of rental opportunity **Pls amend TP vehicle details in your survey report.**	[I] Tan, Bennie-WZ
23	29 Sep 2021 18:54	<b>Adj Mandate Request</b>	Cur.Req:1263.45:Lia:100%*Quantum:(a)CORw/GST:\$856+(b)LOU(4days x \$100):\$400+(c) LTA search fee:\$7.45= Total:\$ 1,263.45*VEH MODEL: NISSAN X-RAIL 2.0CC**Recommended 3 repair days +1 PRS = 4 Days	[A] Jaslin Kok Chin Yi
24	05 Oct 2021 15:16	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/06/08. Mandate Remarks: Subj to all docs/billings in order, do your utmost to resolve from: \$1060-1150 (All-in). ***Pls amend TP vehicle details in your survey report.**	[I] Tan, Bennie-WZ
25	05 Oct 2021 15:16	<b>Adj Mandate Set</b>	Approved:1150.00:Subj to all docs/billings in order, do your utmost to resolve from: \$1060-1150 (All-in). ***Pls amend TP vehicle details in your survey report.**	[I] Tan, Bennie-WZ

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	07 Oct 2021 12:20	Adj Mandate Request	Cur.Req:1263.45:Lia:100%*Quantum:(a)CORw/GST:\$856+(b)LOU(4days x \$100):\$400+(c) LTA search [A] Jaslin Kok fee:\$7.45 worksop counter proposed global sum \$1,200.00.	Chin Yi
27	13 Oct 2021 02:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/06/08. Mandate Remarks: see my email dd 13/10/21.	[I] Tan, Bennie-WZ
28	13 Oct 2021 02:56	Adj Mandate Set	Maintained:see my email dd 13/10/21.	[I] Tan, Bennie-WZ

Date From

Date To

Audit Type

None

Go

ACTIVITY	
[02/06/2021 00:10] Lee Su Li: OINR *** SENT OUT FIRST NON-REPORTING LETTER	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2697802	28 May 2021 17:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDL8800U	SFH7333E	11.00
2708655	13 Jul 2021 13:55:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDL8800U	SFH7333E	11.00