

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 15 July 2021 12:36 pm  
**To:** 'Subramaniam, Divyashni'; SUR; Mavis, Chew; Cheok, Lee Wai  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3149X AND FBF3127T ON 03/05/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of FBF 3127T.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Friday, 28 May 2021 4:11 pm  
**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3149X AND FBF3127T ON 03/05/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 31-05-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Friday, 28 May, 2021 11:24 AM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3149X AND FBF3127T ON 03/05/2021

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Friday, May 28, 2021 11:13 AM  
**To:** Lee Wee Ka <[weeka@gohjpwong.com](mailto:weeka@gohjpwong.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [gtw@gohjpwong.com](mailto:gtw@gohjpwong.com); [denise@gohjpwong.com](mailto:denise@gohjpwong.com)  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3149X AND FBF3127T ON 03/05/2021

Without Prejudice

Your Reference: GTW.ACC.5060.21  
Our Reference : SMU3149X

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Lee Wee Ka <[weeka@gohjpwong.com](mailto:weeka@gohjpwong.com)>  
**Sent:** Friday, May 28, 2021 9:05 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [gtw@gohjpwong.com](mailto:gtw@gohjpwong.com); [denise@gohjpwong.com](mailto:denise@gohjpwong.com)  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3149X AND FBF3127T ON 03/05/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm

We are not agreeable to your proposed motor surveyors.

Our list of proposed Single Joint Expert ("SJE") as follows:-

1. Dylan Lee of Lee Appraisal Services
2. Jayson Liaw Leong San of Pro-Option Services
3. Seah Kwang Boon of Absolute Appraisal Services
4. Oh Han Cheong of Oh Appraisal
5. Bok Jee Tan of Prudent Adjustors Services
6. Fong Kok Heng Stanley of Automax Survey
7. Sebastian Lim Yong Tian of Constant Appraiser Services
8. Lek Boon Hwee of Auto Performance Appraisal
9. Louis S C Ng Cae Amimi of Prestige Appraiser Services
10. Richard Wong Ah Kow of R W Automotive Appraiser Services

Kindly let us hear from you soonest.

**Note: In view of the current outbreak of COVID-19, we have adopted a telecommuting policy for our firm. In the circumstances, kindly direct all communications to us via email with immediate effect.**

Lee Wee Ka  
for and on behalf of Soon Wei Song  
Messrs Goh JP & Wong LLC  
Advocates & Solicitors  
Commissioner for Oath  
133 New Bridge Road  
#16-09 Chinatown Point  
Singapore 059413  
Tel: 6538 5868 / 8732 2946  
Fax: 6538 4898

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On Thu, May 27, 2021 at 5:23 PM Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)> wrote:



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