



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21006199/Aga3 (SMR2479R)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0464/2021/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

30-Nov-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLQ 202 C - Audi Q3 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SLQ 202 C**, claimant, **Mr. Ng Boon Hwee Bernette**, please find the related document per attached.

1. A copy of the Original invoice no. 85016988 – S\$ 3,294.74.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLQ 202 C

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Bernette Ng Boon Hwee (the third party claimant) of Blk 62 Dakota  
Crescent #08-303-5390062 (address), owner of SLQ 202C (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLQ 202C that was damaged pursuant to the accident which occurred on 27/5/2021  
(date) along 5 Stadium Walk, Leisure Park Kallang Basement Carpark (location) involving vehicle no/s  
SMK 2479 R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 28 (day) of 05 (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3294.74 (Repair Cost), S\$ 180.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SLQ 202C that was damaged pursuant to the accident which occurred on 27/5/2021 (date) along 5 Stadium Walk, Leisure Park Kallang Basement Carport (location) involving vehicle no/s SMR 2479R. This is pursuant to the inspection conducted on 28/5/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Bernette Ng Boon Hwee ("the third party claimant") of vehicle no. SLQ 202C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 202C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 12 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85016988  Date : 30/11/2021  Order : SLQ202C  Term : 30	Account: A0006 (T 0)  AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
Regn No: SLQ202C (V 48427)  Model: Q3 1.4 TFSI S tronic F3BACK  You have been assisted by :- UB-Lim Kee Siang ( 43 )	Regn Date: 24/03/2021  Chassis: WAUZZZF36M1062583  ( 43 )	Mileage: 3469  Engine: CZD C23676  Dept: U	WIP No.: 29203

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A807107D GRU	COVER AP Less 020%	1.00	1008.00	806.40
X	A83A807681 9B9	(SK)GRILL (LAST) Less 020%	1.00	152.50	122.00
X	A83A853717 4W3	COVER Less 020%	1.00	268.00	214.40
X	A83A853718 4W3	COVER Less 020%	1.00	268.00	214.40

Parts 1,357.20  
Labour 0.00  
Sublet 1,722.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,079.20

7% GST 215.54

Grand Total 3,294.74



Received by

For & on behalf of  
Premium Automobiles Pte Ltd


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMR2479R

Date of Accident

27/05/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **26/12/2019 - 25/12/2021**Requested By ..... **LIM KEE SIANG (PREMIUM AU...**Requested Date ..... **28/05/2021 10:34****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21006199/Aga3

02 JUNE 2021

**TAN LAY HUI (CHEN LIHUI)**  
95 CARPMAEL ROAD  
SINGAPORE 429830

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR 2479R & SLQ 202C ON 27/05/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLQ 202C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Print Received Message

This mail is associated with :

**\*SLQ202C (4458111871SG)**  
**[SMR2479R]**

TP

BERNETTE NG BOON HWEE

May 27 2021 11:40AM

[TAN LAY HUI (CHEN LIHUI)]

Premium Automobiles Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **09/12/2021 08:52 AM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$3476.74) - SLQ202C - Claim Handler: MdNoor, Norsiah**

Approved:3476.74.