

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Friday, 28 May 2021 10:12 AM
To: Pauline Tham; SUR; assignments; Admin-D (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: SNM21D202936/C02/GBF1031Z/THAMYL / FW: TP CLAIMS - SMW4154M AGAINST GBF1031Z DOA 20/05/2021

Dear Pauline,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 28 May 2021 10:09 AM
To: Nitha <nitha@mova.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; keong@mova.com.sg; 'AVRIL HO' <avril@mova.com.sg>
Subject: RE: SNM21D202936/C02/GBF1031Z/THAMYL / FW: TP CLAIMS - SMW4154M AGAINST GBF1031Z DOA 20/05/2021

Without Prejudice

Hi Nitha

Thanks for reply

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nitha <nitha@moval.com.sg>

Sent: Friday, May 28, 2021 10:15 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; keong@moval.com.sg; 'AVRIL HO' <avril@moval.com.sg>

Subject: RE: SNM21D202936/C02/GBF1031Z/THAMYL / FW: TP CLAIMS - SMW4154M AGAINST GBF1031Z DOA 20/05/2021

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Dear Pauline,

Kindly assist to assign LKK Mohd Taufikh (LKK).

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Friday, 28 May 2021 9:50 AM

To: Nitha; keong@moval.com.sg; AVRIL HO

Cc: Claims Dept of CTI

Subject: RE: SNM21D202936/C02/GBF1031Z/THAMYL / FW: TP CLAIMS - SMW4154M AGAINST GBF1031Z DOA 20/05/2021

Without Prejudice

Dear Sir

We have not received your reply for PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Pauline Tham
Sent: Thursday, May 27, 2021 6:06 PM
To: Nitha <nitha@moval.com.sg>; keong@moval.com.sg; AVRIL HO <avril@moval.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202936/C02/GBF1031Z/THAMYL / FW: TP CLAIMS - SMW4154M AGAINST GBF1031Z DOA 20/05/2021

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, May 27, 2021 1:49 PM

To: Nitha <nitha@nova.com.sg>; keong@nova.com.sg; AVRIL HO <avril@nova.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202936/C02/GBF1031Z/THAMYL / FW: TP CLAIMS - SMW4154M AGAINST GBF1031Z DOA 20/05/2021

Dear Pauline,

Please conduct PRS for **SMW4154M**.

Note: officer in charge - Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Nitha <nitha@moval.com.sg>
Sent: Thursday, 27 May 2021 1:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
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Ref : GBF1031Z

Dear All,

Kindly assign surveyor and revert officer in charge.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

