Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 5 August 2021 6:43 PM

To: Veron Chen (LKKAuto); Admin-D (LKKAuto); SUR; assignments

Cc: 'Claims'

Subject: LOD - OD CLAIMS FOR SCM 9200 B -DOA: 10/5/21

Attachments: 9200.pdf

Dear Veron,

Attached LOD for your perusal. We will be mailing the original documents to your office shortly.

Please arrange for settlement upon receipt.

Thank you.

Best Regards, Jennis Tan Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 31 May 2021 7:32 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;

claims@premiumauto.com.sg

Subject: FW: OD CLAIMS FOR SCM 9200 B -DOA: 10/5/21

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SCM 9200B, (Excess \$1300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 31 May 2021 4:11 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com; Admin-D (LKKAuto) < admin-d@lkkauto.com; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SCM 9200 B

Dear Veron,

Please find the attached Addendum GIA for your reference.

Thank you.

Best regards, George Wong Claims advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W) 281 Alexandra Road Singapore 159938 p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 31 May 2021 3:40 pm

To: Claims < claims@premiumauto.com.sg >; Admin-D (LKKAuto) < admin-d@lkkauto.com >; SUR < sur@lkkauto.com >;

assignments < assignments@lkkauto.com > Subject: RE: OD CLAIMS FOR SCM 9200 B

Dear Kee Siang,

Please refer attach email from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Monday, 31 May 2021 3:29 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <<u>claims@premiumauto.com.sg</u>>
Subject: RE: OD CLAIMS FOR SCM 9200 B

Dear All,

Kindly advice on OD approval for above mention case.

Best Regards, Kee Siang Lim Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 24 May 2021 10:29 AM **To:** 'Claims'; sur@lkkauto.com; 'assignments' **Subject:** RE: OD CLAIMS FOR SCM 9200 B

Dear George,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims < claims@premiumauto.com.sg>
Sent: Monday, 24 May, 2021 10:11 AM

To: sur@lkkauto.com; 'assignments' assignments@lkkauto.com;

Cc: 'Claims' < claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SCM 9200 B

Dear all,

Please register own policy claims for the above mentioned vehicle.

Attached is the GIA report and CI for your reference.

Kindly arrange for survey on Thursday @2pm, owner waiting.

Address: 55 Ubi road 1 S408699

Thank you.

Best regards, George Wong Claims advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W) 281 Alexandra Road Singapore 159938 p. +65 6366 2323 d. 66900293

Watch virtual launch

e. <u>Claims@premiumauto.com.sg</u> w. <u>www.audi.com.sg</u> **Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223

From Audi.
The new Audi A4

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