

## Shiau Chan (LKKAUTO)

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**From:** Bryan Ang (LKKAUTO)  
**Sent:** Thursday, 8 July 2021 4:26 pm  
**To:** KKLau; Chia Ka Wei  
**Cc:** Shiau Chan (LKKAUTO); Joel Goh; SUR  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP -NEW HOCK TECK MOTOR PTE LTD, DOA: 14/04/21, SMX 9325Z (TP VEHICLE), SDJ 118U (OI VEHICLE) (DM21HO00595-JG)

Dear Mr Chia,

Apologise for the late reply due to investigation taken place.

We have compared the estimate of Mova Automotive Pte Ltd (insurer approved workshop) and New Hock Teck Motor Pte Ltd (NHT) and are of the opinion that the huge difference between the 2 estimates are due to:-

- Part prices difference,
- Some parts not listed in Mova's estimate but was however listed in NHT's estimate,
- Higher labour and spray painting cost in NHT's estimate etc.

Our surveyor's initial assessment of the damage was based on his visual inspection of the vehicle. The information in the attachment sent by my colleague, Shiau Chan, in her email dated 05 July 2021 is the initial assessment pending part price check and damage consistency check. Final adjustment of repair cost will also take into account the after repair inspection where our surveyor will check and verify the repair.

For this case, the final recommended cost of repair by our surveyor is LS \$1,900.00 with 4 days of repair. Survey was carried out on a without prejudice basis and so far there is no finalization with NHT.

Below table for comparison purposes.

| Qty | Description of Parts          | Mova Automotive      | New Hock Teck Motor | LKK's Recommendation | Condition     |
|-----|-------------------------------|----------------------|---------------------|----------------------|---------------|
| 1   | FRONT BUMPER                  | Part not in estimate | \$978.90            | X                    | NOT NECESSARY |
| 1   | FRONT BUMPER SIDE RETAINER LH | Part not in estimate | \$61.50             | X                    | NOT NECESSARY |
| 1   | LH FRONT FENDER               | \$825.00             | \$860.40            | \$820.00             | DENTED        |

|   |                                    |                      |                 |              |               |
|---|------------------------------------|----------------------|-----------------|--------------|---------------|
| 1 | LH FRONT FENDER INNER SHIELD       | Part not in estimate | \$134.60        | X            | NOT NECESSARY |
| 1 | LH FRONT DOOR                      | \$1,425.00           | \$1,986.30      | X            | REPAIR        |
| 1 | LH FRONT WING MIRROR               | \$620.00             | \$558.30        | X            | NOT NECESSARY |
| 1 | SIDE MIRROR COVER LH               | \$135.00             |                 | X            | NOT NECESSARY |
| 2 | LH FRONT DOOR HINGE                | Part not in estimate | \$130.20        | X            | NOT NECESSARY |
| 1 | LH FRONT DOOR CHECKER              | Part not in estimate | \$48.00         | X            | NOT NECESSARY |
| 1 | LH FRONT WEATHER STRIPE            | Part not in estimate | \$164.00        | X            | NOT NECESSARY |
| 1 | LH FRONT FENDER EMBLEM             | \$85.00 (SN)         | \$105.80        | \$84.00 (SN) | NECESSARY     |
| 1 | LH ROCKER PANEL GARNISH            | \$920.00             | \$1,200.00 (SN) | X            | REPAIR        |
|   |                                    |                      |                 |              |               |
|   | SUB TOTAL                          | \$3,925.00           | \$5,028.00      | \$1,378.30   |               |
|   | LESS 10%                           | \$392.50             | \$502.80        | \$137.83     |               |
|   |                                    | \$3,532.50           | \$4,525.20      | \$1,240.47   |               |
|   |                                    |                      |                 |              |               |
|   | <b>SPECIAL NETT ITEMS</b>          |                      |                 |              |               |
| 1 | SPORT RIM                          | \$450.00             | \$3,600.00      | \$390.00     | CUT           |
| 1 | LH FRONT TYRE                      | Part not in estimate | \$320.00        | X            | NOT NECESSARY |
| 1 | FRONT BUMPER CLIPS                 | Part not in estimate | \$80.00         | X            | NOT NECESSARY |
| 1 | LH FRONT FENDER INNER SHIELD CLIPS | Part not in estimate | \$60.00         | X            | NOT NECESSARY |
| 1 | LH ROCKER PANEL GARNISH CLIPS      | Part not in estimate | \$50.00         | X            | NOT NECESSARY |
| 1 | LH ROCKER PANEL GARNISH SEAL       | Part not in estimate | \$120.00        | X            | NOT NECESSARY |
|   |                                    |                      |                 |              |               |
|   | SUB TOTAL                          | \$535.00             | \$5,430.00      | \$474.00     |               |
|   |                                    |                      |                 |              |               |

|  |  |                             |                    |                            |               |
|--|--|-----------------------------|--------------------|----------------------------|---------------|
|  | <b>LABOUR CHARGES</b>                              |                             |                    |                            |               |
|  | LABOUR FOR PANEL BEATING                           | \$500.00                    | \$1,600.00         | \$400.00                   |               |
|  | LABOUR FOR SPRAY PAINTING                          | \$700.00                    | \$2,200.00         | \$700.00                   |               |
|  | WIRING CHECK                                       | Labour cost not in estimate | \$80.00            | X                          | NOT NECESSARY |
|  | TO APPLY RUST / TUFF COAT PROOF ON ACCIDENT AREAS  | Labour cost not in estimate | \$200.00           | X                          | NOT NECESSARY |
|  | TO CONDUCT ALL WHEEL ALIGNMENT                     | \$80.00                     | \$250.00           | \$80.00                    |               |
|  | LABOUR FOR REMOVE & TRANSFER LH FRONT DOOR FITTING | Labour cost not in estimate | \$400.00           | X                          | NOT NECESSARY |
|  | TO CONDUCT WATER CHECK LEAKAGE                     | Labour cost not in estimate | \$120.00           | X                          | NOT NECESSARY |
|  |  |                             |                    |                            |               |
|  | SUB TOTAL  | \$1,280.00                  | \$4,850.00         | \$1,180.00                 |               |
|  |  |                             |                    |                            |               |
|  | <b>GRAND TOTAL</b>                                 | <b>\$5,347.50</b>           | <b>\$14,805.20</b> | <b>\$2,392.00</b>          |               |
|  |  |                             |                    |                            |               |
|  |  |                             |                    | <b>Lump Sum \$1,900.00</b> |               |
|  |  |                             |                    |                            |               |

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

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**From:** KKLau <kklau@lkkauto.com>

**Sent:** Monday, 5 July 2021 6:43 PM

**To:** Chia Ka Wei <kawei.chia@eqinsurance.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

**Cc:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>

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