



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

23 FEB 2022

Your Ref : SKQ4245P
Our Ref : TP/11730/FBQ8056Z/SKQ4245P

BY EMAIL

AIG Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBQ8056Z & SKQ4245P on 22/01/2021

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$1,701.19
2. Loss of Use (4days x \$20)	\$ 80.00
	<u>\$1,781.19</u>
On 50% Liability	\$ 890.60
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	<u>\$ 892.60</u>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept

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LETTER OF AUTHORISATION

10 MAR 2022

Your Ref : SKQ4245P
Our Ref : TP/11730/FBQ8056Z/SKQ4245P

BY EMAIL

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBQ8056Z & SKQ4245P on 22/01/2021

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, Singapore Post Ltd hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured SKQ4245P.

I / We further authorize M/s AIG Pacific Insurance Pte Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBQ8056Z upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully


Mohammed Afq Bin Anuar
Executive Officer
(Mail Delivery)



.....
Claimant (Signature & Company Stamp)

Mohammed Afq Bin Anuar, ****659E
.....
Name & NRIC No

Witness



.....
Witness Signature

Tan chou lou 97715735R
.....
Name & NRIC No

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, BAN HOCK HIN CO.PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$890.00 (Global Sum) for vehicle no. FBQ 8056Z that was damaged pursuant to the accident which occurred on 22/01/2021 (date) along 69A LOR K TELOK KURAU (location) involving vehicle no/s SKQ 4245P.

This is pursuant to the inspection conducted on 28/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SINGAPORE POST LIMITED (the third party claimant") of vehicle no. FBQ 8056Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBQ 8056Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of March (month) 2022 (year)



Signed by appointed surveyor



[Handwritten signature]

Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

GST Reg No. : M2-0010542-7

Invoice No. : **DLCR40109703-I11730**
Invoice Date : 22/02/2022
Payment Due Date : 24/03/2022

CLAIM NO. : 11730
POLICY NO. : V0107670
VEHICLE NO. : FBQ8056Z
MAKE/MODEL : KYMCO / SUPER JOCKEY150

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	REPAIR REAR FIBER BOX	Repair	1	\$168.00	\$168.00
2	SPRAY PAINT ON REAR FIBRE BOX	Spray	1	\$220.00	\$220.00
3	STICKER (SINGAPORE POST) BOX REAR	REPLACE	1	\$47.00	\$47.00
4	TRANSPORT CHARGES	Supply/Install	1	\$35.00	\$35.00
5	LABOUR		1	\$300.00	\$300.00
6	BRACKET BELLY PAN	REPLACE	4	\$7.00	\$25.20
				Disc %: 10%	
7	COLLAR MAINSTAND	REPLACE	2	\$7.00	\$12.60
				Disc %: 10%	
8	COVER FRONT (BLACK)	REPLACE	1	\$147.00	\$132.30
				Disc %: 10%	
9	COVER LH SIDE	REPLACE	1	\$129.00	\$116.10
				Disc %: 10%	
10	COVER RH B BODY	REPLACE	1	\$41.00	\$36.90
				Disc %: 10%	
11	COVER RH SIDE	REPLACE	1	\$129.00	\$116.10
				Disc %: 10%	
12	COVER TRANSMISSION	REPLACE	1	\$196.00	\$176.40
				Disc %: 10%	
13	GASKET COVER AUTOCLUTCH	REPLACE	1	\$40.00	\$36.00
				Disc %: 10%	
14	LEVER BRAKE RH	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
15	RUBBER SOFT ROUND TYPE	REPLACE	84	\$0.75	\$56.70
				Disc %: 10%	
16	STAND MAIN	REPLACE	1	\$107.00	\$96.30
				Disc %: 10%	




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<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
		SUB TOTAL			\$1,589.90
		GST @ 7 %			\$111.29
		GRAND TOTAL (SGD)			<u>\$1,701.19</u>

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Printed by : RAYMOND

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INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKQ4245P

Date of Accident

22/01/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/11/2020 - 26/11/2021**

Requested By **Hasrianah Bte Hassan (Ban Ho...**

Requested Date **14/05/2021 09:50**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG21006190/Ups3

09 JUNE 2021

YONG SOO SUNG
69A LOR K TELOK KURAU
SINGAPORE 425686

Dear Sir/Madam,

**ACCIDENT INVOLVING SKQ 4245P & FBQ 8056Z ALONG/AT 69A LOR K
TELOK KURAU ON 22/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBQ 8056Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 May 2021 13:35	Clm Dtl Modified	Claimant's Name: -> SINGAPORE POST LIMITED.	[A] Lee Su Li
2	28 May 2021 13:35	Clm Veh Model Changed	(202858) KYMCO HIPSTER 150 150cc.	[A] Lee Su Li
3	28 May 2021 13:35	Clm Created	Reg No: FBQ8056Z. Acct Date: 2021/01/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] Lee Su Li
4	28 May 2021 13:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 May 2021 13:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/08	[A] Lee Su Li
6	28 May 2021 13:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 May 2021 13:35	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 May 2021 13:35	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 May 2021 13:35	Label Added	(19):Fastlane.	[A] Lee Su Li
10	28 May 2021 13:35	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
11	28 May 2021 14:01	Clm Veh Model Changed	(202858) -> (206943) KYMCO SUPER JOCKEY 150I 149cc.	[] Merimen Administrator
12	22 Feb 2022 09:37	Label Removed	(19):Fastlane.	[A] CHEW HSIAO TONG
13	22 Feb 2022 09:37	Label Added	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
14	23 Feb 2022 16:57	Label Removed	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
15	23 Feb 2022 16:57	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
16	28 Feb 2022 09:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	28 Feb 2022 09:12	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	28 Feb 2022 09:12	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/18.	[A] JOANNE LEE KHANG MIN
19	28 Feb 2022 09:12	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	28 Feb 2022 10:40	Adj Mandate Request	Cur.Req:892.60:Liability: 50% \$892.60(all-in). *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
21	08 Mar 2022 14:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/08. Mandate Remarks: mandate approved. settle at best.	[I] Goh, Jeremy-CX
22	08 Mar 2022 14:33	Adj Mandate Set	Approved:892.60:mandate approved. settle at best.	[I] Goh, Jeremy-CX

Date From   
 Date To   
 Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2697949	31 May 2021 11:18:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBQ8056Z	SKQ4245P	11.00
2769325	28 Feb 2022 09:12:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBQ8056Z	SKQ4245P	11.00

