

Jasper Chua (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: July 8, 2021 4:26 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Admin-D (LKKAuto)
Subject: Re: LOD Y/Ref: SMM6325B O/Ref: DS/2398075/SJT8327G
Attachments: SKM_558e21070816330.pdf; SKM_558e21070816320.pdf

Hi Jasper,

We refer to our LOD of 30.06.21.

We would like to re-quantify our client's claim as follows:

COR: \$15,777.52
LOU: \$1,440.00 (\$120*12)
GIA search: \$2.00
Medical: \$1,495.80 (Invoice ref PP55027 & HF59760) - Final
Total: \$18,715.32

Attached are the final medical invoices for your perusal, please seek mandate and revert soonest.

Regards,
Evelyn
DID: 6319 0175 Fax: 6479 4601
c/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941

From: PBSP
Sent: Thursday, 1 July 2021 12:44 PM
To: 甯珺 @ <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: LOD Y/Ref: SMM6325B O/Ref: DS/2398075/SJT8327G

Hi,

We refer to the above.

Attached herewith copy of our LOD dated 30.06.21 and all it supporting documents for your perusal.

Please let us have your offer soon.

Originals are in the mail.

Regards,
Evelyn
c/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0175 Fax: 6479 4601

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SJT8327 G & SMM6325 B **ON** 21.05.2021

I, Lynette Lee Bee Leng owner of Vehicle Registration No. SJT8327 G hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name :

Lynette Lee

(Date)

22/5/21

NRIC No.:

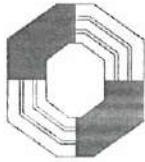
In the presence of:

Name :

NRIC No.:

Indiran A/L Thirugamy
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

(Date)



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024595
DATE : 12 AUGUST 2021

DISCHARGE VOUCHER

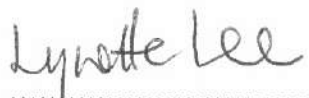
I/We, LYNETTE LEE BEE LENG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SMM 6325B the sum of Singapore Dollar Eighteen Thousand Seven Hundred Fifteen and Thirty Two Cents Only (**\$18,715.32**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury and property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJT 8327G on 21 May 2021 along CTE EXIT 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SEAH POH HWA**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTOR LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

SERVICE TAX INVOICE

Repair Order No. : B1 1561984	Page No. : 1 of 2
Date IN : 01/06/2021	Invoice Number : 2398075 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 28/06/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mdm Lynette Lee Bee Leng
6 Peach Garden
#13-08

Singapore 437606

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJT8327G	WBA4N32090K541065	22/09/2016	420IA/2	51593

- - - - LABOUR 1 - - - -

	NETT
To replace rear bumper, boot lid, tail panel and attachments.	5,100.00
To painting rear bumper, boot lid, tail panel and trunk floor.	3,183.00
To check electrical wiring system and lighting at the rear section.	168.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	168.00
To remove and install boot compartment carpet and garnish to facilitate repair.	257.00
To transfer lock mechanism from old to new bootlid including conduct check on new bootlid central locking system for proper function.	504.00
To carry out body cavity preservation. (Per panel).	112.00
To carry out body cavity preservation. (For cut panel).	504.00
Sundries.	150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 21.05.21. 3RD PARTY CAR : SMM6325B.	
YOUR REF NO : LONPAC.	
VEHICLE WAS SURVEYED BY RASUL FROM LKK CONSULTANT ON 01.06.21@1210HRS. AUTHORISED BY JASPER CHUA FROM LKK CONSULTANT VIA EMAIL ON 28.05.21.	
PROPOSE LOSS OF USE = \$120X12 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **10,146.00**

- - - - PARTS - - - -

	Qty	Retail Price	NETT
REINFORCEMENT BUMPER REAR BOTTOM	1	63.55	63.55
REAR BUMPER TRIM STRIP (SPORT LINE)	1	82.85	82.85
REAR BUMPER PRIMED PANEL (ZWEIF/LIN	1	1,220.30	1,220.30
REAR BUMPER CENTRE GUIDE	1	56.05	56.05

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796604 ()**SERVICE TAX INVOICE**

Repair Order No. : B1 1561984	Page No. : 2 of 2
Date IN : 01/06/2021	Invoice Number : 2398075 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 28/06/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

RR BUMPER CARRIER ECE	1	470.25	470.25
WASHER GASKET	2	4.20	8.40
LETTERING 420I	1	64.75	64.75
PLAQUE 74MM	1	71.95	71.95
GROMMET	2	0.80	1.60
BOOTLID	1	1,247.30	1,247.30
EXPANDING NUT	2	1.00	2.00
PLUG BLACK D=5MM	7	0.95	6.65
TAIL END PANEL	1	598.15	598.15
REAR PDC HOLDER SET (PDC & PMA)	1	67.65	67.65
RR LH RETAINING STRIP FOR TRIM STRI	1	12.65	12.65
RR RH RETAINING STRIP FOR TRIM STRI	1	12.05	12.05
BLIND RIVET AVIBVLB	40	0.55	22.00
(DG/SL) BODY ADHESIVE K5B (195ML)	1	336.75	336.75
(DG) CLEANER R1 (100ML)	1	26.15	26.15
PUNCH RIVET N4	30	0.55	16.50
PUNCH RIVET N5	10	0.55	5.50
SCREW (SF PLUS M5X15)	6	0.55	3.30
(S/L) SEAM SEAL 300ML	1	33.80	33.80
(DG/SL) ADHESIVE SET K6	1	53.05	53.05
(DG) BODYWORK ADHESIVE K5A (50ML)	1	116.15	116.15
Total Parts :			4,599.35

Labour Charges :	9,996.00	Total Labour & Parts Charges :	S\$ 14,745.35
Parts Charges :	4,599.35	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	150.00	Invoice Total Amount Exclude GST :	S\$ 14,745.35
		GST @ 7% :	S\$ 1,032.17
		Invoice Total Amount Include GST :	S\$ 15,777.52

Computer generated invoice. No signature is required.	Amount Payable Include GST :	S\$ 15,777.52
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMM6325B

Date of Accident

21/05/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **28/12/2020 - 27/12/2021**Requested By **Chan Sook Ling (Performance ...**Requested Date **27/05/2021 16:49****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EAST COAST FAMILY CLINIC PTE LTD

121 MEYER ROAD #01-05 THE MAKENA, SINGAPORE 437932

Tel1: 64404556

28 May 2021

To
Physiotherapist
Core Concepts
80 Marine Parade Road
#08-04, Parkway Parade
Singapore 449269

Re: LEE BEE LENG LYNETTE
S1776588D 24/09/1966
Dear Physiotherapist,

Thank you for seeing the above named patient
c/o low back pain x 2 days
was involved in RTA 1 week ago 21/5
she was driving, her car was hit on the back
had mild neck pain then, no LBP then. no numbness/ parasthesia
yest developed low back pain
aggravated by prolonged sitting/ leaning back. feels beter when sitting upright
no radiation
no B/B incontinence
no other injury/ strain
no systemic sympts

o/e: GC comf
gait normal
spine: ROM full
mild muscle spasm low back
SLR 90/90
hips normla

neck: ROM full

Dx: muscle strain

I would be grateful for your review.

Yours sincerely



11th June 2021

Our ref: DR/91/52915/18154

Dear Whom It May Concern,

Re: Lynette Lee (NRIC S1776588D)

Diagnosis

Lower back strain

The above patient first presented to the clinic on 2021-05-31 and upon assessment, I have treated the patient with the following:

- Myofascial Releases
- Joint Mobilizations
- Tailored Home exercise program

Prognosis

At present, she is able to complete functional activities with minimal discomfort in the back. However, she has not resumed longer walks, which is usually a part of her exercise routine.

She will require 3 more sessions of physiotherapy to continue training her postural awareness and core strength so that she can complete her functional activities pain-free.

Please do not hesitate to contact me at elizabeth.boey@coreconcepts.com.sg should you have any enquiries.

Yours sincerely,



Elizabeth Boey Kah Mun
Physiotherapist
elizabeth.boey@coreconcepts.com.sg
AHP Reg No: A2000028J

EAST COAST FAMILY CLINIC PTE LTD

121 MEYER ROAD #01-05 THE MAKENA, SINGAPORE 437932

Tel1: 64404556

GST Reg No : 200000054E

Co Reg No : 200000054E

TAX INVOICE

LEE BEE LENG LYNETTE
6 MEYER ROAD
#13-08 PEACH GARDEN
S(437606)

Invoice No. : 256777
Our Reference : 09243
Date : 28 May 2021

Patient : LEE BEE LENG LYNETTE(S1776588D)

Attending Doctor : DR KIRAN KASHYAP

DESCRIPTION	QTY	FEE
VOREN GEL 20GM	1.00 tube	\$8.00
CONSULTATION		\$40.00
Sub-Total		\$48.00
Add GST 7.0%		\$3.36
Rounding Adjustment		-\$0.06
Total Amount Payable		\$51.30
Receipt No. 227735 - NETS Payment Received		\$51.30
Outstanding Balance		\$0.00

PAY BY: 1. PayNow (UEN): 200000054E803

2. Bank Transfer (DBS Acct No: 0720347803)

3. Cheque (payable to East Coast Family Clinic Pte Ltd)

NOTE: Please include patient's name as the reference.



This is a computer generated invoice which does not require a signature



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: PP54257
Date: 2021-05-31

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

Terms and Conditions

1. All Fees Paid, Pre-Paid sessions and Products are non-refundable, non-transferable or exchangeable
2. Unless otherwise stated, pre-paid fees, sessions and programmes are valid for 1 year from date of invoice.
3. A pre-paid session will be deducted for any **cancellation** less than 1 working day from the date of the appointment or no-shows
4. **Late penalty charge of 1% per month will be applied for payments past 30 days from date of invoice.**
5. Cheques to be made payable to 'Core Concepts Pte Ltd'.



Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
80 Marine Parade Road, #14-09 Parkway Parade Singapore 449269
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1622433668_4ae1ce20c10494b117c7fa6d91a2b32



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: PP54306
Date: 2021-06-01

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
80 Marine Parade Road, #14-09 Parkway Parade Singapore 449269
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1622535349_x74709138449ue6ed839d2d33e135acc



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: PP54389
Date: 2021-06-07

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
80 Marine Parade Road, #14-09 Parkway Parade Singapore 449269
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1623029926_7f382457c102dbd123afdd6e2b92722c



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: PP54445
Date: 2021-06-09

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
80 Marine Parade Road, #14-09 Parkway Parade Singapore 449269
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1623209676_d815b451f911c523dc41e8e772a7405c



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: HF59273

Date: 2021-06-11

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
Physiotherapy Treatment - Physiotherapist (PREPAID)	3.00	405.00
	Sub Total (SGD)	540.00
	7% GST (SGD)	37.80
	Total (SGD)	577.80
	Payment received (visa/mc)	577.80
	Amount Outstanding	0.00

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Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
1 Maritime Square #09-10/11 Harbourfront Centre Singapore 99253
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1623393437_d5a8f96d1f4e9c745d62553328661d



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: PP55027
Date: 2021-07-08

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
80 Marine Parade Road, #14-09 Parkway Parade Singapore 449269
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1625706716_3405da181d90f7c5d55b6e4dc3b9680



Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: HF59760
Date: 2021-06-29

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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4. **Late penalty charge of 1% per month will be applied for payments past 30 days from date of invoice.**
5. Cheques to be made payable to 'Core Concepts Pte Ltd'.





Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: HF59760
Date: 2021-06-29

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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Physiotherapy & Functional Wellness

Tax Invoice

To: Lynette Lee

Ref no: PP55027
Date: 2021-07-08

Description	Quantity	Amount
Physiotherapy Treatment - Physiotherapist	1.00	135.00
	Sub Total (SGD)	135.00
	7% GST (SGD)	9.45
	Total (SGD)	144.45
	Payment received (visa/mc)	144.45
	Amount Outstanding	0.00

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Core Concepts Pte Ltd (GST/ACRA UEN 200310951M)
80 Marine Parade Road, #14-09 Parkway Parade Singapore 449269
Tel: 6226 3632 Email: enquiry@coreconcepts.com.sg
Website: www.coreconcepts.com.sg
1625706716_3405da181d90f7c5d55b6e4dc3b9680

Jasper Chua (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: August 12, 2021 3:01 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3 [External Confidential]

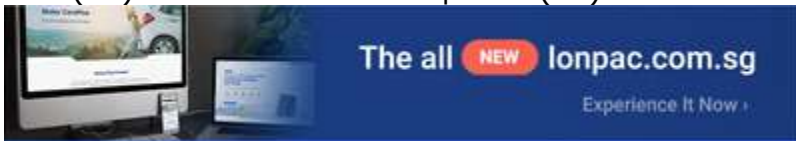
Lonpac External - Confidential

Dear Jasper,

Please proceed as proposed.

Please ensure that the DV should include injury and property claims

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 12 August 2021 12:53 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3 [External General]

Dear Gerald,

TP workshop would like to re-quantify their client's claim as follows, with additional 2 physiotherapy receipt.

Revised LOD as attached.

TP CLAIMED	REVISED -TO OFFER
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Cost of Repair (w/gst)	\$ 18,600.77	\$ 15,777.52
Loss of Use (12 days x \$120.00)	\$ 1,440.00	\$ 1,440.00
GIA Search Fee	\$ 2.00	\$ 2.00
Medical fee	\$ 1,206.90	\$ 1,495.80
Proposed Total	\$ 21,249.67	\$ 18,715.32

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: August 3, 2021 11:58 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3
[External General]

Lonpac External - General

Dear Jasper,

Please proceed as proposed.

Please be minded to insert the wordings “ **all injury and property losses**” in the DV as the third party is claiming for medical bills also.

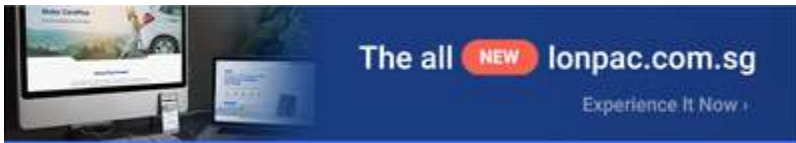
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: GERALD POH WEE BIN

Sent: Tuesday, 3 August 2021 8:33 am

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3 [External General]

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

Claimant was injured in the accident and provide the medical report but did not engaged any lawyer to claim for General Damages . They are only claiming for medical bills incurred through LKK.

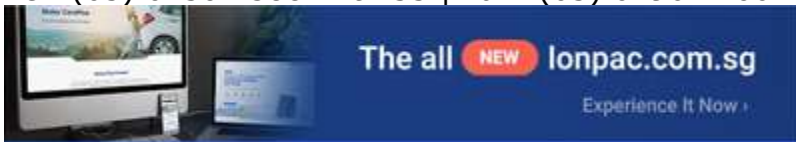
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Monday, 2 August 2021 2:47 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 18,600.77	\$ 15,777.52
Loss of Use (12 days x \$120.00)	\$ 1,440.00	\$ 1,440.00
GIA Search Fee	\$ 2.00	\$ 2.00
Medical fee	\$ 1,206.90	\$ 1,206.90
Proposed Total	\$ 21,249.67	\$ 18,426.42

Breakdown of days is as follows:

Recommended repair days	10
Weekends / Downtime	2
CLAIM DAYS	12

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Su Li (LKK Auto)

Sent: June 3, 2021 8:44 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3
[External General]

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SJT 8327G at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, May 28, 2021 8:32 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 LKK REF : CC4/LPC21006180/bs3
[External General]

Lonpac External - General

Our Ref: 20/21/21/VP05/024595

Dear Su Li,

Attached copy of insured's report for attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706