

Re: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 [External General] LKK REF : CC4/LPC21006180/bs3

Su Li (LKK Auto) <suli@lkkauto.com>

Thu 5/27/2021 5:52 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, May 27, 2021 5:24 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 27 May, 2021 5:01 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: FW: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 20/21/21/VP05/024595

Dear Melanie,

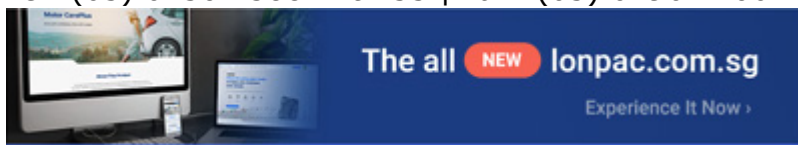
For liability clearance, please liaise with our appointed surveyors.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha/Summer

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Thursday, 27 May 2021 4:53 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT - SJT8327G & SMM6325B ON 21.05.2021

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Regards,

Melanie

c/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0175 Fax: 6479 4601

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