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**From:** Denise Tay (LKKAUTO)  
**Sent:** Friday, 4 June 2021 12:10 PM  
**To:** Zahari MD ZAIN (SCDF); Accounts (LKKAUTO)  
**Cc:** Md Faizal MAZLAN (SCDF); Rashid MOHD NOOR (SCDF); June YAP (SCDF); Kamisah HAJI KAMIM (SCDF); Norhayati NORDIN (SCDF); Veron Chen (LKKAUTO)  
**Subject:** RE: New Fire Report Application - FR2021060206621

Dear Zahari,

Thank you for your call.

Dear Account,

Please assist from here on the refund application

*Thanks and regards,*  
Denise Tay(Ms)  
*Case handler*  
*LKK Auto Consultants Pte Ltd*  
*Tel: ' 62563561 Fax: 6 6256 4315*  
*Email: + [sur@lkkauto.com](mailto:sur@lkkauto.com)*

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**From:** [Zahari MD ZAIN \(SCDF\)](#)  
**Sent:** Friday, 4 June 2021 11:32 AM  
**To:** [Denise Tay \(LKKAUTO\)](#)  
**Cc:** [Md Faizal MAZLAN \(SCDF\)](#); [Rashid MOHD NOOR \(SCDF\)](#); [June YAP \(SCDF\)](#); [Kamisah HAJI KAMIM \(SCDF\)](#); [Norhayati NORDIN \(SCDF\)](#)  
**Subject:** FW: New Fire Report Application - FR2021060206621

Dear Ms Denise Tay,

We refer to your fire report application (Transaction Number FR2021060206621) dated 2 June 2021 and our telephone conversation earlier today.

2 We noted that SCDF crew was activated to a road traffic accident along Jurong Island Highway on 6 Dec 2020 at about 0658 hrs involving a car (SLX1888E) and a bus.

3 Our responded crew reported that there was no fire incidence as a result of the accident. Henceforth, a Fire Report would not be produce and we will refund your application fees.

4 Kindly fill up the refund form (attached) and mail it back to us. Our officers from the Finance Department (cc-ed in this email) will be in touch with soon.

5 You may contact me at ~~68483349~~ or my email if you require any further assistance.

6 Thank you.

Cc: Finance Dept, Ma'ams, seeking for your assistance, please.

**SWO ZAHARI BIN MOHAMED ZAIN**

Fire Investigator  
Fire Investigation Unit | Operations Department  
Singapore Civil Defence Force  
DID: (65) 6848 3349 | FAX: (65) 6848 3368



**Singapore Civil Defence Force** [W SCDF.gov.sg](http://www.SCDF.gov.sg) [FB fb.com/SCDFpage](https://fb.com/SCDFpage) [IG Instagram.com/mySCDF](https://ig.com/mySCDF)

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**From:** [scdf\\_sod@scdf.gov.sg](mailto:scdf_sod@scdf.gov.sg) <[scdf\\_sod@scdf.gov.sg](mailto:scdf_sod@scdf.gov.sg)>  
**Sent:** Wednesday, 2 June 2021 3:10 pm  
**To:** Guo Xing LIM (SCDF) <[LIM\\_Guo\\_Xing@scdf.gov.sg](mailto:LIM_Guo_Xing@scdf.gov.sg)>; June YAP (SCDF) <[June\\_YAP@scdf.gov.sg](mailto:June_YAP@scdf.gov.sg)>; Md Arriffin YUSOPE (SCDF) <[Md\\_Arriffin\\_YUSOPE@scdf.gov.sg](mailto:Md_Arriffin_YUSOPE@scdf.gov.sg)>; Zahari MD ZAIN (SCDF) <[Zahari\\_Md\\_Zain@scdf.gov.sg](mailto:Zahari_Md_Zain@scdf.gov.sg)>; Dannies ANG (SCDF) <[Dannies\\_ANG@scdf.gov.sg](mailto:Dannies_ANG@scdf.gov.sg)>; Cindy HAN (SCDF) <[Cindy\\_HAN@scdf.gov.sg](mailto:Cindy_HAN@scdf.gov.sg)>; Rashid MOHD NOOR (SCDF) <[Rashid\\_Mohd\\_Noor@scdf.gov.sg](mailto:Rashid_Mohd_Noor@scdf.gov.sg)>; Norhayati NORDIN (SCDF) <[Norhayati\\_NORDIN@scdf.gov.sg](mailto:Norhayati_NORDIN@scdf.gov.sg)>; SCDF Revenue (SCDF) <[SCDF\\_Revenue@scdf.gov.sg](mailto:SCDF_Revenue@scdf.gov.sg)>; Joel EE (SCDF) <[Joel\\_EE@scdf.gov.sg](mailto:Joel_EE@scdf.gov.sg)>; Weikang HUANG (SCDF) <[HUANG\\_Weikang@scdf.gov.sg](mailto:HUANG_Weikang@scdf.gov.sg)>; Kamisah HAJI KAMIM (SCDF) <[Kamisah\\_Haji\\_Kamim@scdf.gov.sg](mailto:Kamisah_Haji_Kamim@scdf.gov.sg)>; Wei Jeat WONG (SCDF) <[WONG\\_Wei\\_Jeat@scdf.gov.sg](mailto:WONG_Wei_Jeat@scdf.gov.sg)>; Md Faizal MAZLAN (SCDF) <[Md\\_Faizal\\_MAZLAN@scdf.gov.sg](mailto:Md_Faizal_MAZLAN@scdf.gov.sg)>; Shahril SULAIMAN (SCDF) <[Shahril\\_SULAIMAN@scdf.gov.sg](mailto:Shahril_SULAIMAN@scdf.gov.sg)>  
**Subject:** New Fire Report Application - FR2021060206621

**Transaction Number:** FR2021060206621

INCIDENT DETAILS	
Date and Time	06/01/2021 07:00
Location of Fire	JURONG ISLAND HIGHWAY TOWARDS SAKRA
Fire Involved	VEHICLE SLX1888E

<b>INCIDENT DETAILS</b>						
<b>REQUESTOR DETAILS</b>						
<b>Requestor Type</b>	Insurance Companies					
<b>Requestor ID Type</b>	Singapore Pink	<b>Requestor ID</b>	S****548I			
<b>Name of Applicant</b>	DENISE TAY					
<b>Company Name</b>	Lkk Auto Consultants Pte Ltd					
<b>Company UEN</b>						
<b>Company Reference Number</b>	CS4/ASM21006178/Nvc					
<b>CONTACT DETAILS</b>						
<b>Mode of Collection</b>	Email					
<b>Main Contact No.</b>	62563561	<b>Office No.</b>				
<b>Handphone No.</b>		<b>Fax No.</b>				
<b>Email Address</b>	<a href="mailto:denisetay@live.com">denisetay@live.com</a> denisetay@lkkauto.com					
<b>Address</b>	<b>Block No.</b>	51	<b>Floor No.</b>	01	<b>Unit No.</b>	25
	<b>Street Name</b>	ubi ave 1				
	<b>Building Name</b>		<b>Postal Code</b>	408933		
<b>PAYMENT DETAILS</b>						
<b>Payment Mode</b>	Credit/Debit Card					
<b>EP Reference No.</b>	20210602150638230					
<b>PSi Reference No.</b>	20416893556353631					
<b>Total Fees</b>	SGD170.00					