

Date: 22/6/2021

CARIS AUTOWORKS PTE LTD

160 SIN MING DRIVE #05-03 SPORE 575722

Attn : Motor Claim Department

Your Ref : GBK 569 U / DOA : 26/5/2021

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 26/5/2021 involving Vehicle No. GBK 569 U & SKS 4240 S
At HDB SURFACE CARPARK A67 BETWEEN BLK 606 AND 609

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No.
GBK 569 U was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SKS 4240 S. I/We
am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- | | |
|--|-------------|
| a) Cost of repair at | S\$ 4814.13 |
| b) Loss of use for 8 days at rate of (PER DAY \$100) | S\$ 800 |
| c) Police/ROV Fee | S\$ — |
| d) Others | S\$ 7.45 |

Total Cost

S\$ 5681.58

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs
CARIS AUTOWORKS PTE LTD relating to the said accident without any further
reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 26/5/2021 involving GBK 569 U & SKS 4240 S

along HDB SURFACE CARPARK A67
BETWEEN BIK 606 AND 609

I/We AXCOM ENGINEERING SERVICES NRIC No. 53103812 B

of 432 BALESTIER ROAD, SINGAPORE 329813

Owner of Motor Vehicle Registration No. GBK 569 U insured by

of N7UC INCOME INSURANCE under Policy No. 5114327584-01

do hereby authorize M/s CARIS AUTOWORKS PTE LTD

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SKS 4240 S in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s CARIS AUTOWORKS PTE LTD and

the said payment be forwarded to them to be construed as full and final discharge of

my/our claim.



Owner Signature & Company Stamp

Date : 22/6/2021



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CARIS AUTOWORKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,300.00 (Global Sum) for vehicle no. GBK 569U that was damaged pursuant to the accident which occurred on 26/05/2021 (date) along HDB SURFACE CARPARK A67 BETWEEN BLK 606 AND 609 involving vehicle no/s SKS 4240S.

This is pursuant to the inspection conducted on 28/05/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner AXCOM ENGINEERING SERVICES (“the third party claimant”) of vehicle no. GBK 569U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBK 569U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 09 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Caris Autoworks Pte Ltd

Reg No.: 201825799E

Speedy Care - Jervios
SPC Jervios Service Station
2 Jervios Road
Singapore 248994
Tel: (65) 6471 3613
Fax: (65) 6471 2565

Sin Ming Auto City
160 Sin Ming Drive #05-03
Singapore 575722
Tel: (65) 6258 9831
Fax: (65) 6258 5349

AXCOM ENGINEERING SERVICES

Works Order : W0000109

Date Printed : 08/09/2021
Vehicle Num. : GBK 569 U
Make/Model : NISSAN (N-V200)
Mileage(Km) :
P.O/R.O No. :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
	1 PC	DOOR ASSY (FRONT RIGHT) ORIGINAL		
	1 PC	BODY SIDE PANEL ASSY (FRONT RIGHT)		
	1 PC	DOOR WEATHERSTRIP		
	1 PC	POWER WINDOW MOTOR ASSY (FRONT RIGHT)		
	1 PC	MANGUARD ASSY (FRONT RIGHT)		
	1 PC	BRAKE LAMP ASSY (REAR - R)		
	1 SET	TYRE RIM COVER		
1.		ON PARTS BY PARTS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARY & MISC CHARGES	4,874.13	4,874.13
		PANEL KNOCKING SPRAY PAINTING WHEEL ALIGNMENT (COMPUTRISED) LABOUR TO REPLACE NEW DOOR (FRONT RIGHT) LABOUR CHARGE FOR CHANGE POWER WINDON MOTOR COMPANY STICKERS		

E. & O.E.

Total S\$: 4,874.13

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Terms :

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 May 2021 / 11:50:35

Receipt Date/Time : 27 May 2021 / 11:49:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210527-001135

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKS4240S As at 26 May 2021/13:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKS4240S Enquiry Fee 20210527114827691891	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX2564	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SKS 4240S(AIG) AND GBK 569U AT/ALONG ANG MO KIO AVE 5 (NEAR BLK 609) ON 26/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 2/6/2021 12:44 PM

To: md-shakhawet.hossain@shell.com <md-shakhawet.hossain@shell.com>

02 June 2021

Mr Md Shakhawet Hossain

[By Email Only]

Driver: Merina Matin

Dear Sirs/Mdm,

You Ref: SKS4240S

Our Ref: CC4/AIG21006171/Kpa3

ACCIDENT INVOLVING SKS 4240S(AIG) AND GBK 569U AT/ALONG ANG MO KIO AVE 5 (NEAR BLK 609) ON 26/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBK 569U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Under Motor Accident Guide, driver should not overtake from the right at a road junction by travelling against the flow of traffic. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 May 2021 17:08	Clm Dtl Modified	Claimant's Name: -> AXCOM ENGINEERING SERVICES.	[A] HOW MEI KWAN
2	27 May 2021 17:08	Clm Veh Model Changed	(205614) NISSAN NV200 1.5 (M).	[A] HOW MEI KWAN
3	27 May 2021 17:08	Clm Created	Reg No: GBK569U. Acct Date: 2021/05/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Caris Autoworks Pte Ltd (H Q)	[A] HOW MEI KWAN
4	27 May 2021 17:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 May 2021 17:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/07	[A] HOW MEI KWAN
6	27 May 2021 17:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 May 2021 17:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	27 May 2021 17:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	27 May 2021 17:08	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	27 May 2021 17:08	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	27 Jul 2021 23:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	27 Jul 2021 23:38	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	27 Jul 2021 23:38	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/02.	[A] JOANNE LEE KHANG MIN
14	27 Jul 2021 23:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	08 Sep 2021 16:24	Adj Mandate Request	Cur.Req:5681.58:Liability: 100%(B33) *Quantum: (a)COR: \$4,874.13 + (b)LOU(8days x \$100.00): \$80 0.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$5,681.58 *7recommendation repair days + 1Sunday = 8d ays *For your approval please.	[A] CHEW HSIAO TONG
16	11 Sep 2021 00:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/07. Mandate Remarks: Subj to all docs/billings in order, SAB from: \$5301.58-5361.58 (All-in). TP veh: NISSAN NV200, 1.5 (M) (1461cc), LOU at: \$60 per day.	[I] Tan, Bennie-WZ
17	11 Sep 2021 00:57	Adj Mandate Set	Approved:5361.58:Subj to all docs/billings in order, SAB from: \$5301.58-5361.58 (All-in). TP veh: NISSAN NV200, 1.5 (M) (1461cc), LOU at: \$60 per day.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2697578	28 May 2021 10:36:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK569U	SKS4240S	11.00
2712238	27 Jul 2021 23:38:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK569U	SKS4240S	11.00

