

Hui Zhen (LKK Auto)

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
<TanWeiTeck@smrt.com.sg>
Sent: Friday, 23 July 2021 3:08 pm
To: Hui Zhen (LKK Auto); MTPRI; SUR
Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021
Our Ref : BUS/05/21/5046/PT

Dear Hui Zhen

Our Ref : BUS/05/21/5046/PT

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]
Sent: Friday, July 23, 2021 12:16 PM
To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); MTPRI; SUR
Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021 Our Ref : BUS/05/21/5046/PT

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Dear Patrick,

Kindly assist to provide case reference.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 24 June 2021 2:45 pm

To: 'MTPRI' <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021 Our Ref : BUS/05/21/5046/PT

Dear Hua Yen,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, 24 June, 2021 2:41 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>

Subject: FW: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021 Our Ref : BUS/05/21/5046/PT

Dear Summer,

Please refer to below email.

Thanks & Regards

Hua Yen

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Sent: 24 June 2021 14:33

To: MTPRI; Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Subject: FW: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021 Our Ref : BUS/05/21/5046/PT

Dear Hua Yen,

Please refer, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: PBSP [<mailto:pml-pbsp@simeidarby.com.sg>]

Sent: Thursday, June 24, 2021 1:54 PM

To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Karen Chan Siau Chin (Auto

Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Ashlene Lee Bee Gan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Cc: Han Kwan Yong

Subject: Fw: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021 Our Ref : BUS/05/21/5046/PT

Dear Sirs,

Please arrange survey on Monday, 28 June 2021.

Owner leaving the vehicle for survey and repair at 9.30am.

Thank you.

Regards,

Melanie

DID: 6319 0175 Fax: 6479 4601

c/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>

Sent: Tuesday, 15 June 2021 3:32 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKG6193U & SMB5014M ON 24.05.2021 Our Ref : BUS/05/21/5046/PT

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Melanie,

We have completed our assessment and liability is clear.

However, we note that some of the damages sustained at the rear portion of your client's vehicle could be old damaged.

We are prepared for a direct settlement based on our surveyor recommendations.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140