

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Thursday, 27 May 2021 10:37 AM  
**To:** Alfred Toh; Christina; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D202975/C02/GZ7547Z/TOHHS / PRI SURVEY FOR SJA7391B MITSUBISHI COLT | DOA : 22 MAY 2021 | OUR REFERENCE : 1AP-202105-05

Dear Alfred,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Wednesday, 26 May 2021 10:23 AM  
**To:** Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: SNM21D202975/C02/GZ7547Z/TOHHS / PRI SURVEY FOR SJA7391B MITSUBISHI COLT | DOA : 22 MAY 2021 | OUR REFERENCE : 1AP-202105-05

**WITHOUT PREJUDICE**

**YOUR REF: 1AP-202105-05**

**OUR REF: SNM21D202975/C02/GZ7547Z/TOHHS**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SJA7391B. (email below refers)

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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From: Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>

Sent: Tuesday, May 25, 2021 5:05 PM

To: Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM21D202975/C02/GZ7547Z/TOHHS / PRI SURVEY FOR SJA7391B MITSUBISHI COLT | DOA : 22 MAY 2021 | OUR REFERENCE : 1AP-202105-05

Importance: High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We agreed to your list of surveyors for SJE PRI.

Our choice of surveyor is :-

**LKK**

Please proceed with the assignment and get the surveyor office to contact me at 91883197 for survey.

Thanks and best regards,

Christina Tan

Business Development Manager

**1<sup>st</sup> Auto Pro Pte Ltd**

**8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit**

**Office @ #01-49 | Ws @ #01-51 & 52**

**Singapore 415875 | DID: 9188 3197**

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From: Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Sent: Tuesday, May 25, 2021 4:03 PM

To: Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Subject: SNM21D202975/C02/GZ7547Z/TOHHS / PRI SURVEY FOR SJA7391B MITSUBISHI COLT | DOA : 22 MAY 2021 | OUR REFERENCE : 1AP-202105-05

[Confidential]

*WITHOUT PREJUDICDE*

YOUR REF: 1AP-202105-05

OUR REF: SNM21D202975/C02/GZ7547Z/TOHHS

Dear Sirs

We refer to your email of 25 May 2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI

**Sent:** Tuesday, May 25, 2021 1:13 PM

**To:** Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: O/R: SNM21D202975/C02/GZ7547Z/TOHHS / FW: PRI SURVEY FOR SJA7391B MITSUBISHI COLT |  
DOA : 22 MAY 2021 | OUR REFERENCE : 1AP-202105-05 | YOUR REFERENCE : GZ7547Z

Dear Alfred,

Please conduct PRS for **SJA7391B. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge –Alfred Toh

\*\*\* Kindly quote our reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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From: Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>

Sent: Tuesday, 25 May 2021 11:43 AM

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: PRI SURVEY FOR SJA7391B MITSUBISHI COLT | DOA : 22 MAY 2021 | OUR REFERENCE : 1AP-202105-05 | YOUR REFERENCE : GZ7547Z

Importance: High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,  
Christina Tan  
Business Development Manager  
**1<sup>st</sup> Auto Pro Pte Ltd**  
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit  
Office @ #01-49 | Ws @ #01-51 & 52  
Singapore 415875 | DID: 9188 3197