

Our Ref:

CT0521/SHC3361C/JW(st)

Date:

15.06.2021

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY.AIG BUILDING #07-16 Singapore 079120

Attn : Motor Claims Department

**Without Prejudice** 

COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

Mainline +65 6383 6280 Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## Dear Sir/Madam ACCIDENT ON 25.05.2021 INVOLVING SHC3361C & SLB8438R ALONG HARBOUR FRONT AVE TWDS TELOK BLANGAH RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3361C, which was involved in the captioned accident with your insured vehicle No SLB8438R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

### Workshops

Braddell 205 Braddell Road Singapore 579701

59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

Ubi 320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

. a		S\$	3,218.13	
Taxi Owner's Claim :	cc 125 10	S\$	876.33	
1. Cost of Repairs	7 days x S\$ 125.19	S\$	0.00	
2. Loss of Rental		S\$	0.00	
3. Survey Report Fee		S\$	2.00	
<ol> <li>LTA Search Fee</li> <li>GIA / Police Report Fee</li> </ol>		s\$	0.00	
6. Others				

### ŀ

2. Others	[E&OE]	<b>Total Claims</b>	s\$	4,656.46
Hirer's Claim: 1. Loss of Income	7 da	ys x S\$ 80.00	S\$ S\$	560.00 0.00
6. Others				
5. GIA / POLICE REPORT			198220711	

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill GIA/Police Report(s) LTA/GIA Search Slip(s) Survey Report / Bill Driver's IC/DL/VL / Road Tow Chit / PIR / Hirer's II	[X] [X] [X] [ ] Tax / Lo	Letter of Authority from Owner/Hirer/Operator Rental Rate Letter Downtime/Mileage Record Witness Statement / Accident Scene Photo(s) G Card / Certificate of Insurance ners:	
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Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Jim Wong **CDGE Claims Department** 

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.



### LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHC3361C , SLB8438R

ON 25-May-21 11:58

**ALONG** 

HARBOURFRONT AVE TWDS TELOK BLANGAH RD

I / We

YONG MENG KOK

(Hirer) NRIC No.:

SXXXX927F

and/or

(Relief) NRIC No.: SXXXX927F

Taxi Number

SHC3361C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf,
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

25-May-2021

Name of Hirer

YONG MENG KOK

Hirer NRIC

SXXXX927F

Signature:

Address

676 CHOA CHU KANG CRESCENT #0...

680676

Contact No.

81888653

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$3,218.13</u> (Repair Cost), <u>S\$875.95</u> (Loss of Use/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SHC 3361C</u> that was damaged pursuant to the accident which occurred on <u>25/05/2021</u> (date) along <u>HARBOURFRONT WALK & TELOK BLANGAH ROAD</u> (location) involving vehicle no/s <u>SLB 8438R</u>. This is pursuant to the inspection conducted on <u>27/05/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE**LTD ("the third party claimant") of vehicle no. SHC 3361C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 3361C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 20\_\_\_\_ (year)

MNA COMFORTDELORO ENGINEERING PTE LTC

Signed by appointed surveyor

Signed by "the workshop" (with chop)

The contents of this document apply to vehicle damages only All personal injuries and demages arising therefrom are exclude tom the ambit and application of this document.

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 76873.

COMPANY REG. NO.: 199506048W Page: 1

8010004 AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

Description: 3P 25.05.2021

3225094

VEHCLE NO SHC3361C

INV. NO/DATE 91567087 03.06.2021

MAKE HYUNDAI

JOB NO. 305470609

MODEL IONIQ(G2) ODOMETER READING

DATE OF REG 01.02.2019

DATE/TIME IN 25.05.2021 12:55

CHASSIS CODE KMHC851CVKU134061

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART	REQUISITION					
0001	FNPS	NUMBER PLATE FRONT	1	55.00	0.00	55.00
0002	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	.20.00	367.52
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0007	28-01-0103-0005	REAR BOOT LOGO CTPL	1	35.00	0.00	35.00
0008	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	35.00	0.00	35.00
0009	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0010	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	20.00	315.84

# ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91567087	3,218.13	
			·
		-	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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COMPANY REG. NO.: 199506048W

8010004

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78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

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INV. NO/DATE 91567087 03.06.2021

MAKE HYUNDAI

JOB NO. 305470609

MODEL IONIQ(G2)

ODOMETER READING

DATE OF REG 01.02.2019

DATE/TIME IN 25.05.2021 12:55

1,230.00

CHASSIS CODE KMHC851CVKU134061

S/No	Part No.		Qty	Unit Price	%Disc	Net
0011	04-01-0104-3819	STAY-RR BUMPER LH	1	138.10	20.00	110.48
0012	04-01-0104-3919	STAY-RR BUMPER RH	1	138.10	20.00	110.48
0013	04-01-0104-2370	LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
0014	04-01-0104-2545	MOULDING-REAR BUMPER LWR	1	155.00	20.00	124.00
TOR N	IATURE		SUB-TOTAL	:		1,777.60
0001						
		PANEL BEATING		700.00		700.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
			SUB-TOTAL	:		1,230.00

### ComfortDelGro Engineering Pte Ltd

A member of **COMFORT**DELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91567087	3,218.13	
		-	
		Į.	Į.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

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COMPANY REG. NO.: 199506048W

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHC3361C

INV. NO/DATE 91567087 03.06.2021

MAKE HYUNDAI

JOB NO. 305470609

IONIQ(G2)

ODOMETER READING

DATE OF REG 01.02.2019

DATE/TIME IN 25.05.2021 12:55

CHASSIS CODE KMHC851CVKU134061

Items total

Add GST @

7.000 %

3,007.60 210.53

Invoice amount

3,218.13

Issued by Repair ty

HEWBEELENG 03.06.2021 08:34:55 LSO/57/57

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of **COMFORT**DELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 8010004 91567087 3,218.13

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21050366

Date: 03 June 2021



# TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

25/05/2021 @ 11:58 hrs

**ALONG** 

HARBOURFRONT AVE TWDS TELOK BLANGAH RD

INVOLVING SLB8438R

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC3361C (the "Taxi"). The Taxi was hired to YONG MENG KOK IC NO SXXXX927F a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

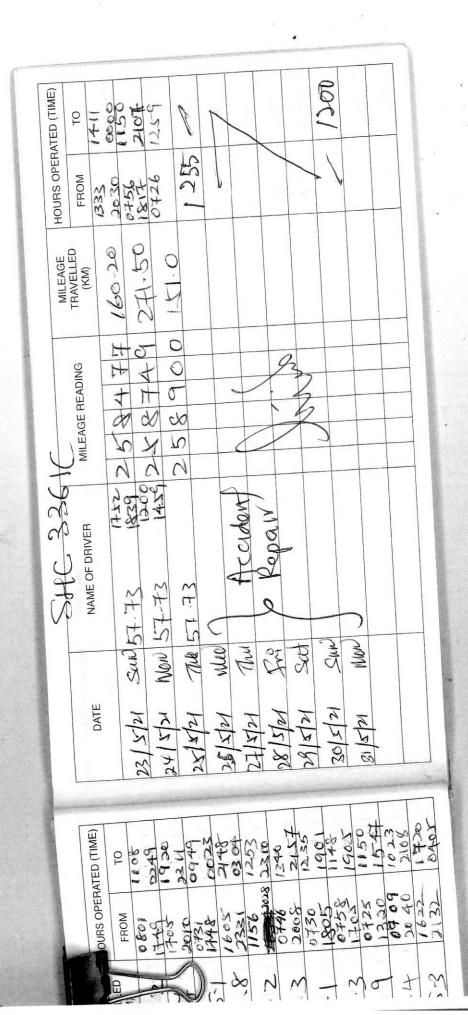
We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.



INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SLB8438R

### **Date of Accident**

25/05/2021

Reset

### % RESULT & RECEIPT

# TP Insurer Enquiry Insurance AIG Asia Pacific Insurance Pte.... Period of Insurance 25/04/2021 - 24/04/2022 Requested By Janet Lim Siang Gek (COMFOR...

Requested Date 25/05/2021 13:45

### **Payment details**

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

### **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

### ACCIDENT INVOLVING SLB 8438R & SHC 3361C ALONG/AT SLIP ROAD TOWARDS TELOK BLANGAH ROAD ON 25/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 5/31/2021 1:05 PM

To: benyeom@gmail.com <benyeom@gmail.com>

Cc: Admin A <admin-a@lkkauto.com> Our Ref: CC4/AIG21006144/Nra3

### YEOM GYUNG YEOL - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

### ACCIDENT INVOLVING SLB 8438R & SHC 3361C ALONG/AT SLIP ROAD TOWARDS TELOK BLANGAH ROAD ON 25/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 3361C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### **Claim Audit**

Ξ.	AUDIT 1	ΓRAIL		
No	. On	Audit	Remarks	Ву
1	27 May 2021 10:56	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	27 May 2021 10:56	Clm Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	27 May 2021 10:56	Clm Created	Reg No: SHC3361C. Acct Date: 2021/05/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loy ang)	[A] HOW MEI KWAN
4	27 May 2021 10:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 May 2021 10:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/07	[A] HOW MEI KWAN
6	27 May 2021 10:56	-	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 May 2021 10:56		[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	27 May 2021 10:56	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	27 May 2021 10:58	Label Added	(23):Express.	[A] HOW MEI KWAN
10	27 May 2021 10:58	-	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
11	28 May 2021 08:48		Acct Time:11:00:00->12:00:00.	[I] AIG OneClaim Integration User
12	05 Jul 2021 15:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	05 Jul 2021 15:41	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	05 Jul 2021 15:41	Clm Dtl Modified	JPJ Reg. Date: -> 2019/02/01.	[A] JOANNE LEE KHANG MIN
15	05 Jul 2021 15:41	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	07 Aug 2021 22:58	Mandate Request	$ \label{local_convergence}                                   $	[A] Jaslin Kok Chin Yi
17	2021 12:09	Rpt Changed	Next Rpt:Final Rpt.Due Date: 2021/06/07. Mandate Remarks: subject to all docs in place. Cost of Repair: $\$3,218.13$ Loss if Income: $\$250.00$ 5 days @ S $\$50$ /day Loss of Rental: $\$625.95$ 5 days @ S $\$12$ 5.19/day LTA/ GIA Search Fee: $\$2.00$	[I] Ler, Bernard-JQ
18	08 Sep 2021 12:09	Mandate Set	Approved:4096.08:subject to all docs in place. Cost of Repair: \$3,218.13 Loss if Income: \$250.00 5 days @ S\$ 50/day Loss of Rental: \$625.95 5 days @ S\$ 125.19/day LTA/ GIA Search Fee: \$2.00 Tot al: \$4,096.08	[I] Ler, Bernard-JQ
19	14 Sep 2021 10:53	Mandate	$ \label{local_constraints}                                    $	[A] Jaslin Kok Chin Yi

<b>Date From</b>	Date To	<b>4 •</b>	Audit Type None	<b>∨</b> Go

### ACTIVITY

No record

Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2697300	27 May 2021 11:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC3361C	SLB8438R	11.00
2706610	05 Jul 2021 15:41:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC3361C	SLB8438R	11.00
2713143	30 Jul 2021 19:34:28	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SHC3361C	Jaslin Kok Chin Yi	xx.xx

Insurance Pte. | Insurance Pte. Ltd. (SG)