

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 27 May 2021 3:28 pm
To: 'Teo, Grace'; 'Henry, Irene James'; SUR
Subject: RE: LKK/MC \ CMTD2101630/IJH - NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SJC8835X(CHINA) AGAINST YOUR INSURED SLT1047L (SOMPO) DOA: 24/05/2021
Attachments: SJC8835X IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SJC 8835X.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 27 May 2021 8:29 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2101630/IJH - NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SJC8835X(CHINA) AGAINST YOUR INSURED SLT1047L (SOMPO) DOA: 24/05/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 25 May, 2021 5:29 PM
To: ccacpl@singnet.com.sg; Henry, Irene James <irene.henry@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: LKK/MC \ CMTD2101630/IJH - NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SJC8835X(CHINA) AGAINST YOUR INSURED SLT1047L (SOMPO) DOA: 24/05/2021

Without Prejudice

Our Reference : CMTD2101630/IJH
Your Reference : SJC8835X

Hi Mr. Ho,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SJC8835X** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: ccacpl@singnet.com.sg <ccacpl@singnet.com.sg>

Sent: Tuesday, May 25, 2021 5:23 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: LIST\ CMTD2101630/IJH - NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SJC8835X(CHINA) AGAINST YOUR INSURED SLT1047L (SOMPO) DOA: 24/05/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Miss Grace,

Since Mr Teo, is not available, we reselect Mr Marcus Chua of LKK.

Regards,

Ho Too Boon
CAR CITY AUTO CENTRE PTE LTD
TEL: 67810300 FAX: 67820300
EMAIL: ccacpl@singnet.com.sg

On Tue May 25 2021 15:53:51 GMT+0800 (Singapore Standard Time)

<ccacpl@singnet.com.sg> wrote:

----- Original Message -----

Dear Miss Grace,

We select Mr Teo See Ling, in-house surveyor.

Regards,

Ho Too Boon
CAR CITY AUTO CENTRE PTE LTD
TEL: 67810300 FAX: 67820300
EMAIL: ccacpl@singnet.com.sg
Blk 9006 Tampines Street 93
#01-198
Singapore 528840

On Tue May 25 2021 14:40:53 GMT+0800 (Singapore Standard Time) Teo,

Grace <grace.teo@sompo.com.sg> wrote:

----- Original Message -----

Our Reference : CMTD2101630/IJH

Your Reference : SJC8835X

Prejudice

Without

Date: 25/05/2021
ONLY

EMAIL

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S CAR CITY AUTO CENTRE PTE LTD

Dear Too Boon,

ACCIDENT INVOLVING SLT1047L & SJC8835X ON 24.05.2021

We refer to your Notice of Accident dated 25/05/2021.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/ irene.henry@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to
motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From:

ccacpl@singnet.com.sg <ccacpl@singnet.com.sg>

Sent: Tuesday, May 25, 2021 2:13 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SJC8835X(CHINA) AGAINST YOUR INSURED SLT1047L (SOMPO) DOA: 24/05/2021

EXTERNAL SENDER:

Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Attached is our customer, SJC8835X SAS report doing a 3rd party claim against your insured policy.

Please provide us with a list of surveyor for PRI.

Please also update us who the OIC is for this claim.

Regards,

Ho Too Boon

CAR CITY AUTO CENTRE PTE LTD

TEL: 67810300 FAX: 67820300

EMAIL: ccacpl@singnet.com.sg