

Re: III Ref: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (\$\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 23/9/2021 1:05 PM

To: Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Derrick Tan <DerrickTan@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Dear Sundari,

The first mandate is based on the allowed items, the final report labour is based on actual parts found damaged and revision to the labour was made accordingly.

Please let us have your final approval of S\$26,338.84.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sundari Nagarajan - III <sundari@iii.com.sg>

Sent: Wednesday, 22 September 2021 10:46 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Derrick Tan <DerrickTan@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: III Ref: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (\$\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Denise

Please let us know, why there is a vast difference in labour. First report showed labour charges at \$2,680 but the second report showed \$13,066.

Regards

Sundari Nagarajan

DID 63476071

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 13 September 2021 4:25 pm

To: Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Derrick Tan <DerrickTan@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: Re: [EXTERNAL] - RE: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (\$\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sundari,

The increase in repair cost is due to parts opined to be repaired initially were consequently replace. The replacement of the parts was due to these items being observed from view during the initial inspection. The items are name by(14,15,16 & labour 9) Please see resurvey photos .

Please let us have your final approval of S\$26,338.84.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sundari Nagarajan - III <sundari@iii.com.sg>

Sent: Tuesday, 31 August 2021 5:57 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Derrick Tan <DerrickTan@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: RE: [EXTERNAL] - RE: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Denise

We refer to your email below and our telephone conversation a while ago. Please let us know, why there is difference between earlier 24,561.49 and present mandate request of S\$26,338.84

Regards

Sundari Nagarajan

DID 63476071

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 31 August 2021 11:14 am

To: Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Derrick Tan <DerrickTan@iii.com.sg>

Subject: Re: [EXTERNAL] - RE: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sundari,

Final mandate has put up on merimen.

please kindly approve the amount of S\$26,338.84

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sundari Nagarajan - III <sundari@iii.com.sg>
Sent: Wednesday, 14 July 2021 4:54 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Derrick Tan <DerrickTan@iii.com.sg>
Subject: RE: [EXTERNAL] - RE: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sir

We approve the cost of repairs 24,561.49

Regards

Sundari Nagarajan

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 14 July 2021 4:48 pm
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: [EXTERNAL] - RE: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sundari,

Any update? Approve?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 7 July 2021 1:33 PM
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sundari,

Apologise.

According to our surveyor, item 6 transmission carrier photos 155-167 & Item 17 axle subframe photos 178-197.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sundari Nagarajan - III <sundari@iii.com.sg>

Sent: Tuesday, 6 July 2021 8:15 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: MFL2021D0002221/sn; Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sir

Items 5 (2 pcs) transmission carrier cost the same as item 6 transmission carrier LH - \$896.81 each. Item 6 appeared much larger and different shape than item 5. Can you confirm that these are correct?

So where is item 17 Axle subframe (\$2,600.17).

Regards

Sundari Nagarajan

DID 63476071

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 5 July 2021 2:19 pm

To: Do-Not-Reply <do-not-reply@merimen.com>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: [EXTERNAL] - Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Dear Sundari,

Any updates on our comment? Approve?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Thursday, 1 July 2021 11:20 AM

To: sundari@iii.com.sg <sundari@iii.com.sg>

Cc: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: Re: Alert - Adj Mandate Approved (S\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

This mail is associated with :
***PC3863B (MFL2021D0002221)**
OD

Apr 24 2021 2:00AM
[COMFORTDELGRO BUS PTE LTD]
Cycle & Carriage Industries Pte Ltd

Dear Sundari,

Please see comment from our surveyor.

Item 5 transmission carrier, Photos 123-140.
Item 6 transmission carrier, Photos 178-197.
Item 33 entry ramp. Photos no. 209-210.
Item 41 wheel nut cover. Photos 214-215.
Item 43 crossmember, Photos 198-204.

Regards,
Denise
LKK

<-- Original Message -->

From: III_SG

To: LKK_HQ

Sent On: 22/06/2021 11:36 AM

Subject: Alert - Adj Mandate Approved (\$0.00) - PC3863B - Claim Handler: Sundari Nagarajan

Approved:0.00:Please point out the photos for: 1. Item 5&6 transmission carrier. 2. Item 33 entry ramp. 3. Item 41 wheel nut cover. 4. Item 43 crossmember.

This is an auto-generated email. Do not reply to this email.

Sent by : DENISE TAY KWEE CHENG (LKK Auto Consultants Pte Ltd)

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