

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 4 June 2021 8:01 AM
To: assignments
Subject: FW: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

Dear Assignment Team,

Kindly check survey done? If no please close file in our system

LKK Ref: CS/CTI21002793/Dvc-1

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JWG CLAIMS [mailto:jwg.claims@yahoo.com]
Sent: Thursday, 3 June 2021 2:07 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

Without Prejudice

Dear Sir/Madam,

Kindly note that we will withdraw claims for the stated vehicle.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint

Singapore 568047

TEL: **8498 0038** | FAX: **6909 9592**

On Tuesday, 25 May 2021, 01:47:22 pm SGT, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Hi LKK,

Kindly assist in the above survey, as our clients wanted to repair the car instead of CTR the car.

Thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Tuesday, 25 May 2021 1:32 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

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Without Prejudice

Dear Billy,

As per our tele-conversation, kindly find attached our repair tax invoice for the stated vehicle.

Thanks and Best Regards,

Terence Toh

**JWG INTERNATIONAL PTE.
LTD.
Co. & GST Reg. No.: 201837488H**

Blk 10, Ang Mo Kio Ind Park 2A,

#03-08 AMK AutoPoint,

Singapore 568047

H/P: 8299 6103 | Fax: 6909 9592

E-Mail: jwg.claims@yahoo.com

From: [Tan Kian Wei Billy](#)

Sent: Tuesday, May 25, 2021 10:55 AM

To: [JWG CLAIMS](#)

Cc: [Claims Dept of CTI](#)

Subject: RE: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

Without Prejudice

Save as to cost

Hi Sir,

We need the repair list and invoice so we can get our surveyor to do a survey.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Tuesday, 25 May 2021 10:49 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

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Without Prejudice

Dear Sir/Madam,

Kindly advise if you could increase the repair limit to \$13,000.00.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8602 4590 | FAX: 6909 9592

On Monday, 24 May 2021, 12:54:49 pm SGT, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Hi Sir/Madam,

As per our check and review, the best we can have allowance for repair is at \$8500. Kindly advised OI accordingly and let us know if he want to continue to repair or proceed with CTR.

Thanks.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Monday, 17 May 2021 8:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

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Without Prejudice

Dear Sir/Madam,

Attached herewith the GIA Report, Estimate and Cert Of Insurance.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592