

Veron Chen (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 9 September 2021 3:18 PM
To: Celine Fong (LKKAUTO); assignments; SUR; Admin-D (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

Hi Celine,

Ok noted with thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, 9 September 2021 3:15 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Please note that the vehicle repaired at Garage 13.

After repair photos uploaded in Merimen.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 9 September 2021 1:52 PM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

Hi Celine,

Did workshop contact your to make the after repair survey ?

Thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Tuesday, 25 May 2021 2:24 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Content duly noted.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 25 May 2021 1:47 PM

To: JWG CLAIMS <jwg.claims@yahoo.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201074/C01 PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

Without Prejudice

Hi LKK,

Kindly assist in the above survey, as our clients wanted to repair the car instead of CTR the car.

Thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Tuesday, 25 May 2021 1:32 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Billy,

As per our tele-conversation, kindly find attached our repair tax invoice for the stated vehicle.

Thanks and Best Regards,

Terence Toh

JWG INTERNATIONAL PTE. LTD.
Co. & GST Reg. No.: 201837488H

Blk 10, Ang Mo Kio Ind Park 2A,
#03-08 AMK AutoPoint,
Singapore 568047

H/P: 8299 6103 | Fax: 6909 9592

E-Mail: jwg.claims@yahoo.com

From: [Tan Kian Wei Billy](#)

Sent: Tuesday, May 25, 2021 10:55 AM

To: [JWG CLAIMS](#)

Cc: [Claims Dept of CTI](#)

Subject: RE: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

[Confidential]

Without Prejudice
Save as to cost

Hi Sir,

We need the repair list and invoice so we can get our surveyor to do a survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Tuesday, 25 May 2021 10:49 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

Kindly advise if you could increase the repair limit to \$13,000.00.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8602 4590 | FAX: 6909 9592

On Monday, 24 May 2021, 12:54:49 pm SGT, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Hi Sir/Madam,

As per our check and review, the best we can have allowance for repair is at \$8500. Kindly advised OI accordingly and let us know if he want to continue to repair or proceed with CTR.

Thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Monday, 17 May 2021 8:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANGEMENT OWN DAMAGE CLAIM FOR VEHICLE: SJU920R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

Attached herewith the GIA Report, Estimate and Cert Of Insurance.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592