

Veron Chen (LKKAuto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 21 June 2021 3:26 PM
To: Hui Zhen (LKK Auto); SUR
Subject: RE: ACCIDENT INVOLVING SJU920R ON 2 FEBRUARY 2021 ALONG BKE.
Attachments: RE: RE : SNM21D201074/C01/SJU920R Date of Loss : 02/02/2021 Repairing instead of CTL

Without Prejudice
Save as to cost

Hi Hui Zhen,

Attached above is the authorisation.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Friday, 18 June 2021 5:41 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJU920R ON 2 FEBRUARY 2021 ALONG BKE.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Attached is the estimate marking for SJU 920R.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)

Sent: Friday, 18 June 2021 5:35 pm

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJU920R ON 2 FEBRUARY 2021 ALONG BKE.

Dear Billy,

Enclosed herewith preliminary advice of SJU 920R.

Repairer able to undertake repair cost at \$15,000 on lump sum basis.

We have not authorize repair.

Kindly advice on authorization and repair.

Kindly assist to send back adjustor report via Merimen system.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto)

Sent: Wednesday, 16 June 2021 5:49 pm

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJU920R ON 2 FEBRUARY 2021 ALONG BKE.

Dear Billy,

Thank you for the email.

We will arrange accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Wednesday, 16 June 2021 5:33 PM

To: Irene Tan <motor@iaconsultingsg.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>

Subject: RE: ACCIDENT INVOLVING SJU920R ON 2 FEBRUARY 2021 ALONG BKE.

[Confidential]

Without Prejudice

Save as to cost

Hi LKK,

Kindly assist in the above survey, as our clients wanted to repair the car instead of CTR the car.

Thanks.

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Thanks and Best Regards

Billy Tan

Claims Department

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From: Irene Tan <motor@iaconsultingsg.com>
Sent: Tuesday, 15 June 2021 5:31 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>
Subject: Re: ACCIDENT INVOLVING SJU920R ON 2 FEBRUARY 2021 ALONG BKE.

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Dear Billy,

We refer to our conversation just now, we would like to propose to repair the vehicle at a lump sum of \$16,050.00.

Kindly revert a.s.a.p.

Thank you.

Regards,
Irene Tan
For and on behalf of Garage 13 Pte Ltd

----- On Mon, 14 Jun 2021 15:20:26 +0800 **Irene Tan** <motor@iaconsultingsg.com> wrote -----

Dear Billy,

We refer to the above matter.

Attached is the estimate as requested.

The vehicle is lying at 8 Kaki Bukit Ave 4 #03-27 Premier@KB Singapore 417875

Kindly let us know whether a Pre-repair inspection is necessary.

Thank you

Regards,
Irene Tan