

**FW: SURVEY ASSESSMENT - D21001594MFBP/1 \*\*\* LKK REF: CC4/FCI21006134/Kra3  
// ACC INV PC1290S AND SGD8717D ON 19/05/2021**

Esther Lim <EstherLim@msfirstcapital.com.sg>

Tue 6/22/2021 4:37 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

REMINDER

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**From:** Esther Lim

**Sent:** Thursday, 17 June 2021 5:25 pm

**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Subject:** RE: SURVEY ASSESSMENT - D21001594MFBP/1 \*\*\* LKK REF: CC4/FCI21006134/Kra3 // ACC INV PC1290S AND SGD8717D ON 19/05/2021

Dear Jaslin

We have received LOD from the workshop.

Please expedite on the survey report.

Thank you.

Regards  
Esther Lim  
Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**



**Change of email address**

[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)

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Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Monday, 31 May 2021 2:08 pm

To: Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>

Cc: Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: SURVEY ASSESSMENT - D21001594MFBP/1 \*\*\* LKK REF: CC4/FCI21006134/Kra3 // ACC INV PC1290S AND SGD8717D ON 19/05/2021

Dear Esther,

We refer to the above matter.

We have inspected third party vehicle SGD 8717D.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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From: Admin-D (LKKAuto)  
Sent: Tuesday, 25 May 2021 12:55 PM  
To: 'Claim Workflow System' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Cc: [ESTHERLIM@MSFIRSTCAPITAL.COM.SG](mailto:ESTHERLIM@MSFIRSTCAPITAL.COM.SG)  
Subject: RE: SURVEY ASSESSMENT - D21001594MFBP/1

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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From: Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
Sent: Tuesday, 25 May, 2021 12:30 PM  
To: [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

Cc: [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [ESTHERLIM@MSFIRSTCAPITAL.COM.SG](mailto:ESTHERLIM@MSFIRSTCAPITAL.COM.SG)  
Subject: PRI: SURVEY ASSESSMENT - D21001594MFBP/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**